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NEW QUESTION: 1

Risks are diverse and arise from both external and internal sources.

- A. True
- B. False

Answer: A (LEAVE A REPLY)

Risks are diverse and arise from both external and internal sources. This is true because risks are uncertainties that can have positive or negative effects on an organization's objectives. Risks can arise from various sources that are either outside or inside the organization's control. External sources of risk include natural disasters, cyberattacks, market fluctuations, customer preferences, competition, regulation, or political instability.

Internal sources of risk include human error, fraud, system failure, process inefficiency, organizational culture, or strategic decisions. Verified References: <https://www.investopedia.com/terms/b/businessrisk.asp>
<https://www.thebci.org/training-qualifications/good-practice-guidelines.html>

NEW QUESTION: 2

Risks are diverse and arise from both external and internal sources.

- A. True
- B. False

Answer: A (LEAVE A REPLY)

Explanation

Risks are diverse and arise from both external and internal sources. This is true because risks are uncertainties that can have positive or negative effects on an organization's objectives. Risks can arise from various sources that are either outside or inside the organization's control. External sources of risk include natural disasters, cyberattacks, market fluctuations, customer preferences, competition, regulation, or political instability.

Internal sources of risk include human error, fraud, system failure, process inefficiency, organizational culture, or strategic decisions. Verified References:

<https://www.investopedia.com/terms/b/businessrisk.asp><https://www.thebci.org/training-qualifications/good-pract>

NEW QUESTION: 3

Risk ownership must be clearly set out, documented and agreed with the individual owners at all levels of the operational risk management process.

- A. True
- B. False

Answer: (SHOW ANSWER)

Explanation

Risk ownership must be clearly set out, documented and agreed with the individual owners at all levels of the operational risk management process. This is true because risk ownership is one of the key principles of business continuity management. Risk ownership means that each risk has a designated person who is responsible and accountable for its identification, assessment, treatment, monitoring, and reporting. Risk owners should have the authority and resources to manage their risks effectively and efficiently. Verified

References:

<https://www.iso.org/publication/PUB100442.html><https://www.thebci.org/training-qualifications/good-practice-g>

NEW QUESTION: 4

Which statement is authorized at an appropriate level and should codify the company's attitude to a particular risk?

- A. Privacy Statement
- B. Process Document
- C. QMS Document
- D. Policy Statement

Answer: D (LEAVE A REPLY)

A policy statement is a statement that is authorized at an appropriate level and should codify the company's attitude to a particular risk. A policy statement is a document that defines the scope, objectives, principles, roles, and responsibilities of a business continuity management program. It should also express the organization's commitment to managing risks and ensuring continuity of its critical functions and processes. A policy statement should be approved by senior management and communicated to all relevant stakeholders. Verified

References: <https://www.iso.org/publication/PUB100442.html><https://phoenixnap.com/blog/what-is-business-continuity-management>

NEW QUESTION: 5

Which of the following is a low-pressure exercise that uses presentation techniques including videos, slides, and handouts, so that participants fully understand their plans?

- A. Virtualization
- B. Single team simulation
- C. Facilitated discussion
- D. Plan walkthrough

Answer: (SHOW ANSWER)

A plan walkthrough is a low-pressure exercise that uses presentation techniques including videos, slides and handouts, so that participants fully understand their plans¹.

NEW QUESTION: 6

Individual accountability for the management of the risk should be clearly established.

- A. True
- B. False

Answer: A (LEAVE A REPLY)

Individual accountability for the management of the risk should be clearly established. This is true because accountability is one of the key principles of business continuity management. Accountability means that each person involved in the business continuity management program has a clear understanding of their roles and responsibilities, as well as the authority and resources to perform them. Accountability also means that each person is held responsible for their actions and outcomes, and that they report on their performance and progress regularly. Verified References: <https://www.iso.org/publication/PUB100442.html><https://phoenixnap.com/blog/what-is-business-continuity-management>

NEW QUESTION: 7

A formal "disaster" can only be declared by the firm owners or by the IT Department Manager.

