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### NEW QUESTION: 1

Which application provides call recording on IP Office?

- A. Voicemail Pro
- B. SoftConsole
- C. one-X Portal
- D. System Status

**Answer: A (LEAVE A REPLY)**

Voicemail Pro (Option A) provides call recording capabilities in IP Office, with options for manual, automatic, or scheduled recording. Option B is for call handling, Option C is for user productivity, and Option D is for monitoring-not recording. References: Avaya IP Office Voicemail Pro Administration Guide.

### NEW QUESTION: 2

Which licenses is required for SoftConsole?

- A. Office Worker
- B. SoftConsole User
- C. Receptionist
- D. Avaya IP Endpoint

**Answer: B (LEAVE A REPLY)**

To operate SoftConsole, a specific license is required per user. Option B, "SoftConsole User," is the correct license, explicitly designed to enable the SoftConsole application for a single user, providing access to its call-handling features. Option A (Office Worker) supports one-X Portal and softphones but not SoftConsole.

Option C (Receptionist) is not a license type; it's a role that might use SoftConsole with the appropriate license. Option D (Avaya IP Endpoint) is for IP phones, not software applications like SoftConsole.

References: Avaya IP Office Licensing Guide.

**NEW QUESTION: 3**

What are the license keys on Server Edition Licenses based on?

- A. A digital certificate supplied by a certificate authority
- B. Hardware components in the server
- C. A featured key Dongle serial number
- D. The site ID assigned by Avaya

**Answer: D (LEAVE A REPLY)**

In Avaya IP Office Server Edition, license keys are tied to a unique identifier specific to the deployment to ensure proper licensing and feature activation. The correct answer, Option D, "The site ID assigned by Avaya," refers to the System Identification (SID) or a similar unique identifier assigned by Avaya during the licensing process. This Site ID is used in conjunction with the Product Licensing and Delivery System (PLDS) to generate license files that unlock features like user capacity, VoIP trunks, or advanced applications.

Option A (digital certificate) is not relevant, as certificates are more commonly used for security protocols, not licensing. Option B (hardware components) is incorrect because Server Edition licenses are not tied to specific hardware serial numbers or components, allowing flexibility in hardware replacement. Option C (Dongle serial number) applies to older IP Office systems like the IP500 V2 with physical feature keys, not ServerEdition, which uses software-based licensing. References: Avaya IP Office Platform Licensing Guide, Server Edition Deployment Guide.

**NEW QUESTION: 4**

What is the maximum number of Voicemail Pro channels supported on Server Edition?

- A. 20
- B. 40
- C. 150
- D. 250

**Answer: C (LEAVE A REPLY)**

Voicemail Pro on Server Edition supports up to 150 simultaneous channels (Option C), allowing extensive voicemail and auto-attendant capacity. This requires sufficient licensing and server resources. Options A, B, and D represent lower or higher limits not aligned with Server Edition specs. References: Avaya IP Office Voicemail Pro Administration Guide.

**NEW QUESTION: 5**

What is the maximum number of hunt groups supported by IP Office?

- A. 50
- B. 100
- C. 150
- D. 200

**Answer: C (LEAVE A REPLY)**

IP Office supports up to 150 hunt groups (Option C), allowing flexible call distribution to groups of users.

This limit applies across all editions (Essential, Preferred, Server Edition) and is sufficient for most deployments. Options A, B, and D do not reflect the documented maximum. References: Avaya IP Office Hunt Group Configuration Guide.

#### **NEW QUESTION: 6**

On an Avaya IP Office solution, which feature can release resources by letting a call use the IP network when calling from one site to another?

- A. Silence Compression
- B. Allow Direct Media Path
- C. H323
- D. Loop Start

**Answer: A ([LEAVE A REPLY](#))**

#### **NEW QUESTION: 7**

For maximum capacity without a 4-port expansion card, how many external expansion modules may be added to an IP500 V2?

