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NEW QUESTION: 1

During program execution, a program manager receives feedback from an executive sponsor (hat some program stakeholders may not understand the intended benefits of the program. Which will provide the greatest value to clarify stakeholder perceptions?

- A. Redistributing the program charter
- B. Performing a stakeholder analysis
- C. Updating the stakeholder communications requirements
- D. Redistributing the benefits management plan

Answer: B (LEAVE A REPLY)

NEW QUESTION: 2

A new program is comprised of four component projects. The program manager must assign project managers to each of the four projects. There are eight potential project managers to consider. What should the program manager do before assigning the project managers?

- A. Request performance feedback from the project managers' line managers
- B. Evaluate the project managers' skills and match them to the needs of the projects
- C. Interview each project manager to determine their career aspirations
- D. Determine budgetary constraints related to the project managers' salaries

Answer: B (LEAVE A REPLY)

NEW QUESTION: 3

Which two of the following roles do an ICT distribution designer use to ensure a timely and cost-effective telecommunications construction project? (Select two options.)

- A. Ensure the construction materials are stored properly and protected from theft.

- B.** Coordinate electrical supply so it is available in advance of the starting of contractor work.
- C.** Discuss design concerns with inspectors, AHJs, and other stakeholders.
- D.** Assist in the resolution of unforeseen conditions, change orders RFIs and changes to the project's critical path.
- E.** Verify that the overall physical security design complies with the owner expectations.

Answer: A,D ([LEAVE A REPLY](#))

NEW QUESTION: 4

A 3 trade size conduit is sized at

- A.** 78 mm (3 in)
- B.** 129 mm (5 in)
- C.** 103 mm (4 in)
- D.** 91 mm (3 1/2 in)

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 5

An unforeseen geopolitical risk impacts a program to establish a company's operations abroad. Stakeholders now want to establish a risk response team to define a mitigation plan. Ultimately what appeared to be a significant risk resulted in a negligible risk. What should the program manager recommend to stakeholders for future similar situations?

- A.** Review the risk severity matrix
- B.** Establish an on-call risk response team
- C.** Seek an expert opinion
- D.** Accept the risk

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 6

A program manager learns that their company's organizational strategy has changed This change impacts one component project of a program misaligning it with both the program objectives and the new organizational strategy This component project, however, is already 90 percent complete.

What should the program manager do next?

- A.** Update the benefits management plan to reflect the impact of the change on the program and its intended benefits
- B.** Immediately submit a component project closure request to the program sponsor so that resources can be reallocated to strategically aligned component projects.
- C.** Assess the impact of closure on other component projects, and generate a recommendation for submission to the program governance board

D. Recommend that the component project manager complete work activity to deliver benefits to the organization

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 7

A newly appointed country manager suggests that the regional program manager use a social media platform to expedite communications and address questions. The new country manager used this social media platform at a previous job.

What should the regional program manager do to address the country manager's request?

A. Ask the technology, security, and project teams to assess the country manager's request.

B. Review existing in-house social media capabilities to determine if they will meet the needs of the country manager's request and update the stakeholder register

C. Ask the country manager to champion the social media platform, as they may have more influence than the regional program manager

D. Suggest that the country manager use the existing communication channels while the team becomes familiar with the new social media platform

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 8

A program manager initiates a developmental program. Significant resources and funding are required (or early activities until the program cost and budget estimates are complete

What should the program manager do to understand the financial environment?

A. Establish program financial framework

B. Establish intermediate budget based on historical information

C. Map costs to the expected benefits realization

D. Obtain intermediate funding from the executive sponsor

Answer: **A** ([LEAVE A REPLY](#))

NEW QUESTION: 9

A program governance board mandates that phase gate reviews must be held so each component project can be reviewed and individually authorized to proceed to the next phase Tracking and reporting of actual benefits realized is one part of the review What is the other part of the review"?

A. Tracking and reporting on benefits management plan

B. Demonstrating that other stage gate requirements have been met

C. Identifying factors Influencing delivery of benefits

D. Gathering additional stakeholders' requirements

Answer: **C** ([LEAVE A REPLY](#))

NEW QUESTION: 10

The program manager takes over a poorly performing program. After a review of the documentation and interviews with the program sponsor, stakeholders and program constituents, the program manager realizes that the program is not aligned with the corporate/organizational goals. The program manager must realign the constituent protects and components to meet the program's needs. What action should the program manager take to realign the program?

- A.** Discuss the situation with the program sponsor(s) and let the sponsor(s) make the decision as to which projects to accelerate and which to close
- B.** Assess the program schedule and determine how to maintain all projects and components within the program
- C.** Develop a change request to present to the governance board, accelerate some projects, close some projects and reassign some resources
- D.** Discuss the situation with the program stakeholders and let them decide which projects to accelerate and which to close

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 11

When should a program manager approve the closure of a component project?

- A.** When the project has delivered the protect benefits
- B.** When acceptance criteria of the project are met
- C.** When program deliverables are complete
- D.** When project deliverables are complete

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 12

A utility company manages its capital improvement projects (CIP) using engineers, project managers, and program managers. A new sponsor from the utility company assesses the CIP and decides to reorganize it into a program. They invite seven companies to discuss their approach to monitor and control the program and its constituent protects.

Where should the program manager incorporate this input?

- A.** Program risk management plan
- B.** Vendor management matrix
- C.** Stakeholder register
- D.** Program management plan

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 13

The customer of a three-year program does not want to receive any intermediate details on the program. The program appears to be in trouble and the customer is concerned about a new system's cost. The program manager has provided monthly performance reports throughout the program's life cycle.

Which of the following would the customer be interested in reviewing?

- A. Cost performance index
- B. Estimate at completion
- C. Estimate to complete
- D. Original cost baseline

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 14

A municipal agency manages a city's water and wastewater infrastructure. A regulation requires the replacement of sewer lines throughout the city at a cost of US\$2 billion over 30 years. The city has been managing this program with various program teams, and has a project controls office in place to track projects separate from the program management team. A program manager is hired to standardize all deliverables from component projects under the program.

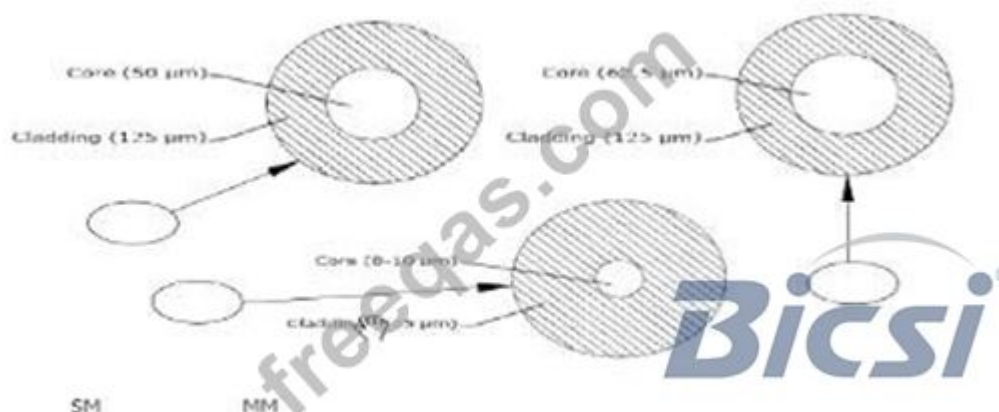
What should the program manager do next?