- A. True
- B. False

Answer: B (LEAVE A REPLY)

Explanation

A formal "disaster" can only be declared by the firm owners or by the IT Department Manager. This is false because a formal "disaster" can be declared by any authorized person who has the responsibility and authority to activate the business continuity and disaster recovery plan. The authorized person may vary depending on the type, scope, and severity of the disaster, but it should be clearly defined in the plan who can declare a disaster and under what circumstances. The authorized person should also communicate the declaration of a disaster to all relevant stakeholders, such as employees, customers, suppliers, partners, regulators, media, or the public. Verified References:

<https://www.ready.gov/business-continuity-plan><https://www.csoonline.com/article/515730/business-continuity-a>

NEW QUESTION: 8

Risk ownership must be clearly set out, documented and agreed with the individual owners at all levels of the operational risk management process.

- A. True
- B. False

Answer: A (LEAVE A REPLY)

Risk ownership must be clearly set out, documented and agreed with the individual owners at all levels of the operational risk management process. This is true because risk ownership is one of the key principles of business continuity management. Risk ownership means that each risk has a designated person who is

responsible and accountable for its identification, assessment, treatment, monitoring, and reporting. Risk owners should have the authority and resources to manage their risks effectively and efficiently. Verified References: <https://www.iso.org/publication/PUB100442.html><https://www.thebci.org/training-qualifications/good-practice-guidelines.html>

NEW QUESTION: 9

Which risk group is associated with risk of physical assets failing/being damaged or enhanced?

- A. Operational
- B. Technical
- C. Strategic
- D. Financial

Answer: (SHOW ANSWER)

Technical risk is the type of risk that is associated with risk of physical assets failing/being damaged or enhanced. Technical risk is the uncertainty or variability of the performance or reliability of physical assets, such as equipment, systems, infrastructure, or data. Technical risk can result from factors such as design flaws, manufacturing defects, maintenance issues, obsolescence, human error, natural disasters, or cyberattacks. Technical risk can affect an organization's operational efficiency, quality, safety, security, or profitability. Verified References: <https://www.investopedia.com/terms/t/technical-risk.asp><https://www.thebci.org/training-qualifications/good-practice-guidelines.html>

NEW QUESTION: 10

Damage assessment includes all but which of the following steps?

- A. Identifying the affected business functions.
- B. Estimate the time it will take to restore critical business functions.
- C. Having the insurance company declare the total extent of the damages.
- D. Evaluating the time to restore operations and if greater than the MTD, a disaster should be declared and BCP enacted

Answer: C (LEAVE A REPLY)

Explanation

Damage assessment is the process of evaluating the extent and severity of the damage caused by a disruption to an organization's facilities, equipment, systems, data, records, or personnel. It includes identifying the affected business functions and processes, estimating the time it will take to restore them to normal or acceptable levels of operation, and evaluating whether the recovery time exceeds the maximum tolerable downtime (MTD) for each function or process. If so, a disaster should be declared and the business continuity plan should be activated. Having the insurance company declare the total extent of the damages is not part of the damage assessment process, as it may take longer than the MTD and may not reflect the operational impact of the damage. Verified References:

https://www.fema.gov/pdf/emergency/nims/Damage_Assessment.pdf<https://drii.org/resources/professionalpracti>

NEW QUESTION: 11

Which type of continuity planning will enhance the functioning relationship with the organization's key suppliers, creating stronger assurances of continuous supply of information, material product and services?

- A. Multilateral
- B. Bilateral
- C. Unilateral

Answer: (SHOW ANSWER)

Explanation

Bilateral continuity planning is the type of continuity planning that will enhance the functioning relationship with the organization's key suppliers, creating stronger assurances of continuous supply of information, material product and services. Bilateral continuity planning is the process of developing and maintaining mutual agreements and arrangements between an organization and its key suppliers to ensure the continuity of their respective functions and processes in the event of a disruption. Bilateral continuity planning can help to reduce risks, costs, and dependencies, as well as to improve communication, coordination, and collaboration.