- A. 4
- B. 8
- C. 14
- D. 18

**Answer: B ([LEAVE A REPLY](#))**

The Avaya IP Office IP500 V2 is a control unit that supports external expansion modules to increase capacity for trunks and extensions. Without a 4-port expansion card, the IP500 V2 supports up to 8 external expansion modules. Each module can provide additional ports for analog phones, digital stations, or trunks (e.g., DS16, DS30, or analog trunk modules). The limitation of 8 is due to the system's backplane and power capacity without additional expansion hardware. Option A (4) is too low, Option C (14) exceeds the maximum even with a 4-port card (which allows up to 12), and Option D (18) is not supported under any configuration.

References: Avaya IP Office IP500 V2 Installation Manual, Capacity Guidelines.

#### **NEW QUESTION: 8**

What is the maximum number of simultaneous calls supported by a single BRI trunk on IP Office?

- A. 2
- B. 4
- C. 8
- D. 16

**Answer: ([SHOW ANSWER](#))**

A single BRI trunk (Basic Rate Interface) supports 2 simultaneous calls (Option A), as it provides 2 B- channels per line. Options B, C, and D reflect higher capacities (e.g., multiple BRIs or PRI).References:

Avaya IP Office Trunk Configuration Guide.

#### **NEW QUESTION: 9**

Which feature allows a user to join an ongoing conference call?

- A. Call Intrusion
- B. Conference Add
- C. Call Pickup
- D. Call Transfer

**Answer: B (LEAVE A REPLY)**

Conference Add (Option B) allows a user to join or add others to an ongoing conference call using a feature code or button. Option A barges into two-party calls, Option C answers ringing calls, and Option D transfers calls-not conference joining.References: Avaya IP Office Conference Configuration Guide.

#### **NEW QUESTION: 10**

On an Avaya IP Office solution, which feature will allow incoming calls to be routed appropriately during business hours?

- A. Alternate Network Selection
- B. IP Protocol
- C. Firewall Profile
- D. Time Profile

**Answer: D (LEAVE A REPLY)**

#### **NEW QUESTION: 11**

Which license is required for IP Office Contact Center agents?

- A. Power User
- B. Contact Center Agent
- C. Office Worker
- D. Teleworker

**Answer: B (LEAVE A REPLY)**

The "Contact Center Agent" license (Option B) is specifically required for agents using the IP Office Contact Center, enabling features like real-time reporting and call handling. Other options (A, C, D) are user profiles unrelated to contact center functionality.References: Avaya IP Office Contact Center Licensing Guide.

#### **NEW QUESTION: 12**

The root password used during a Server Edition installation is also used as which other password?

- A. Administrator
- B. Manager
- C. System
- D. Security

**Answer: C (LEAVE A REPLY)**

During the installation of Avaya IP Office Server Edition, the root password is set for the underlying Linux operating system on which the Server Edition runs. This root password is critical for system-level access.

Option C, "System," is correct because this root password also serves as the initial "System" password used for administrative access to the server's core functions, such as via the Web Control interface or SSH for advanced troubleshooting. Option A (Administrator) typically refers to a higher-level application user (e.g., in Web Manager), which may have a different password. Option B (Manager) relates to the IP Office Manager application, which uses its own credentials, not the root password. Option D (Security) is a separate password used for configuration security settings within IP Office, not tied to the root password. References: Avaya IP Office Server Edition Installation and Maintenance Guide.

#### **NEW QUESTION: 13**

Which feature provides automatic call distribution to a group of users?

- A. Hunt Groups
- B. Call Pickup
- C. Short Codes
- D. Voicemail Pro

**Answer: (SHOW ANSWER)**

Hunt Groups (Option A) distribute incoming calls to a defined group of users based on rules (e.g., sequential, rotary). Option B (Call Pickup) answers others' calls, Option C (Short Codes) is for dialing, and Option D (Voicemail Pro) is for voicemail, not call distribution. References: Avaya IP Office Hunt Group Configuration Guide.

#### **NEW QUESTION: 14**

Which protocol is used for IP phone registration on IP Office?