- A. Generate a program charter
- B. Create a program performance analysis report
- C. Develop a program management framework
- D. Establish a program management office (PMO)

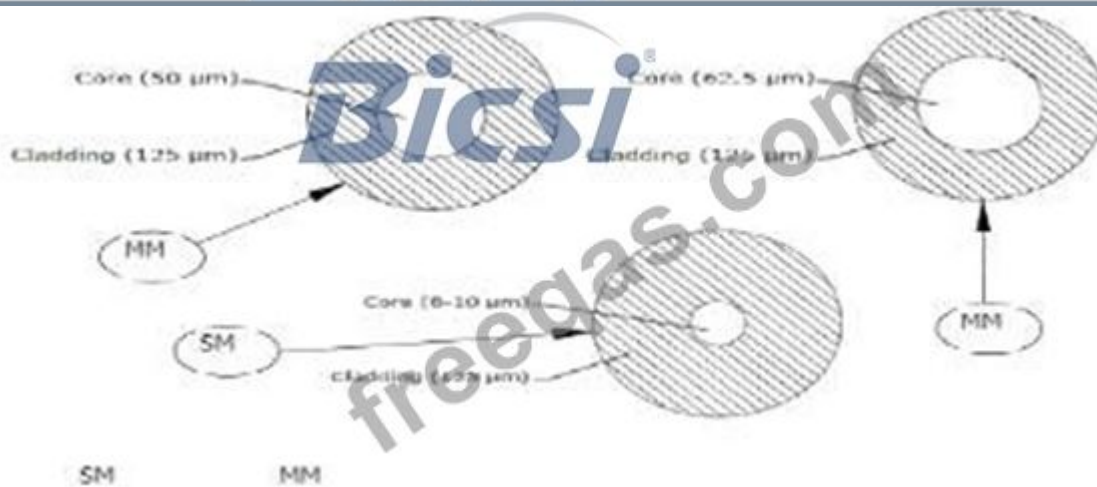
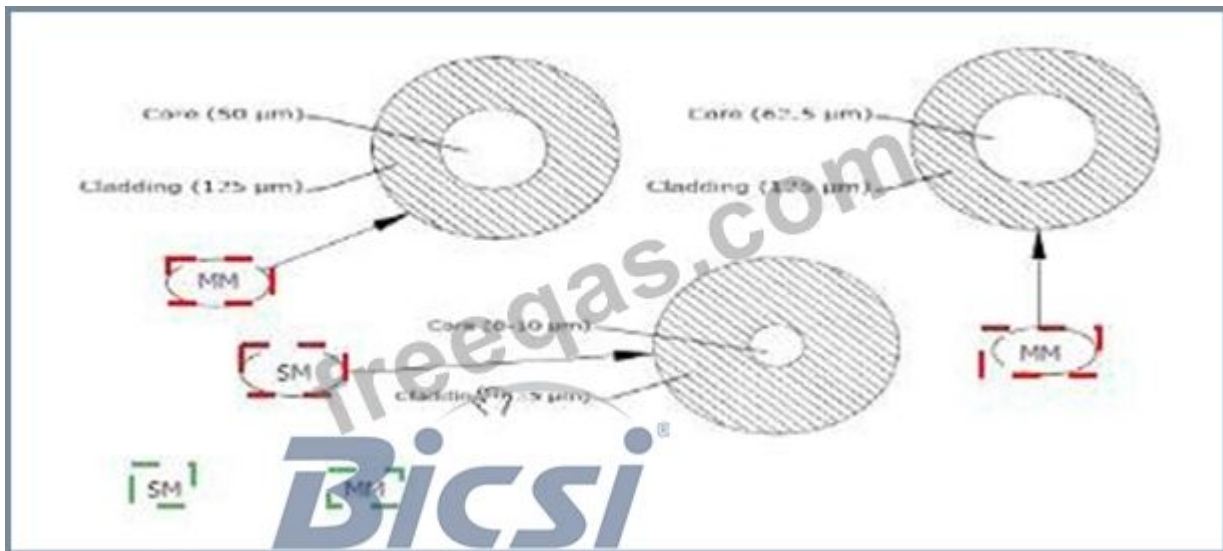
Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 15

Identify the fibers below as either single mode (SM) or multi-mode (MM) by dragging the appropriate term into each oval.



Answer:



NEW QUESTION: 16

A natural disaster shuts down operations for two days. The program has a major milestone that includes a timed payment of US\$1 million.

Since the shutdown was not anticipated, what should the program manager do first?

- A.** Implement the appropriate risk response plan and inform the stakeholders of the planned actions
- B.** Collaborate with the sponsor to determine options and negotiate a new date for the milestone
- C.** Evaluate the impact, reassess the program risks, and determine options to be presented to the governance board
- D.** Utilize contingency reserves to hire contractors, which will accelerate the schedule to meet the original milestone

Answer: C (LEAVE A REPLY)

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NEW QUESTION: 17

A program manager building the world's largest cruise ship is resolving the conflict between the two main sponsors who cannot agree on the number of food and beverage outlets to have onboard. What should the program manager do?

- A.** Engage the program stakeholders present the market analysis and findings to facilitate the decision on the best option
- B.** Work with the core program team to conduct a market analysis and make the decision based on the best return on investment
- C.** Arrange a meeting with both sponsors and the steering committee to present the market analysis and work through the conflict
- D.** Finalize the business case and market analysis with the core program team and present the findings to the chief executive officer for approval

Answer: C (LEAVE A REPLY)

NEW QUESTION: 18

A program is developing a next-generation product line, and one component has been delivered. However, due to a change request, expectations for another component are unmet. What activity should the program manager perform next?

- A.** Resource Interdependency management
- B.** Program delivery management
- C.** Benefits sustainment and program transition
- D.** Program performance monitoring and controlling

Answer: A (LEAVE A REPLY)

NEW QUESTION: 19

In a program's definition phase a program manager in country A is assigned to expand a restaurant chain into country B.

The program manager creates the program team by identifying the required project management resources.

Which of the following represents an initial step needed to evaluate available resources that are aligned with the program's needs?

- A.** Creating a program resource management plan
- B.** Obtaining resource availability information from the functional managers
- C.** Identifying program resource requirements
- D.** Completing an assessment of skills and competencies

Answer: C (LEAVE A REPLY)

NEW QUESTION: 20

When responding to a submittal that has been rejected and/or has comments written by a reviewer, the ICT distribution designer may need to perform which two of the following actions? (Select two options.)

- A. Request a Change Order from the client for the extra work performed.
- B. Review the contract requirements and revise the submittal to comply with these requirements
- C. Document the reviewer's status and/or comments
- D. Request a variance from the contract requirements from the client.
- E. Submit an alternate product in lieu of one that was previously submitted, even if it does not meet all of the contract requirements

Answer: D,E ([LEAVE A REPLY](#))

NEW QUESTION: 21

What's the RECOMMENDED twisted pair cable slack length to be left at the work area outlet location to enable the possibility of future changes in the Horizontal Cabling System?

- A. = 5m (16 40 ft)
- B. =0.3 m (1 ft)
- C. =0.152 m (0.5 ft)
- D. =1 m (3 ft)

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 22

An ICT distribution designer is estimating the installation of five units of 1.5 m (5 ft) tong channel basket trays connected together in the ceiling. The total length of the pathway needed is 7 5 m (25 ft). How many supports will be needed"

- A. 10
- B. 2
- C. 5
- D. 7
- E. 20

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 23

During program execution, how does a program manager ensure that benefits are being realized in accordance with program governance*?