Verified References:

<https://www.iso.org/publication/PUB100442.html><https://phoenixnap.com/blog/what-is-business-continuity-mana>

NEW QUESTION: 12

In the event of a disaster, notification shall be given to each employee by either the HR Department Manager or through the firm's emergency notice system.

- A. True
- B. False

Answer: A (LEAVE A REPLY)

Explanation

In the event of a disaster, notification shall be given to each employee by either the HR Department Manager or through the firm's emergency notice system. This is true because communication is a vital component of any disaster recovery and business continuity plan. Employees need to be informed of the situation, their roles and responsibilities, and the actions they need to take to ensure their safety and the continuity of the business. The HR Department Manager or the emergency notice system are the designated channels for communicating with employees during a disaster. Verified References:

<https://www.ready.gov/business-continuity-plan><https://www.csoonline.com/article/515730/business-continuity-a>

NEW QUESTION: 13

Which of the following are three components of business continuity plan? (Choose three)

- A. Emergency response
- B. Incident management
- C. Problem management
- D. Business recovery
- E. Disaster recovery

Answer: (SHOW ANSWER)

Explanation

The three components of a business continuity plan are emergency response, incident management, and disaster recovery. They are:

Emergency response: This component involves the immediate actions taken to protect the life, health, and safety of people and the environment in the event of a disruption. Emergency response may include activating alarms, evacuating premises, contacting emergency services, or providing first aid.

Incident management: This component involves the coordination and communication of the activities and resources required to manage and resolve a disruption. Incident management may include activating the business continuity team, declaring a disaster, assessing the impact, activating the recovery strategies, or communicating with stakeholders.

Disaster recovery: This component involves the restoration and recovery of the IT systems, data, and infrastructure that support the critical functions and processes of the organization. Disaster recovery may include activating the backup systems, restoring the data, repairing or replacing the equipment, or testing the functionality. Verified References: <https://www.ready.gov/business-continuity-plan>
<https://www.csoonline.com/article/515730/business-continuity-and-disaster-recovery-planning-the-basics>.

NEW QUESTION: 14

Which type of risks result from business decisions that are influenced by changes in markets, liquidity changes and credit risks?

- A. Financial
- B. Operational
- C. Technical
- D. Strategic

Answer: (SHOW ANSWER)

Explanation

Financial risks are the risks that result from business decisions that are influenced by changes in markets, liquidity, and credit. Financial risks are the uncertainties or variabilities of the financial performance or position of an organization due to factors such as interest rates, exchange rates, inflation, credit ratings, debt levels, or cash flows. Financial risks can affect an organization's profitability, solvency, liquidity, or valuation.

Verified References:

<https://www.investopedia.com/terms/f/financialrisk.asp><https://www.thebci.org/training-qualifications/good-pract>

NEW QUESTION: 15

Which type of risk is related to human error or achievement?

- A. Commercial
- B. Strategic
- C. Technical
- D. Operational

Answer: D (LEAVE A REPLY)

Operational risk is the type of risk that is related to human error or achievement. Operational risk is the uncertainty or variability of the execution or outcome of an organization's functions or processes. Operational risk can result from factors such as inadequate policies, procedures, systems, controls, skills, training,

supervision, or compliance. Operational risk can affect an organization's operational efficiency, quality, safety, security, reputation, or profitability. Verified References: https://www.investopedia.com/terms/o/operational_risk.asp<https://www.thebci.org/training-qualifications/good-practice-guidelines.html>

NEW QUESTION: 16

Which type of management is an often used term, but has so many different connotations to different people that invariably the message of its meaning gets confused?

- A. Functional
- B. Operational
- C. Technical
- D. Strategic

Answer: D (LEAVE A REPLY)

Strategic management is the type of management that is an often used term, but has so many different connotations to different people that invariably the message of its meaning gets confused. Strategic management is the process of defining and executing the long-term vision, goals, plans, and actions of an organization. Strategic management involves analyzing the internal and external environment, formulating strategies, implementing them, and evaluating their outcomes. Strategic management can be complex and challenging, as it requires alignment and integration of various aspects of the organization, such as culture, structure, resources, capabilities, stakeholders, markets, competitors, or regulations. Verified References: <https://www.investopedia.com/terms/s/strategic-management.asp> <https://phoenixnap.com/blog/what-is-business-continuity-management>

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NEW QUESTION: 17

A formal "disaster" can only be declared by the firm owners or by the IT Department Manager.