- A. H.323
- B. SIP
- C. Both H.323 and SIP
- D. SNMP

**Answer: C (LEAVE A REPLY)**

IP Office supports both H.323 and SIP protocols for IP phone registration (Option C). H.323 is used by older Avaya IP phones (e.g., 1600 series), while SIP is supported for newer models (e.g., J100 series) and third-party devices, offering flexibility. Option D

(SNMP) is unrelated to phone registration. References: Avaya IP Office IP Endpoint Configuration Guide.

### NEW QUESTION: 15

Where are the backups for Voicemail Pro arranged?

- A. In the Manager program backup setting
- B. In the automatic backup at midnight
- C. Through the PC backup method
- D. In Voicemail Pro Preference > General options > Backup & Restore

**Answer: D (LEAVE A REPLY)**

Voicemail Pro, an advanced voicemail application for IP Office, includes a built-in backup and restore feature. Option D, "In Voicemail Pro Preference > General options > Backup & Restore," is correct because the Voicemail Pro client interface allows administrators to configure automatic backups under the

"Preferences" menu, specifically in the "Backup & Restore" section. Here, settings like backup frequency, location, and retention can be defined. Option A (Manager program) is incorrect as Manager handles system configuration backups, not Voicemail Pro specifically. Option B (automatic backup at midnight) is a partial truth but lacks specificity, as the timing is configurable in Voicemail Pro settings. Option C (PC backup method) is vague and not a standard feature of Voicemail Pro. References: Avaya IP Office Voicemail Pro Administration Guide.

### NEW QUESTION: 16

You are upgrading your Avaya IP Office network with a new release of software.

What is the procedure to install new binary files for the Avaya IP phones?

- A. The telephones receive new firmware using HTTP
- B. The system pushes the firmware to the telephones automatically
- C. The new binary files are included with the DHCP information
- D. SFTP is used to replace old files with new ones

**Answer: (SHOW ANSWER)**

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### NEW QUESTION: 17

What is the maximum number of simultaneous calls supported by an IP500 V2 with two VCM32 cards?

- A. 32
- B. 64
- C. 96
- D. 128

**Answer: (SHOW ANSWER)**

Each VCM32 card supports 32 VoIP calls, so two VCM32 cards on an IP500 V2 support 64 simultaneous calls (Option B). Options A, C, and D reflect incorrect totals for this configuration. References: Avaya IP Office IP500 V2 Installation Manual.

**NEW QUESTION: 18**

On an Avaya IP Office, the Line Group ID has a functional dependency to which two parameters? (Choose two.)

- A. Time profile
- B. Hunt group
- C. Voice recording
- D. Alternate Route Selection (ARS)
- E. Incoming Call Route (ICR)

**Answer: D,E (LEAVE A REPLY)**

**NEW QUESTION: 19**

You have added Power User licenses to a basic configured Avaya IP Office, but when you try to assign these licenses to users, they are grayed out. The licenses are listed as Dormant in the license list.

What is causing this problem?

- A. The licenses are for a different product
- B. You have not completed a Save Configuration
- C. There is no Preferred or Server Edition License in your system
- D. The licenses are for a different IP Office system

**Answer: C (LEAVE A REPLY)**

**NEW QUESTION: 20**

What is the maximum number of users supported by an IP Office Server Edition deployment?

- A. 500
- B. 1000
- C. 2000
- D. 2500

**Answer: D (LEAVE A REPLY)**

The Avaya IP Office Server Edition is designed for scalability, supporting a large number of users across multiple servers. The maximum capacity is 2500 users (Option D), achieved in a fully expanded deployment with a Primary Server, Secondary Server, and multiple Expansion Systems (up to 148 additional systems).

This capacity includes all types of users (e.g., Basic, Power, Teleworker) and requires sufficient licensing and hardware resources (e.g., virtualized or dedicated servers). Options A (500), B (1000), and C (2000) represent lower tiers or partial configurations but do not reflect the full potential of Server Edition. References: Avaya IP Office Server Edition Capacity Guidelines.