- A. By reviewing the benefits management plan
- B. By reviewing the program business case
- C. By updating the benefits register
- D. By conducting benefits analysis and planning

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 24

A biometrics firm has a facial recognition program with multiple components and project managers. The project manager from the mobile device division escalates a vendor-related risk to the program manager. After assessing the risk, the program manager determines that this risk may impact other projects within the program. However, this risk has a low degree of impact and probability of occurring. What should the program manager do first?

- A.** Communicate the risk to all project managers to manage at the component level
- B.** Obtain a risk reserve from the executive sponsor and execute a contingency plan
- C.** Brainstorm with the project manager to develop an appropriate risk response.
- D.** Add the risk details and analysis to the program risk register

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 25

The size and number of conduits or sleeves used for backbone pathways depend on the usable floor space served by the backbone distribution system. What is the MINIMUM trade size of sleeves recommended to serve a TR, ER, or EF?

- A.** 8
- B.** 6
- C.** 4
- D.** 2

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 26

A program manager is assigned to a large cross-functional program trial that includes five different technologies and multiple workstreams.

Some potential stakeholders have conflicting program expectations.

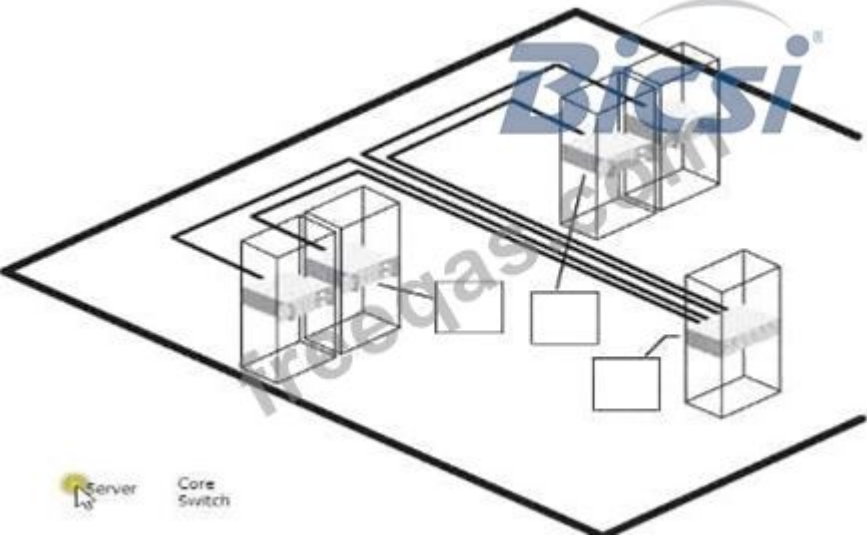
What should the program manager do next/?

- A.** Update the stakeholder register to document stakeholders' positions relative to the program
- B.** Conduct interviews with key stakeholders, and document the results in the program management plan
- C.** Document stakeholder expectations in the program's risk register to determine their influence
- D.** Send out satisfaction surveys and document the results in the program's stakeholder engagement plan.

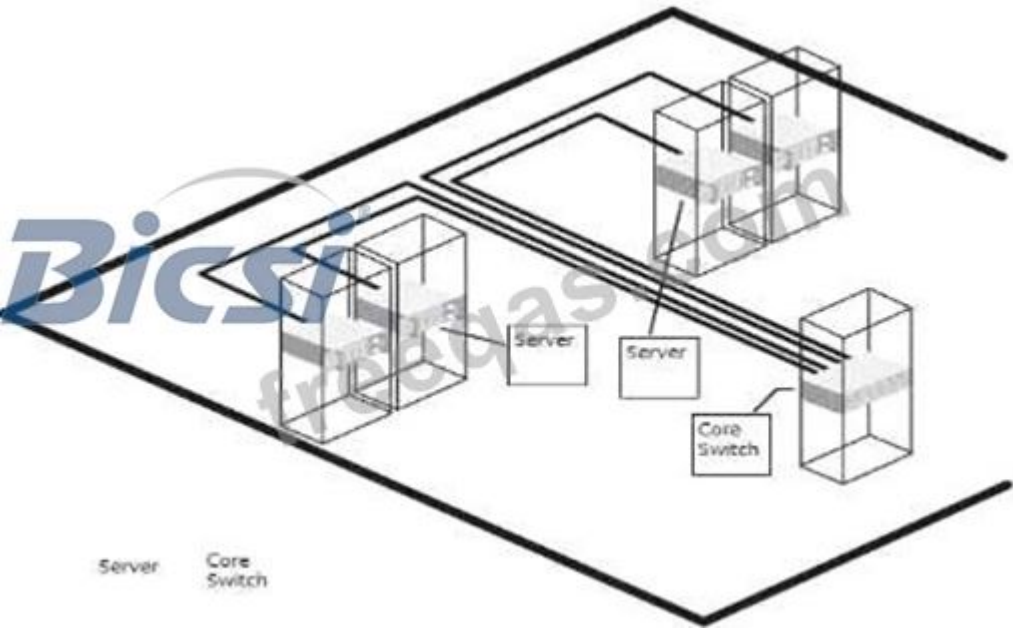
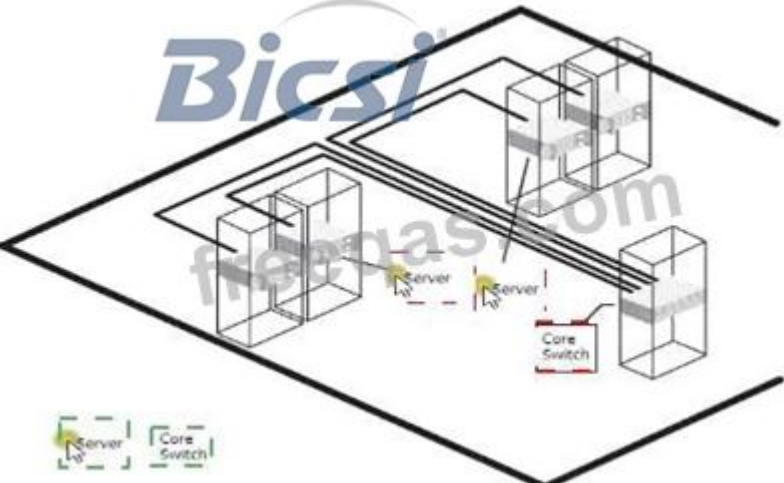
Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 27

Identify the core switch(es) and server(s) of the data center in the diagram below by dragging the appropriate term into each box in the diagram.



Answer:



NEW QUESTION: 28

Which requirement does the ICT distribution designer provide to the Mechanical Engineer in charge of the HVAC design for a Telecommunication Space?

- A.** The quantity and size of HVAC vents needed for the room
- B.** Location of the telecommunications own dedicated electrical distribution panel
- C.** Location and size of condensate drain
- D.** The heat load (BTU (calories/hour) of all equipment installed within the space

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 29

A program manager is working on benefits. The program team created and updated a benefits register earlier in the program. The benefits register should include which of the following?

- A.** List of planned benefits, measurement method, and component mapping
- B.** List of planned benefits, earned value (EV) and responsible person
- C.** List of planned benefits, stakeholders, and risk level
- D.** List of planned benefits, benefit creator and realization date

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 30

An insurance company launches a program to consolidate the multiple systems used by its agents. This program will benefit stakeholders by offering efficient policy administration processes, improved customer service and the ability to grow market share. However, since the new program will also introduce new policies and pricing controls, some stakeholders are opposed to its implementation. To obtain consensus among stakeholders, what should the program manager do?