- A. True
- B. False

Answer: B (LEAVE A REPLY)

A formal "disaster" can only be declared by the firm owners or by the IT Department Manager. This is false because a formal "disaster" can be declared by any authorized person who has the responsibility and authority to activate the business continuity and disaster recovery plan. The authorized person may vary depending on the type, scope, and severity of the disaster, but it should be clearly defined in the plan who can declare a disaster and under what circumstances. The authorized person should also communicate the declaration of a

disaster to all relevant stakeholders, such as employees, customers, suppliers, partners, regulators, media, or the public. Verified References: <https://www.ready.gov/business-continuity-plan><https://www.csoonline.com/article/515730/business-continuity-and-disaster-recovery-planning-the-basics.html>

NEW QUESTION: 18

In pre-crisis management, CM activities are focused on prevention and preparedness activities.

- A. True
- B. False

Answer: A (LEAVE A REPLY)

In pre-crisis management, CM activities are focused on prevention and preparedness activities. This is true because pre-crisis management is the phase before a crisis occurs, where the organization tries to anticipate and avoid potential crises or reduce their likelihood and impact. Pre-crisis management involves activities such as risk assessment, business impact analysis, business continuity planning, contingency planning, crisis communication planning, training and awareness, testing and exercising, monitoring and reviewing. Verified References: <https://www.cisco.com/c/en/us/solutions/hybrid-work/what-is-business-continuity.html><https://phoenixnap.com/blog/what-is-business-continuity-management>

NEW QUESTION: 19

Which of the following exercises involve all teams?

- A. Full-scale exercise
- B. Multi-team simulation
- C. Facilitated discussion
- D. Plan walkthrough

Answer: (SHOW ANSWER)

A full-scale exercise is a type of exercise that involves all teams. A full-scale exercise is a high-pressure exercise that simulates a realistic scenario of a disruption that affects all or most of the organization's functions and processes. A full-scale exercise tests the effectiveness and efficiency of the plans, procedures, systems, teams, and resources that are required to respond to and recover from a disruption. A full-scale exercise also evaluates the coordination and communication among all the teams and stakeholders involved.

Verified References: <https://www.ready.gov/business-continuity-plan><https://www.csoonline.com/article/515730/business-continuity-and-disaster-recovery-planning-the-basics.html>

NEW QUESTION: 20

In the event of a disaster that destroys the physical office site operations will be relocated to a temporary site.

- A. True
- B. False

Answer: (SHOW ANSWER)

Explanation

In the event of a disaster that destroys the physical office site operations will be relocated to a temporary site. This is true because one of the recovery strategies for a disaster is to have an alternate site where the critical functions and processes can be resumed until the primary site is restored or replaced. The alternate site can

be a pre-arranged location, such as a rented office space, a hotel, or another branch of the same organization, or a mobile facility, such as a trailer or a container. The alternate site should have the necessary equipment, systems, data, and resources to support the continuity of the business. Verified References:

<https://www.ready.gov/business-continuity-plan><https://www.csoonline.com/article/515730/business-continuity-a>

NEW QUESTION: 21

Which register maintains information on all the identified risks relating to an organization?

- A. Risk register
- B. Memory Data Register
- C. Crisis register
- D. Index register

Answer: A (LEAVE A REPLY)

A risk register is a register that maintains information on all the identified risks relating to an organization. A risk register is a document or a tool that records and tracks the details of each risk, such as its description, source, impact, likelihood, rating, owner, status, response strategy, action plan, and monitoring method. A risk register is a useful tool for managing risks and communicating them to stakeholders. Verified References: <https://www.investopedia.com/terms/r/risk-register.asp><https://www.thebci.org/training-qualifications/good-practice-guidelines.html>

NEW QUESTION: 22

In pre-crisis management, CM activities are focused on prevention and preparedness activities.