### **NEW QUESTION: 21**

Which license enables the Avaya IP Office Contact Recorder?

- A. Power User
- B. Contact Center Agent
- C. Voicemail Pro
- D. Advanced Edition

**Answer: C (LEAVE A REPLY)**

The "Voicemail Pro" license (Option C) enables the Contact Recorder feature within Voicemail Pro for call recording. Options A and B are user licenses, and Option D is a legacy edition not specific to recording.

References: Avaya IP Office Voicemail Pro Administration Guide.

### **NEW QUESTION: 22**

What is the maximum number of simultaneous calls supported by a single SIP trunk channel license?

- A. 1
- B. 2
- C. 4
- D. 8

**Answer: A (LEAVE A REPLY)**

Each "SIP Trunk Channels" license supports 1 simultaneous call (Option A). Multiple licenses are required to increase capacity (e.g., 10 licenses for 10 calls). Options B, C, and D incorrectly suggest a single license supports multiple calls. References: Avaya IP Office SIP Trunk Configuration Guide.

### **NEW QUESTION: 23**

What is the maximum number of expansion systems supported by Server Edition?

- A. 50
- B. 100
- C. 148
- D. 200

**Answer: C (LEAVE A REPLY)**

Server Edition supports up to 148 Expansion Systems (Option C) in addition to the Primary and Secondary Servers, allowing massive scalability up to 2500 users. Options A, B, and D do not match the documented limit. References: Avaya IP Office Server Edition Deployment Guide.

**NEW QUESTION: 24**

Which two protocols does the Avaya Equinox Client use to communicate with the Avaya IP Office? (Choose two.)

- A. TAPI
- B. ALS
- C. TCP
- D. TLS

**Answer: C,D (LEAVE A REPLY)**

**NEW QUESTION: 25**

Which application is used to configure the IP Office system?

- A. Voicemail Pro
- B. IP Office Manager
- C. SoftConsole
- D. one-X Portal

**Answer: B (LEAVE A REPLY)**

The primary tool for configuring an Avaya IP Office system is IP Office Manager (Option B). This Windows-based application allows administrators to set up users, extensions, trunks, hunt groups, and system-wide settings. Option A (Voicemail Pro) is for voicemail administration, Option C (SoftConsole) is a call-handling tool for receptionists, and Option D (one-X Portal) is an end-user productivity application—none of these are used for system configuration. References: Avaya IP Office Manager Administration Guide.

**NEW QUESTION: 26**

Which tool is used to upgrade the firmware of an IP500 V2 control unit?

- A. IP Office Manager
- B. System Status Application
- C. Voicemail Pro
- D. Web Manager

**Answer: A (LEAVE A REPLY)**

IP Office Manager (Option A) is the tool used to upgrade the firmware of the IP500 V2 by uploading new software binaries to the control unit. Option B (SSA) monitors performance, Option C (Voicemail Pro) manages voicemail, and Option D (Web Manager) is for Server Edition, not firmware upgrades on IP500 V2.

References: Avaya IP Office Manager Administration Guide.

**NEW QUESTION: 27**

What are three common licenses that are valid for the Avaya IP Office Primary Server?

(Choose three.)

- A. Server Edition
- B. SIP Trunk Channels
- C. Power User
- D. PRI Channels
- E. IPSec Tunneling

**Answer: A,B,C ([LEAVE A REPLY](#))**

**NEW QUESTION: 28**

On an Avaya IP Office solution, if the first targeted hunt group is out of service, which hunt group feature will send all calls automatically to another destination?

- A. Advertise Group
- B. Call Waiting
- C. No Answer Time
- D. Fallback

**Answer: ([SHOW ANSWER](#))**

**NEW QUESTION: 29**

What is the maximum number of BRI trunks supported by an IP500 V2?