- A.** Create focus groups representing different types of stakeholders and then meet with them at the program planning stage to hear their concerns
- B.** Ask the program sponsor to be the interface with stakeholders for all future communications
- C.** Ensure that the program considers organizational change management and outreach efforts to help convey program benefits
- D.** Identify stakeholders who are opposed to the program, and present them with the value of the program's benefits

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 31

A large program consists of several component projects and six project managers. The program governance board requests that all components within the program undergo user acceptance testing before being released to the production environment. Where should the program manager document this?

- A.** Component test plan and test cases

- B. Program governance plan
- C. Program requirements
- D. Program quality management plan

Answer: B ([LEAVE A REPLY](#))

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NEW QUESTION: 32

A program is near completion and the benefits will be delivered shortly. The program manager prepares to initiate program closeout activities to release the program resources. Before initiating closeout and releasing the resources, what should the program manager do?

- A. Prepare performance evaluations for all program personnel
- B. Prepare performance evaluations for all project personnel
- C. Obtain approval from the sponsor to close the program
- D. Review the benefits management plan with the program sponsor

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 33

Several issues are identified on one component project in a program. During a meeting with that component's project manager, the program manager offers several suggested resolutions. Two weeks later, they meet again to review progress. The project manager had reviewed the issues and suggested resolutions, but delayed a decision. This two-week delay in taking action caused delays in the project schedule. What should the program manager do?

- A. Join project-level issue resolution meetings to accelerate the decision-making process.
- B. Emphasize that the project manager needs to address the issues and follow up at the next scheduled meeting.
- C. Develop an immediate corrective action plan with the project manager and coach them on decision-making responsibilities.
- D. Initiate discussions with the program governance board about assigning a more experienced project manager to the project.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 34

The risk manager completes risk response planning. The risk manager believes that to effectively address all eventualities, an additional action is required.

What should the program manager do next?

- A. Establish a contingency reserve
- B. Transfer a percentage of known risks
- C. Avoid known critical project threats.
- D. Perform a final review of project scope

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 35

A large automaker begins a program to create the next-generation car. As the program team is composed, key stakeholders are identified Key stakeholders for the program should include which of the following?

- A. Potential customers, government regulatory agencies, and competitors
- B. Local car dealers, factory workers, and corporate officers
- C. Vice president of logistics, potential customers, and corporate executives
- D. Project management office (PMO), third-party contractors, and agents

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 36

An organization must accelerate a product to market. The program manager completes the preliminary program plans and holds a kick-off meeting Project managers submit their preliminary schedules for review What should the program manager do next?

- A. Work with the project managers to refine the project schedules and deliverables to align with the program milestones
- B. Revise the project schedules to meet the program schedule and communicate to stakeholders
- C. Assign resources to the schedule and report the revised delivery date to the project managers
- D. Integrate the project schedules into the program schedule and report the revised delivery date to the project managers

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 37

After meeting with the program sponsor and stakeholders, the program manager is asked by the sponsor to accelerate the program to replace two legacy financial systems. The legacy systems are at risk of premature failure.

What should the program manager do next?

- A. Analyze the impact of accelerating the program, and present the pros and cons to the program sponsor

- B.** Identify the parts of the program that need to be accelerated and. if it is cost effective and increases benefits realization, implement the change
- C.** Accelerate the projects and components of the program that replace the two legacy systems
- D.** Create several "what-if" scenarios of alternatives to present to the program sponsor

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 38

Which of the following team members is responsible for ensuring compliance with me contract documents (CDP

- A.** Architect
- B.** ICT Distribution Designer
- C.** Owner
- D.** Construction Manager (CM)

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 39

In a contiguous properly environment (e. g., where campus backbone cables exist), which two of the following are CRITICAL factors to understand for maintenance and growth purposes? (Select two options.)

- A.** Cable composition
- B.** Not able to determine the working capacity versus spare cable capacity
- C.** Fill ratio
- D.** Cost analysis of the value of capex and capex models
- E.** Familiarity with the routes and spaces (proper record keeping)

Answer: A,E ([LEAVE A REPLY](#))

NEW QUESTION: 40

During a program's definition phase, it is determined that the best approach for delivering the programs intended benefits is to supplement corporate resources with the procurement of specific products and services from external suppliers. The program manager should use which of the following to determine and/or document the results of the program procurement planning activity?

- A.** Make-or-buy decisions, proposal evaluation criteria contract management, and RFQs
- B.** Requests for proposals (RFPs), proposal evaluation criteria, contract management and best mix of contract types
- C.** RFPs. alternatives analyses, approach to competition, and requests for quotes (RFQs)
- D.** Make of buy decisions, alternatives analyses approach to competition, and best mix of contract types

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 41

A program manager is working with the sponsor, stakeholders, and steering committee to formulate a program's benefits sustainment and transition plan. What should the program manager do to create this plan?

- A.** Interview stakeholders and revise the benefits management plan to provide new insight into the program's execution and benefits sustainment period
- B.** Assign creation of the benefits sustainment plan to the organization responsible for monitoring and controlling the sustainment period
- C.** Update the benefits management plan, and provide a copy to the organization responsible for measuring the sustainment period
- D.** Identify key measures to compare expected benefits in the benefits management plan with actual performance once benefits sustainment and program transition starts

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 42

Which two of the following items **MUST** be included in a detailed SoW? (Select two options.)

- A.** How the contract performance will be evaluated/judged
- B.** When the work will start
- C.** A general description of work to be performed
- D.** What type of work needs to be performed
- E.** Who must approve the Scope of work

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 43

Based on the estimated work area size, what is the **MAXIMUM** number of work areas that a telecommunications enclosure shall serve?

- A.** 26
- B.** 20
- C.** 32
- D.** 36
- E.** 40

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 44

After an organization initiates a strategic program, several project managers express interest in joining the program Team. The program manager's supervisor recommends a list of project managers to be part of the team. What should the program manager do to select the project managers?

- A.** Complete a skill set inventory and select the most suitable resource(s)
- B.** Accept the recommendation of the program manager's supervisor

- C. Ask interested project managers for their CV or resume and conduct Interviews
- D. Contact the human resource manager for project managers' availability

Answer: A (LEAVE A REPLY)

NEW QUESTION: 45

An organization requests that a junior project manager, with no previous experience or training in the industry take over a complex program component. The program component involves senior subject matter experts and has dependencies with other large projects to deliver key benefits to the organization.

How should the junior project manager respond to this request?

- A. Accept the assignment as a challenge and an opportunity to acquire new skills and seek advice from a senior project manager
- B. Reject the assignment, because of the ethical requirement not to accept work for which the project manager is not qualified
- C. Accept the assignment, identify the skill gaps and request training
- D. Reject the assignment because of fear of failure and resulting negative career impact

Answer: B (LEAVE A REPLY)

NEW QUESTION: 46

A key stakeholder's requirement contradicts the organization's strategic objectives. The program manager meets with the stakeholder but is unable to reach a compromise on the requirement. What should the program manager do first?

- A. Meet with the program management office to update the benefits management plan
- B. Meet with the customer to determine if the stakeholder's requirement is valid
- C. Meet with the organization's strategic planning committee to obtain clarification
- D. Meet with the program sponsor to address the issue

Answer: (SHOW ANSWER)

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NEW QUESTION: 47

A three-year program using vendor contracts, incorporating related projects, and each with specific stakeholders is coming to an end. What should be completed first to close all appropriate contracts?