- A. True
- B. False

Answer: A (LEAVE A REPLY)

Explanation

In pre-crisis management, CM activities are focused on prevention and preparedness activities. This is true because pre-crisis management is the phase before a crisis occurs, where the organization tries to anticipate and avoid potential crises or reduce their likelihood and impact. Pre-crisis management involves activities such as risk assessment, business impact analysis, business continuity planning, contingency planning, crisis communication planning, training and awareness, testing and exercising, monitoring and reviewing. Verified References:

<https://www.cisco.com/c/en/us/solutions/hybrid-work/what-is-business-continuity.html><https://phoenixnap.com/b>

NEW QUESTION: 23

BIA helps you identify

- A. Critical services and products
- B. Critical interdependencies and interested parties
- C. Tangible and intangible impact of a disruption over period of time
- D. All of the above

Answer: D (LEAVE A REPLY)

Explanation

BIA helps to identify all of the above aspects of an organization's functions and processes. It helps to identify the critical services and products that the organization delivers to its customers and stakeholders, and the functions and processes that support them. It also helps to identify the critical interdependencies and interested parties that are involved in or affected by the organization's functions and processes, such as suppliers, partners, regulators, or employees. Moreover, it helps to identify the tangible and intangible impacts of a disruption to the organization's functions and processes over a period of time, such as financial losses, reputational damage, legal liabilities, or customer dissatisfaction. Verified References:
<https://www.ready.gov/business-impact-analysis><https://drii.org/resources/professionalpractices/EN>

NEW QUESTION: 24

Which of the following four are action approach crisis and post-crisis management? (Choose four R's)

- A. Reduction
- B. Readiness
- C. Response
- D. Recovery
- E. Rss Feed
- F. Rustic

Answer: (SHOW ANSWER)

Explanation

The four R's are action approaches for crisis and post-crisis management. They are:

Reduction: This approach aims to prevent or mitigate the occurrence or impact of a crisis by identifying and addressing the root causes, vulnerabilities, and risks.

Readiness: This approach aims to prepare for a potential crisis by developing plans, policies, procedures, systems, teams, and resources that can enable a timely and effective response.

Response: This approach aims to manage a crisis by activating the plans, policies, procedures, systems, teams, and resources that can contain, control, and resolve the situation.

Recovery: This approach aims to restore normal operations after a crisis by implementing actions that can repair damages, restore functions and processes, resume services and products, recover losses, and learn lessons. Verified References:

<https://www.cisco.com/c/en/us/solutions/hybrid-work/what-is-business-continuity.html>

<https://phoenixnap.com/blog/what-is-business-continuity-management>

NEW QUESTION: 25

Which type of risk occurs due to volatile environments in which businesses operate and the nature of their operations?

- A. Quality Risk
- B. Auditing Risk
- C. Business Risk
- D. Project Risk

Answer: C (LEAVE A REPLY)

Explanation

Business risk is the risk of loss or damage to an organization's performance, reputation, assets, or stakeholders due to internal or external factors that affect its ability to achieve its objectives. Business risk can arise from various sources, such as market conditions, customer preferences, competition, technology, regulation, compliance, operations, finance, human resources, or natural disasters. Business risk can have a direct or indirect impact on an organization's profitability, growth, sustainability, or continuity. Verified

References:

<https://www.investopedia.com/terms/b/businessrisk.asp><https://www.thebci.org/training-qualifications/good-pract>

NEW QUESTION: 26

Which of the following are the four T's of risk guidance produced by by the Office of Government Commerce?
(choose four)

- A. Transfer
- B. Tolerate
- C. Title
- D. Treat
- E. Terminate
- F. Technique

Answer: A,B,D,E (LEAVE A REPLY)

Explanation

The four T's of risk guidance produced by the Office of Government Commerce are transfer, tolerate, treat, and terminate. They are:

Transfer: This strategy involves transferring or sharing some or all of the responsibility or impact of a risk to another party, such as an insurer, a supplier, or a partner.

Tolerate: This strategy involves accepting or retaining a risk without taking any further action to reduce it, either because the risk level is acceptable or because the cost or effort of reducing it is not justified.