- A. 4
- B. 8
- C. 12
- D. 16

**Answer: C ([LEAVE A REPLY](#))**

The IP500 V2 supports up to 12 BRI trunks (Option C) using three BRI 4-port cards (each with 4 BRI ports, providing 8 channels total per card). Options A, B, and D do not align with this capacity. References: Avaya IP Office IP500 V2 Installation Manual.

**NEW QUESTION: 30**

On an Avaya IP Office solution, which protocol can be used as a method of sending system alarm notifications?

- A. POP
- B. IMAP
- C. MAPI
- D. SMTP

**Answer: D ([LEAVE A REPLY](#))**

**NEW QUESTION: 31**

What is the default HTTP port for IP Office Web Manager?

- A. 80
- B. 443
- C. 8080
- D. 8443

**Answer: D (LEAVE A REPLY)**

The default HTTP port for IP Office Web Manager is 8443 (Option D), using HTTPS for secure access.

Option A (80) is standard HTTP, Option B (443) is standard HTTPS, and Option C (8080) is an alternative HTTP port-not defaults for Web Manager. References: Avaya IP Office Web Manager Guide.

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**NEW QUESTION: 32**

On an Avaya IP Office solution, which two licenses can be used for one-X Mobile? (Choose two.)

- A. Preferred Edition
- B. Advanced Edition
- C. Office Worker
- D. Power User

**Answer: A,D (LEAVE A REPLY)**

**NEW QUESTION: 33**

Where are backups for Voicemail Pro defined?

- A. In the automatic backup at midnight
- B. In Voicemail Pro Preference, General options, Backup & Restore settings
- C. In the Manager program backup settings
- D. Through the PC backup method

**Answer: B (LEAVE A REPLY)**

**NEW QUESTION: 34**

Which license enables the Avaya IP Office Mobile Worker feature?

- A. Power User

- B. Teleworker
- C. Office Worker
- D. Mobile User

**Answer: (SHOW ANSWER)**

The "Power User" license (Option A) enables the Mobile Worker feature, allowing users to use softphones (e.g., Equinox) and mobility features remotely. Option B (Teleworker) is for remote deskphones, Option C (Office Worker) lacks full mobility, and Option D (Mobile User) is not a standard license type. References: Avaya IP Office Licensing Guide.

### **NEW QUESTION: 35**

Which license is required for a user to use the Avaya Equinox desktop client?

- A. Office Worker
- B. Power User
- C. Teleworker
- D. All of the above

**Answer: D (LEAVE A REPLY)**

The Avaya Equinox desktop client is supported by multiple licenses: Office Worker (Option A), Power User (Option B), and Teleworker (Option C), depending on feature needs, making Option D ("All of the above") correct. References: Avaya IP Office Equinox Solution Guide, Licensing Guide.

### **NEW QUESTION: 36**

Which User Profile is required on IP Office for a user to enable Avaya Equinox mobile client (Android or iOS)?

- A. Teleworker
- B. Power User
- C. Basic
- D. Remote Worker

**Answer: (SHOW ANSWER)**

Avaya Equinox is a unified communications client for mobile and desktop devices, offering features like softphone calling, IM, and presence. To use Equinox on a mobile device with IP Office, a user requires the "Power User" profile (Option B). This profile includes licenses for advanced mobility features, such as softphone functionality and integration with Equinox, allowing seamless access to IP Office features remotely. Option A (Teleworker) is for remote deskphone users, Option C (Basic) provides minimal features, and Option D (Remote Worker) is specific to certain remote configurations, none of which fully support Equinox without additional licensing. References: Avaya IP Office Equinox Solution Guide, User Profile Licensing Guide.

**NEW QUESTION: 37**

What is the maximum number of SIP trunks supported by IP Office Server Edition?

- A. 128
- B. 256
- C. 512
- D. 1024

**Answer: D (LEAVE A REPLY)**

IP Office Server Edition supports up to 1024 SIP trunk channels (Option D) across the system, requiring sufficient licensing and bandwidth. Options A, B, and C represent lower capacities. References: Avaya IP Office SIP Trunk Configuration Guide.