- A. Review contract management plan for completeness
- B. Assess all contracts to ensure all agreed conditions are met
- C. Conduct a procurement audit to review the procurement process
- D. Certify contract completion

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 48

What step can be a phase of the Bidding and Negotiating process?

- A. Prepare necessary change orders
- B. Identifying potential value engineering opportunities
- C. Identifying any conflicts that may become apparent
- D. Creating a response evaluation

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 49

A program with objectives that impact a large segment of the population receives negative commentary from organizations representing the public interest. What action should the program manager take first?

- A. Assess the risk of sustained negative media coverage
- B. Rework the stakeholder engagement plan to foster better relationships with the affected stakeholder groups
- C. Review the stakeholder register to determine the ability of the affected stakeholder group(s) to affect program outcomes
- D. Discuss the issues with the governance board to determine next steps

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 50

An initiative involves the development of new technology and leverages existing technologies. It is determined critical by the program governance board and the program sponsor that a comprehensive risk management plan be put in place. In what phase is the risk management plan created?

- A. Program execution management
- B. Program definition
- C. Program risk management planning
- D. Program delivery

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 51

What category/class of cabling does BICSI recommend for the MINIMUM performance level of horizontal balanced twisted-pair cabling?

- A. Category 7/class F

- B. Category SA/class EA
- C. Category 5e/class D
- D. Category 6/class E

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 52

A program includes the development and shipping of 12 million product units over the next year. However, one program supplier has a history of overestimating its planned volume, which puts the product launch at risk. What should the program manager do to monitor and control the supplier?

- A. Seek stakeholder approval of program procurement management activities
- B. Examine performance reports, audits, and inspections
- C. Use expert judgment and update the program procurement plan
- D. Review proposal evaluation criteria, risk analyses, and mitigation strategies

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 53

The program manager compiles a program performance report for review by the program governance board.

The performance report indicates that the scope, quality and schedule objectives have been met, but costs and resource utilization are higher than expected. The program can no longer deliver the planned return-on-investment within an acceptable level and the intended benefits have not yet been realized. After further analysis of the performance indicators, the program manager should do which of the following*?

- A. Transition the existing program results to the appropriate operational area
- B. Extend the schedule to reduce costs and resource utilization
- C. Recommend cancellation of the program based on performance metrics
- D. Expand the scope and continue the program until return on investment objectives can be met

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 54

Program A is dependent upon program B to complete benefits sustainment for two benefits. Program A is on track to meet program benefits. However, program B's program manager has just advised that program B has been closed.

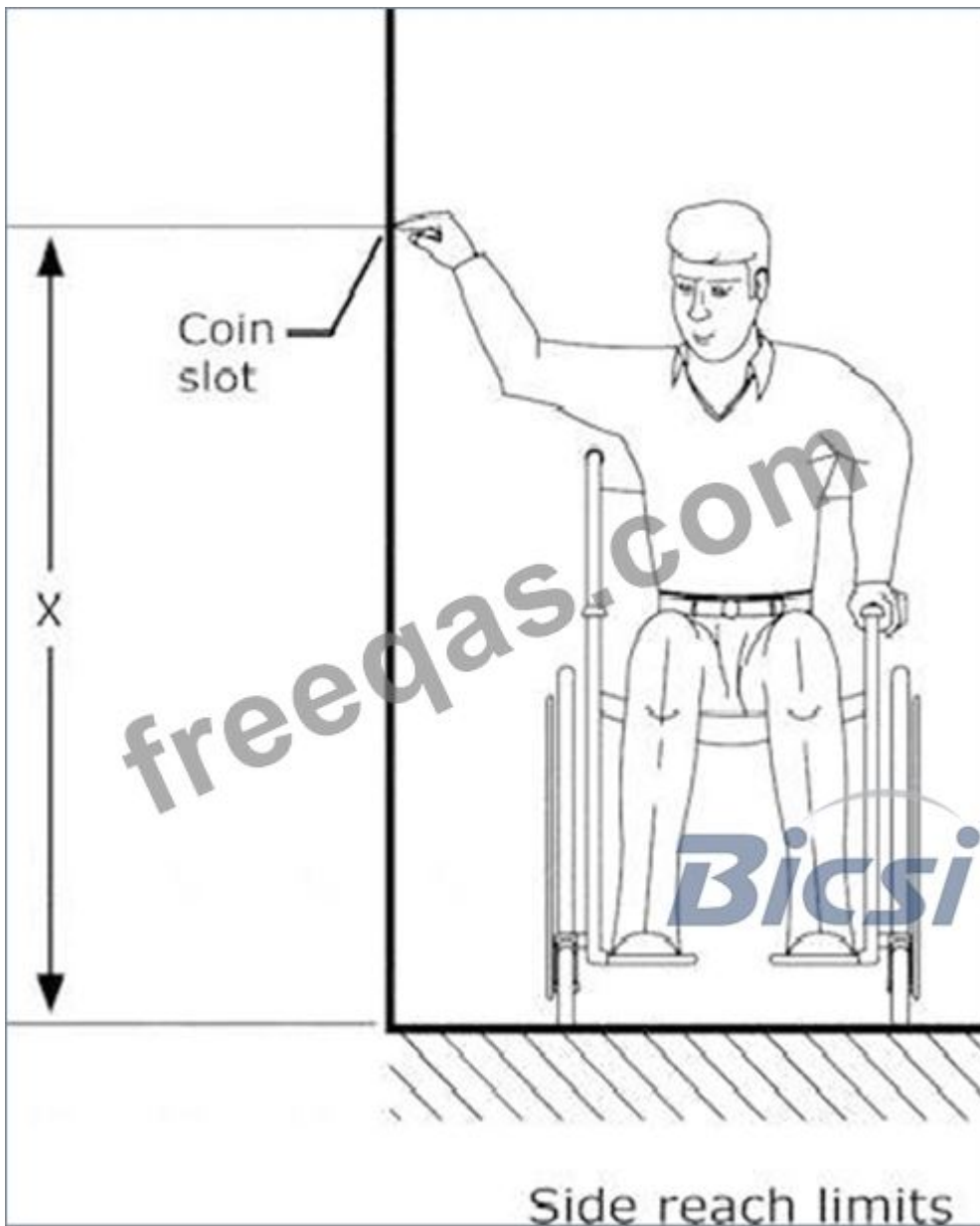
What should program A's program manager update and review first with the stakeholders?

- A. Benefits sustainment plan
- B. Benefits register
- C. Benefits transition plan
- D. Benefits management plan

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 55

Exhibit:



A pay telephone using coins needs to be installed in a public area. In the specifications, it is required that the telephone shall meet the ADA (Americans with Disability Act) requirement for side reach using a wheelchair.

What will be the maximum reachable height or the value of "X"?

- A. 1220 mm (48 in)
- B. 1170 mm (46 in)
- C. 864 mm (34 in)
- D. 1370 mm (54 in)
- E. 760 mm (30 in)

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 56

During the program execution stage the component project manager responsible for testing estimates that budgeted hours may exceed 200 hours. What should the program manager do?

- A.** Communicate to the program sponsor regarding the additional estimated cost and request a change order
- B.** Determine which component protects have excess capacity and rebalance those resources to the project that needs additional hours
- C.** Request that the project manager make the team members work additional hours and not bill the protect
- D.** Talk with the project manager and find ways to reduce hours in another part of the project

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 57

A program delivers incremental benefits but is far from closure. The company completes an acquisition and defines new strategic objectives.