Treat: This strategy involves taking steps to reduce the likelihood or impact of a risk to an acceptable level, such as implementing controls, mitigations, or contingency plans.

Terminate: This strategy involves eliminating or avoiding a risk by discontinuing or changing the activity that causes it. Verified References: <https://www.investopedia.com/terms/t/the-four-ts.asp>

<https://www.thebci.org/training-qualifications/good-practice-guidelines.html>

NEW QUESTION: 27

Which of the following exercises involve all teams?

- A. Full-scale exercise
- B. Multi-team simulation
- C. Facilitated discussion
- D. Plan walkthrough

Answer: A (LEAVE A REPLY)

Explanation

A full-scale exercise is a type of exercise that involves all teams. A full-scale exercise is a high-pressure exercise that simulates a realistic scenario of a disruption that affects all or most of the organization's functions and processes. A full-scale exercise tests the effectiveness and efficiency of the plans, procedures, systems, teams, and resources that are required to respond to and recover from a disruption. A full-scale exercise also evaluates the coordination and communication among all the teams and stakeholders involved.

Verified References:

<https://www.ready.gov/business-continuity-plan><https://www.csoonline.com/article/515730/business-continuity-a>

NEW QUESTION: 28

What is the frequency of BCP testing for critical processes?

- A. Annually
- B. Quarterly
- C. As per calendar planned at beginning of the year
- D. Half-yearly

Answer: A (LEAVE A REPLY)

The frequency of BCP testing for critical processes is a fundamental aspect of ensuring a plan remains effective and relevant. Business Continuity Professional standards, such as those from DRI International and ISO 22301, provide guidance on testing frequency based on the criticality of processes and organizational needs.

* Annually: Industry standards recommend that critical processes undergo comprehensive BCP testing at least once a year. This ensures that plans are validated, personnel are trained, and any gaps or changes in the business environment are addressed. Annual testing is considered a baseline requirement for maintaining resilience, particularly for critical functions that, if disrupted, could severely impact the organization.

* Quarterly: While more frequent testing (e.g., quarterly) may be appropriate for highly dynamic environments or specific high-risk processes, it is not a universal requirement for all critical processes. Quarterly testing is typically reserved for specific scenarios or as part of a progressive testing strategy rather than a standard frequency.

* As per calendar planned at beginning of the year: This option implies a flexible schedule, but it lacks specificity and does not align with standardized recommendations. Testing should follow a defined frequency rather than an arbitrary calendar plan unless explicitly tied to a standard (e.g., annual).

* Half-yearly: Semi-annual testing (every six months) may be adopted by some organizations for additional assurance, but it exceeds the minimum standard requirement of annual testing for critical processes unless specified by organizational policy or regulatory mandates.

The verified answer, A. Annually, reflects the widely accepted minimum frequency for testing critical processes as per Business Continuity Professional guidelines. However, organizations may increase frequency based on risk assessments or regulatory requirements, though this is not the default expectation.

References:

* DRI International Professional Practices for Business Continuity Management (2023), Section 9: Testing and Exercising - Recommends annual testing as a minimum for critical processes.

* ISO 22301:2019, Clause 8.5 - Specifies regular testing and exercising, with annual frequency as a common benchmark for critical functions.

NEW QUESTION: 29

Which Process can be both time consuming and expensive as a result, management will expect tangible benefits to be achieved by the process?

- A. Business Continuity Planning
- B. Business Contingency Planning
- C. Business Ethical Planning
- D. Business Process Planning

Answer: (SHOW ANSWER)

Business continuity planning is the process of identifying, developing, and implementing strategies and plans to ensure the continuity of an organization's critical functions and processes in the event of a disruption. It can be both time consuming and expensive, as it requires a thorough analysis of risks, impacts, resources, and recovery options. However, management will expect tangible benefits from the process, such as reduced losses, increased resilience, improved reputation, and compliance with regulations. Verified References: <https://www.ready.gov/business-continuity-plan> <https://drii.org/resources/professionalpractices/EN>

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