**NEW QUESTION: 38**

Which feature allows a user to lock their phone to prevent unauthorized use?

- A. Hot Desking
- B. Phone Lock
- C. Call Barring
- D. Mobile Twinning

**Answer: (SHOW ANSWER)**

Phone Lock (Option B) allows a user to secure their phone with a PIN, preventing unauthorized use. Option A is for logging into phones, Option C restricts outbound calls, and Option D links to external numbers-none lock the phone itself. References: Avaya IP Office Phone User Guide.

**NEW QUESTION: 39**

When deploying an IP Office Server Edition solution, which application must be installed on a PC separate from the primary server?

- A. Voicemail Pro
- B. IP Office Manager
- C. Web Manager
- D. one-X Portal

**Answer: B (LEAVE A REPLY)**

In an Avaya IP Office Server Edition deployment, the IP Office Manager is a Windows-based application used for system configuration and management. It must be installed on a separate PC, not on the Primary Server itself, to allow administrators to connect to and manage the Server Edition system remotely or locally.

Option A (Voicemail Pro) can be installed on the Primary Server or a separate server, depending on the deployment. Option C (Web Manager) is a browser-based tool accessible from any device, not requiring a separate PC installation. Option D (one-X Portal) is typically hosted on the Application Server, not a separate PC for management

purposes. References: Avaya IP Office Server Edition Installation Guide, IP Office Manager Administration Guide.

**NEW QUESTION: 40**

Which tool is used to view active alarms on IP Office?

- A. IP Office Manager
- B. System Status Application
- C. Voicemail Pro
- D. Web Manager

**Answer: B (LEAVE A REPLY)**

The System Status Application (SSA) (Option B) displays active alarms and system health in real time.

Option A configures settings, Option C manages voicemail, and Option D is for Server Edition configuration-not alarm viewing. References: Avaya IP Office System Status Application Guide.

**NEW QUESTION: 41**

Which license enables the one-X Mobile Preferred client?

- A. Power User
- B. Office Worker
- C. Teleworker
- D. Basic User

**Answer: A (LEAVE A REPLY)**

The "Power User" license (Option A) enables the one-X Mobile Preferred client, providing advanced mobility features. Option B supports one-X Portal, Option C is for remote deskphones, and Option D lacks mobile client support. References: Avaya IP Office Licensing Guide.

**NEW QUESTION: 42**

Which statement about SoftConsole is true?

- A. SoftConsole works in conjunction with physical telephone.
- B. SoftConsole is a Linux based application
- C. VoIP is available for the SoftConsole feature
- D. With SoftConsole, only two simultaneous users are supported.

**Answer: A (LEAVE A REPLY)**

SoftConsole is a PC-based application for IP Office, typically used by receptionists or operators to manage calls. Option A, "SoftConsole works in conjunction with physical telephone," is correct because it complements a physical IP Office phone, providing a graphical interface to handle call transfers, hold, and directory lookups while relying on the phone for audio. Option B is incorrect as SoftConsole is Windows-based, not Linux. Option C (VoIP) is misleading; SoftConsole manages calls but does not provide VoIP

audio itself. Option D is wrong as SoftConsole supports a single user per instance, but multiple instances can run if licensed, not limited to two. References: Avaya IP Office SoftConsole User Guide.

#### **NEW QUESTION: 43**

Which license enables the Avaya IP Office Teleworker feature?

- A. Power User
- B. Teleworker
- C. Office Worker
- D. Mobile User

**Answer: B (LEAVE A REPLY)**

The "Teleworker" license (Option B) enables features for remote deskphone users, such as VPN phone support. Option A (Power User) is for mobility/softphones, Option C (Office Worker) for one-X Portal, and Option D (Mobile User) is not a standard license. References: Avaya IP Office Licensing Guide.

#### **NEW QUESTION: 44**

What is the default port number for H.323 signaling on IP Office?