What should the program manager do next?

- A.** Assess the impact of the new acquisition on the contract management plan
- B.** Integrate the new acquisition into the program to include the new strategic objectives
- C.** Evaluate the impact of the new strategic objectives through a change request
- D.** Review the benefits management plan to assess the continued validity of the program

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 58

What would prevent a program manager from completing program closure once a program has been completed?

- A.** Failure to update the financial management plan
- B.** Incomplete realization of all program benefits
- C.** Failure to update the benefits register
- D.** Failure to obtain program steering committee approval

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 59

A component project of a program is completed, and will provide the intended incremental benefits. How should the program manager proceed with the component transition?

- A.** Define the component protects business value in the benefits management plan
- B.** Initiate a program change request to close out the component project
- C.** Update the program roadmap to reflect completion of a key end-point objective
- D.** Update the program stakeholder engagement plan with stakeholders from the transition organization

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 60

Which of the following terms is often used to describe two parallel paths that have identical conductive terminations to two separate grounding reference points?

- A. Inductive loop
- B. Conductive loop
- C. Capacitive loop
- D. Ground loop
- E. Resistive loop

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 61

A non-profit organization launched a program to reduce its dependence on regularly decreasing government funding sources. This program's goal was to raise 50 percent of its operating expenses by selling its services to the for-profit sector. After three years, the goal was reached, deemed complete, and transitioned to operations.

Eighteen months later, the organization discovers that its dependence on government funds has now increased to 80 percent, even though its operating budget has largely stayed the same. What should the program manager have done to avoid the issue of program benefits being unrealized after more than a year of implementation?

- A. Developed program transition and benefits sustainment plans as part of the transition to operations
- B. Worked with the operations department after the program was transitioned
- C. Completed the program a year earlier
- D. Had the operations manager follow the benefits management plan

Answer: ([SHOW ANSWER](#)**)**

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NEW QUESTION: 62

A company is releasing a new product geared toward a specific geographic area. The program manager has received the program objectives and developed the program roadmap which consists of six program components. Approval from the program governance board has been obtained.

What is the program manager's next step?

- A. Develop the program business case
- B. Classify the program's benefits
- C. Assign project managers and resources
- D. Identify the program sponsor and program stakeholders

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 63

An ice cream company wants to introduce a new flavor to a new market. The executive sponsor requests a sampling for the test market and the sample group provides negative feedback. As this type of program had previously been conducted by the company, the program manager questions whether similar results were experienced during testing. What should the program manager do next?

- A. Contact the R&D department for product testing results
- B. Document the results to share with the program governance board
- C. Facilitate another test market sampling
- D. Review the program management information system (PMIS) for lessons learned

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 64

A program manager notices that one project manager tends to withdraw during important team discussions to avoid conflict. What technique could the program manager use to gain more input from this project manager?

- A. Solicit ideas from each team member individually, giving each person a chance to express their opinions
- B. Create an online message board so team members can see and respond to everyone's ideas
- C. Make the project manager share an office with a more assertive team member
- D. Institute an incentive program to create competition among the team members.

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 65

A small regional utility closes a customer rewards program and transitions it to operations. The executive sponsor and program manager are concerned about the impact on benefits realization. The program manager assures the executive sponsor that any corrective actions will be included in the next phase.

What should the program manager do to ensure a successful transition?

- A. Ensure that all program documents, including lessons learned are archived in the knowledge repository
- B. Ask each project manager to consolidate and file all program documentation in the corporate archives

- C. Ask the program's business analyst to collect all project information and create a report
- D. Obtain all project managers' contact information, and then have them reassigned back to their functional managers

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 66

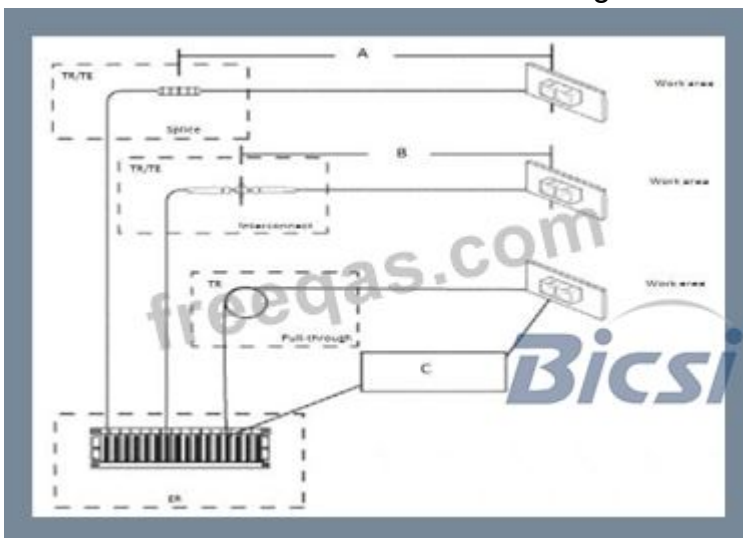
A program manager has a multiple-project program that is scheduled to be completed by year's end. During the program delivery phases of the program several mandatory changes are identified that would extend the program's completion date. What is the next step for the program manager?

- A. Adjust working hours to ensure the program is completed on schedule
- B. Update the schedule to reflect the extended completion date
- C. Submit a change request to extend the program schedule
- D. Apply resource leveling to ensure the program is completed on schedule

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 67

What is the MAXIMUM recommended length for A in the image below?



- A. 100 m (320 ft)
- B. 300 m (985 ft)
- C. 90 m (295 ft)
- D. 150 m (495 ft)
- E. 70 m (230 ft)

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 68

The chief executive officer (CEO) informs the program manager that the delivery date for project A must be compressed by two months to accommodate market needs. Project A relies upon deliverables from projects B and C.

Which of the following should the program manager do first?

- A.** Review the program resource management plan with the three project managers emphasizing their critical paths and shared critical resources to understand the possibility of accelerating the schedule
- B.** Direct the three project managers to crash their projects to allow project A the two months of scheduling needed
- C.** Engage the executive sponsor and program board to evaluate the CEO's request and determine if the project manager should act on it
- D.** Convene the change board to evaluate the cost benefit of the compression and the impact on the overall program

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 69

What is the MAXIMUM number of work areas served by a single Multiuser Telecommunications Outlet Assembly (MUTOA)?

- A.** 10
- B.** 18
- C.** 5
- D.** 12

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 70

After taking over a program, a program manager reviews the program's status and discovers that stakeholders do not know how the program is performing in relation to schedule and costs. The program manager establishes earned value (EV) metrics and determines that the program has a budget of US\$2.1 million, is three months into a nine-month timeline, and the planned value (PV) at the three-month point should be US\$320,000. The program has spent US\$350,000 and the EV is US\$340,000. Based on this information, the program manager determines which of the following?

- A.** The cost is US\$20,000 over budget
- B.** The schedule is US\$30,000 under budget
- C.** The cost is US\$20,000 under budget
- D.** The schedule is US\$10,000 over budget

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 71

An ICT distribution designer is reviewing design documents with the owner to gain approval for an ER design.

Which of the following information about the site shall be included?

- A.** Designer requirements
- B.** Access and/or service provider requirements
- C.** Suitability requirements

D. Sustainability requirements

Answer: (SHOW ANSWER)

NEW QUESTION: 72

The program manager has a global program with live component projects. The program sponsor wants the management plans, processes/procedures and technology to be uniform across the program. The requirements will create issues and result in increased costs. The program sponsor is new and has imposed these new requirements six months into a three-year program.

What should the program manager do next?

- A.** Respond to the program sponsor if the program sponsor asks about it a second time
- B.** Discuss the proposed changes with the stakeholders and project managers, and give the program sponsor the best option
- C.** Accept what the program sponsor requires and implement the changes
- D.** Present the risks and benefits of the changes to the program sponsor

Answer: D (LEAVE A REPLY)

NEW QUESTION: 73

Which of the following is a consideration for lighting telecommunication spaces?

- A.** The electrical power for lighting shall be connected to the same electrical panel as the telecommunications equipment.
- B.** The light fixtures within telecommunications spaces shall be fluorescent type fixtures.
- C.** The lighting layout shall be coordinated with the equipment and pathway locations
- D.** To ensure worker safety within TEs. Light level requirements are higher for these than other spaces

Answer: (SHOW ANSWER)

NEW QUESTION: 74

An ICT distribution designer installed a 50/125 mm/1300 nm fiber optic cable from Building A to identical Building B with a distance of 600 m (1968 ft) At Building B.

The designer fusion splices this new cable to an existing identical 50/126 mm fiber optic cable that runs 800 m (2525 ft) to Building C.

Both ends are terminated with SC connectors. What is the loss budget for the above fiber link?

- A.** 3.90 dB
- B.** 2.95 dB
- C.** 3.40 dB
- D.** 4.35 dB

Answer: A (LEAVE A REPLY)

NEW QUESTION: 75

A new program manager joins a multi-year program that has been underway for almost a year. During interviews, several stakeholders state that they do not understand how the program will help the organization. At the next stakeholder meeting, what should the program manager present to address their concerns?

- A. Expected program benefits management plan
- B. Program scope assessment results
- C. Program charter
- D. Business case and program roadmap

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 76

In which phase of the project design would an ICT distribution designer be expected to prepare preliminary cost estimates?

- A. CD
- B. DD
- C. SD
- D. PD

Answer: C ([LEAVE A REPLY](#))

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NEW QUESTION: 77

Stakeholders make ad-hoc requests on a routine basis. This causes duplication of reporting and communication gaps that affect the program's performance. To resolve this situation, which of the following must go through critical review and change?"

- A. Program communications management plan
- B. Program communications report
- C. Program Benefits Management domain
- D. Stakeholder communications requirements

Answer: ([SHOW ANSWER](#)**)**

NEW QUESTION: 78

You have just finished a design calling for 15 telecommunications outlets. You received word that the owner has increased his requirements by 40%. What size commercial DD (distribution device) is required to accommodate the increase?

- A. 1676 mm (66 in)
- B. 660 mm (26 in)
- C. 1346 mm (53 in)
- D. 1015 mm (40 in)

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 79

External resources are required for a program. The program manager receives bids from multiple vendors and presents the top vendor to the program governance board. One program governance board member asks the program manager to select a vendor that was dismissed early in the selection process because they were not on the approved vendor list. The program manager learns that this program governance board member has a personal connection to this vendor. What should the program manager do?

- A. Initiate a new vendor selection bid process
- B. Agree to engage the vendor due to the program governance board member's program influence
- C. Report an ethics violation
- D. Add the vendor to the approved list

Answer: ([SHOW ANSWER](#)**)**

NEW QUESTION: 80

A program manager has four projects pending approval. Senior management asks the program manager to identify a project for potential elimination based on the return on investment. The program manager has the following information to guide and support the decision.

Which project should the program manager select to be cancelled?

Project A	Project Revenues = US\$700,000 Project Total Cost = US\$900,000
Project B	Project Revenues = US\$900,000 Project Total Cost = US\$700,000
Project C	Project Revenues = US\$300,000 Project Total Cost = US\$200,000
Project D	Project Revenues = US\$200,000 Project Total Cost = US\$300,000

- A. Project A
- B. Project B
- C. Project C
- D. Project D

Answer: ([SHOW ANSWER](#)**)**

NEW QUESTION: 81

Component project managers create project management plans for all component projects in a program. The program manager notices that some project managers prefer one status report template while others prefer another. How should the program manager decide which template is appropriate?

- A. Review the issue with the project managers and come to mutual agreement on which template to use
- B. Allow the component project managers to use their preferred templates
- C. Meet with the program governance board to select an appropriate template
- D. Review the issue with the program management office (PMO) to determine which template to use

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 82

For a six story building (plus a basement) each of the six floors has a useable area of =3716 m² (40.000 ft²). There are two riser systems, each serving half of the useable area on each floor. What are the sleeves quantity and configuration required from fifth floor to sixth floor?

- A. Two sleeves
- B. Four sleeves
- C. Three sleeves
- D. Five sleeves

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 83

A company CEO meets with key customers to learn how they can be better served. After discovering that some executive team members disagree with each other, the CEO asks the program management office (PMO) to develop a program to better serve key customers based on their strategic importance to the company's long-term goals. What should the program manager do to establish and successfully manage the program's direction?

- A. Develop and foster relationships with stakeholders to improve communication
- B. Identify a list of projects, and then assign them suitable project managers
- C. Create a program strategy to obtain the required funding from the portfolio decision team
- D. Conduct stakeholder interviews to address their concerns and expectations

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 84

What actions are taken in the process of developing and maintaining a program risk register?

- A. Assign ownership of risks with appropriate responsibilities, document agreed-upon response strategies, and identify residual risks.
- B. Assign ownership of risks with appropriate responsibilities, document agreed-upon response strategies and provide the foundation for the risk management plan
- C. Assign ownership of risks with appropriate responsibilities, document agreed-upon response strategies and identify the root cause of potential risks
- D. Assign ownership of risks with appropriate responsibilities, document agreed-upon response strategies, and proactively manage program issues

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 85

ICT project installation issues that require coordination with mechanical, electrical and/or other "trades" can be BEST accomplished by

- A. texting or calling the General/Prime Contractor
- B. issuing an RFI to the General/Prime Contractor
- C. coordinating with the job site supervisors
- D. issuing a Change Order

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 86

A program manager for the construction of an international event venue that will impact the local community needs to determine the best approach for communications. One of the conditions of the program is that after the event takes place a park will be built for the community's use.

What should the program manager do to ensure community support?

- A. Negotiate the program scope with community representatives
- B. Organize an advocacy group and facilitate community engagement
- C. Ensure community representatives are part of the steering committee
- D. Review the scope with the program sponsor and community representatives

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 87

The program director of a four-year program, estimated to require 600,000 person-days effort, notices that team morale has decreased over the last three months. The program is at a critical stage with 70% completion through the last phase. A number of defects are found that result in teams working additional hours. The program director requests that the program management office (PMO) gather metrics to monitor the situation Which of the following metrics should the PMO capture on a monthly basis?

- A. Billable hours charged to the program, non-billable hours charged to the program, quantity of defects per full-time equivalent (FTE)
- B. Absenteeism rate staff turnover quantity of defects, total hours worked average number of FTEs
- C. Absenteeism rate staff turnover and leave liability
- D. Amount of hours spent on rework of software coding retesting, and on non-rework activities

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 88

A company hires a program manager to create a healthcare management system. After five months the program manager identifies an opportunity to integrate an online medical solution, which could provide additional value to the stakeholders. The program sponsor approves the change in scope.