- A. 5060
- B. 1720
- C. 8080
- D. 8443

**Answer: B (LEAVE A REPLY)**

The default port for H.323 signaling in IP Office is 1720 (Option B), per the H.323 standard, used for IP phones like the 1600 series. Option A (5060) is for SIP, Option C (8080) is for web services, and Option D (8443) is for Web Manager HTTPS. References: Avaya IP Office H.323 Configuration Guide.

#### **NEW QUESTION: 45**

What is the maximum storage capacity for voicemail messages in Embedded Voicemail?

- A. 15 hours
- B. 20 hours
- C. 25 hours
- D. 30 hours

**Answer: A (LEAVE A REPLY)**

Embedded Voicemail on the IP500 V2, stored on the SD card, supports up to 15 hours of message storage (Option A). This is a fixed limit, unlike Voicemail Pro, which scales with server storage. Options B, C, and D exceed this capacity. References: Avaya IP Office Embedded Voicemail User Guide.

#### **NEW QUESTION: 46**

Which feature allows an IP Office user to initiate a call from their PC?

- A. SoftConsole
- B. one-X Portal
- C. Voicemail Pro
- D. Web Manager

**Answer: B (LEAVE A REPLY)**

The one-X Portal (Option B) allows users to initiate calls from their PC via click-to-dial functionality, integrating with their extension. Option A (SoftConsole) is for receptionists, Option C (Voicemail Pro) is for voicemail, and Option D (Web Manager) is for administration-not call initiation. References: Avaya IP Office one-X Portal User Guide.

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#### **NEW QUESTION: 47**

To use Dual Voicemail Pro, the Avaya IP Office system must have which mode?

- A. Select Mode
- B. Preferred Mode
- C. Non select Mode
- D. Voicemail Pro Mode

**Answer: (SHOW ANSWER)**

#### **NEW QUESTION: 48**

Which feature is exclusive to Voicemail Pro and not available in Embedded Voicemail?

- A. Auto Attendant
- B. Customizable call flows
- C. Hunt Group Announcements
- D. Mailbox greetings

**Answer: B (LEAVE A REPLY)**

Voicemail Pro offers advanced features beyond Embedded Voicemail, including customizable call flows (Option B). This allows administrators to create complex IVR menus and conditional routing using the Voicemail Pro graphical editor, which Embedded Voicemail lacks. Option A (Auto Attendant) and Option C (Hunt Group Announcements) are supported by both systems, though Voicemail Pro offers more customization. Option D

(Mailbox greetings) is a basic feature available in both. References: Avaya IP Office Voicemail Pro Administration Guide, Embedded Voicemail UserGuide.

**NEW QUESTION: 49**

Which protocol does IP Office use for secure SIP trunking?

- A. TLS
- B. RTP
- C. SRTP
- D. Both A and C

**Answer: D (LEAVE A REPLY)**

IP Office supports secure SIP trunking using TLS (Transport Layer Security) for signaling encryption (Option A) and SRTP (Secure Real-Time Transport Protocol) for media encryption (Option C), making Option D ("Both A and C") correct. Option B (RTP) is unsecured media transport, not specific to security. References: Avaya IP Office SIP Trunk Configuration Guide.

**NEW QUESTION: 50**

What is the maximum number of IP500 V2 control units that can be networked in a Small Community Network (SCN)?

- A. 4
- B. 8
- C. 16
- D. 32

**Answer: D (LEAVE A REPLY)**

The Small Community Network (SCN) allows multiple IP500 V2 control units to be networked for distributed telephony. The maximum number supported is 32 (Option D), enabling up to 1000 users across the network with proper licensing and configuration. Options A, B, and C represent lower limits not reflective of SCN's full capacity. References: Avaya IP Office SCN Configuration Guide.

**NEW QUESTION: 51**

On an IP Office 500V2, how is the default operating mode of A-Law or u-Law configured?

- A. It is entered in the BootP file
- B. It is on the System SD cards
- C. It is configured using Manager
- D. It is checked during system startup

**Answer: B (LEAVE A REPLY)**

**NEW QUESTION: 52**

What is the purpose of the Avaya IP Office one-X Mobile Preferred client?