The program manager should ensure that the results obtained by this opportunity are working in tandem with which of the following?

- A. Stakeholder engagement plan
- B. Key performance indicators
- C. Benefits management plan
- D. Critical success factors

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 89

To increase its presence and promote its products and services in new markets, a company begins to implement its new business strategy. The company's CEO endorses a new program to promote and support this strategy. However, before the program is formally initiated, this strategy must be aligned with the organization's strategic goals and objectives.

What should the program manager develop first?

- A. Program's risk threshold
- B. Program resource management plan
- C. Program risk and issue governance forum
- D. Program risk management plan

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 90

One of the constituent project managers asks a new program manager to obtain approval for an additional key project requirement. A tolerance range is set, if the tolerance range is too narrow on a program what effect will multiple minor changes have on the program?

- A. Reduction in program risk
- B. Degradation of program communications

- C. Slow down in program implementation
- D. Reduction in program quality

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 91

A program receives initial approval from the selection committee to proceed with the program development.

What should the program manager do next"?

- A. Analyze lessons learned and historical information to validate the programs expected outcomes
- B. Complete the program setup to establish a firm foundation of support and approval for the program
- C. Continue to develop the high-level program road map
- D. Define the program architecture and assign the benefits realization to the component projects.

Answer: ([SHOW ANSWER](#))

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NEW QUESTION: 92

Exhibit:



What does this international symbol stands for?

- A. Public telephone with a shelfette
- B. Public telephone with access to high-speed internet connection
- C. Public telephone
- D. Public internet station
- E. Teletypewriter/text telephone

Answer: E ([LEAVE A REPLY](#))

NEW QUESTION: 93

When designing horizontal pathways, the ICT distribution designer should consider the design's ability to (Select two options.)

- A. minimize occupant disruption when horizontal pathways are accessed.
- B. handle at least 3 different cabling media types.
- C. handle only the day one needs as the future is unknown.
- D. accommodate cabling changes
- E. accommodate at least 50 percent future growth

Answer: A,D ([LEAVE A REPLY](#))

NEW QUESTION: 94

In a PTP network using optical fiber, the _____ is responsible for media conversions from the optical fiber to the balanced twisted pair network within the residence.

- A. ONT
- B. OLTS
- C. OS
- D. OLT
- E. ONU

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 95

A program manager assigns project managers to five component projects and continues to develop the program team. Which of the following represents the program manager's strategy?

- A. Cross-train the project managers to share expertise
- B. Prepare the project managers to assume larger roles with more responsibility.
- C. Rotate the responsibility for risk assessment among the program components
- D. Coach the project managers to manage project resources

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 96

When sizing an underground entrance facility, what is the MINIMUM amount of 103 metric designator conduits (4 trade size) that should be specified by the ICT distribution design?

- A. 3 Conduits
- B. 2 Conduits
- C. 6 Conduits
- D. 4 Conduits

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 97

When designing a video communications network, which type of video communication link is two-person videoconferencing?

- A. PTP bidirectional
- B. Unidirectional
- C. PTP unidirectional
- D. Point-to-multipoint unidirectional
- E. Point-to-multipoint bidirectional

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 98

In a PON deployment, which active device is installed at the work area?

Wireless access point

- A. Optical amplifier
- B. Optical line terminal
- C. Splitter
- D. Optical network terminal

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 99

A program manager for the construction of a ship reviews the program management plan with a shipyard representative. The shipyard representative indicates that while 65 percent progress was anticipated only 60 percent has been achieved What should the program manager do to ensure benefits realization?

- A. Analyze the impact of the delay, review risks, identify any corrective actions, and update the benefits management plan
- B. Update the program schedule, and escalate the issue to the program management office (PMO) to accelerate shipyard work.
- C. Inform the program sponsor and the steering committee of the delay, and validate the program business case
- D. Conduct a program performance analysis based upon the deviation, and update the program business case to reflect the schedule delay

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 100

A global communications company's cloud-based platform will host its video network using both on - and off-shore learns. The program management office (PMO) assigns a program manager with little experience executing global initiatives.

What should the program manager do to resolve competing resource needs within components that could impact the entire program's overall delivery date?

- A. Require project managers to perform resource levelling in their schedules to automatically take into account availability and dependencies for key resources.

- B.** Optimize integration of the component projects by working with the project managers to align resource skill sets and availability to the program
- C.** Revisit assignments on a weekly basis to manually level resources thereby limiting burn-out and preventing underutilization
- D.** Improve communications between the project managers to gain efficiencies in resource assignments

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 101

What is the PRIMARY reason for considering a physical ring topology for connecting outlying buildings?

- A.** It is an easier physical design to install.
- B.** It is the most compelling design for any network requirement.
- C.** It is the most cost effective design for a campus network.
- D.** It provides a redundant cable path for disaster recovery.

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 102

During the design phase, drawings for ICT communications spaces should be reviewed for Standards compliance and

- A.** cost projections.
- B.** OSHA specifications
- B.** client requirements
- C.** equipment availability

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 103

A company initiates a program to reorganize its sales and production departments. Three production departments are located at the three production plants next to the company's headquarters. Five regional sales departments are located at different locations around the world.

At this stage of the program, what is the first step?

- A.** Determine and prioritize the various components of the program
- B.** Prepare a program organization chart covering both sales and production
- C.** Develop a program work breakdown structure
- D.** Identify and quantify business benefits of the program

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 104

Which two of the following may the ICT distribution designer need to provide in order to identify the BEST solutions for the client's need? (Select two options.)

- A. Time constraints and/or milestones
- B. Color scheme for dropcables
- C. Documentation plan
- D. Preliminary budget numbers
- E. Recommendations for label design of outlets

Answer: A,D (LEAVE A REPLY)

NEW QUESTION: 105

What is the MINIMUM lighting requirement (or telecommunications spaces?)

- A. 50 lux (4.6 foot-candles) of lighting in the horizontal plane and 20 lux (1.9 foot-candles) of lighting in the vertical plane measured at 1 meter (3.28 feet) above the finished floor
- B. 500 lux (46 foot-candles) of lighting in the horizontal plane and 500 lux (46 foot-candles) of lighting in the vertical plane measured at 1 meter (3.28 feet) above the finished floor
- C. 200 lux (18.6 foot-candles) of lighting in the horizontal plane and 500 lux (46 foot-candles) of lighting in the vertical plane measured at 1 meter (3.28 feet) above the finished floor
- D. 500 lux (46 foot-candles) of lighting in the horizontal plane and 200 lux (18.6 foot-candles) of lighting in the vertical plane measured at 1 meter (3.28 feet) above the finished floor

Answer: D (LEAVE A REPLY)

NEW QUESTION: 106

Which stakeholder of a project team is responsible to provide closeout documentation to the client? Architect

- A. Having Jurisdiction (AHJ)
- B. ICT Distribution Designer/Project Manager
- C. Authority
- D. Construction Manager

Answer: B (LEAVE A REPLY)

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NEW QUESTION: 107

A program manager joins a team during its preparation phase. What should the program manager do to obtain formal sponsor approval to begin the benefits delivery phase1?

A. Identify and document the anticipated program benefits in the benefits management plan.

B. Develop the program management plan based on the organization's strategic plan

C. Define a high-level program roadmap of milestones and schedules supported by a preliminary estimate

D. Write the program charter, including the program mission statement and stakeholder engagement plan

Answer: B ([LEAVE A REPLY](#))

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