- A. To manage voicemail

- B. To provide mobile access to IP Office features
- C. To configure system settings
- D. To monitor call quality

**Answer: B (LEAVE A REPLY)**

The one-X Mobile Preferred client (Option B) is a mobile app that provides access to IP Office features like call control, presence, and voicemail from smartphones. Option A is a subset of its capabilities, Option C is for Manager, and Option D is for SSA. References: Avaya IP Office one-X Mobile Preferred Guide.

#### **NEW QUESTION: 53**

Which license is required to enable SIP trunking on IP Office?

- A. SIP Trunk Channels
- B. IP Endpoint
- C. Power User
- D. Voicemail Pro

**Answer: A (LEAVE A REPLY)**

SIP trunking on IP Office requires the "SIP Trunk Channels" license (Option A), which allocates a specific number of simultaneous SIP trunk calls. This license is separate from endpoint or user licenses. Option B (IP Endpoint) is for IP phones, Option C (Power User) is for advanced user features, and Option D (Voicemail Pro) is for voicemail, none of which enable SIP trunks. References: Avaya IP Office Licensing Guide.

#### **NEW QUESTION: 54**

When using the IP Office Manager program on a PC, which statement is true about the configuration?

- A. It is held in the Manager application until it is saved to the control unit
- B. It is dynamically updated to the control unit after every keystroke
- C. It is automatically backed up to the SD card every five minutes
- D. It is automatically saved to the control unit every time OK is selected

**Answer: (SHOW ANSWER)**

#### **NEW QUESTION: 55**

What is the purpose of the Avaya IP Office Application Server?

- A. To manage voicemail
- B. To host applications like one-X Portal and Voicemail Pro
- C. To configure IP phones
- D. To monitor call quality

**Answer: B (LEAVE A REPLY)**

The Application Server (Option B) hosts applications like one-X Portal, Voicemail Pro, and Contact Center in Server Edition. Option A is a subset of its role, Option C is for Manager,

and Option D is for SSA or external tools. References: Avaya IP Office Application Server Guide.

**NEW QUESTION: 56**

Which card is required to support analog extensions on an IP500 V2?

- A. TCM8
- B. Phone 8
- C. DS16
- D. ATM4

**Answer: (SHOW ANSWER)**

The IP500 V2 supports analog extensions via the "Phone 8" card (Option B), which provides 8 analog ports for devices like single-line phones or fax machines. Option A (TCM8) supports digital stations (e.g., Avaya 9500 series), Option C (DS16) is for digital extensions, and Option D (ATM4) is for analog trunks, not extensions. References: Avaya IP Office IP500 V2 Installation Manual.

**NEW QUESTION: 57**

Which feature allows a user to redirect calls to voicemail immediately?

- A. Call Forwarding
- B. Do Not Disturb
- C. Voicemail Collect
- D. Call Diversion

**Answer: B (LEAVE A REPLY)**

Do Not Disturb (DND) (Option B) sends calls directly to voicemail when enabled, bypassing ringing. Option A redirects to another number, Option C retrieves voicemail, and Option D is a synonym for forwarding-not immediate voicemail. References: Avaya IP Office User Feature Guide.

**NEW QUESTION: 58**

Which statement about the Manager Application for IP Office Server Edition is true?

- A. Manager runs on the server itself
- B. Manager shows the status of all servers on one screen
- C. Manager has been fully ported to Web Management
- D. Manager includes Voicemail Pro Client

**Answer: B (LEAVE A REPLY)**

**NEW QUESTION: 59**

What is the default SNMP port on IP Office?

- A. 161
- B. 162
- C. 5060

D. 8080

**Answer: A (LEAVE A REPLY)**

The default SNMP port on IP Office is 161 (Option A), per the SNMP standard for monitoring. Option B (162) is for SNMP traps, Option C (5060) is for SIP, and Option D (8080) is for web services. References:

Avaya IP Office SNMP Configuration Guide.

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