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NEW QUESTION: 1

A company plans to create a discount that applies to all items in a shopping cart.

The discount must override any other applied discounts.

You need to set up the discount.

Which discount type should you use?

- A. Exclusive
- B. Best price
- C. Compounded
- D. Best performance

Answer: A (LEAVE A REPLY)

Reference:

<https://docs.microsoft.com/en-us/dynamics365/commerce/retail-discounts-overview>

NEW QUESTION: 2

You need to configure functionality to help sales associates who are students interpret customer behavior analysis data.

Which components should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement	Component
Enable required functionality in Dynamics 365 Commerce.	<ul style="list-style-type: none"> Customer Insights Feature management Lifecycle Services Microsoft Azure
Specify the student information to display to sales associates in the POS system.	<ul style="list-style-type: none"> Customer attributes Dimensions : Customer groups Attribute groups

Answer:

Requirement	Component
Enable required functionality in Dynamics 365 Commerce.	<ul style="list-style-type: none"> Customer Insights Feature management Lifecycle Services Microsoft Azure
Specify the student information to display to sales associates in the POS system.	<ul style="list-style-type: none"> Customer attributes Dimensions : Customer groups Attribute groups

NEW QUESTION: 3

You need to design the integration solution for stores that are not yet using Dynamics 365 Commerce.

Which components should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement	Component
Import transaction records from the legacy system.	<div style="border: 1px solid black; padding: 2px;">▼</div> <div style="border: 1px solid black; padding: 2px;">Sales orders</div> <div style="border: 1px solid black; padding: 2px;">Retail transactions</div> <div style="border: 1px solid black; padding: 2px;">Retail statements</div>
Check for issues.	<div style="border: 1px solid black; padding: 2px;">▼</div> <div style="border: 1px solid black; padding: 2px;">Sales order confirmation</div> <div style="border: 1px solid black; padding: 2px;">Validate store transactions</div> <div style="border: 1px solid black; padding: 2px;">Data validation checklist</div> <div style="border: 1px solid black; padding: 2px;">Calculate statement in batch</div>
Correct the issues.	<div style="border: 1px solid black; padding: 2px;">▼</div> <div style="border: 1px solid black; padding: 2px;">Data management workspace</div> <div style="border: 1px solid black; padding: 2px;">Microsoft Excel add-in</div> <div style="border: 1px solid black; padding: 2px;">Store Financials workspace</div> <div style="border: 1px solid black; padding: 2px;">Sales order details</div>



Answer:

Requirement	Component
Import transaction records from the legacy system.	<ul style="list-style-type: none"> Sales orders Retail transactions Retail statements
Check for issues.	<ul style="list-style-type: none"> Sales order confirmation Validate store transactions Data validation checklist Calculate statement in batch
Correct the issues.	<ul style="list-style-type: none"> Data management workspace Microsoft Excel add-in Store Financials workspace Sales order details


Reference:

<https://docs.microsoft.com/en-us/dynamics365/commerce/valid-checker>

NEW QUESTION: 4

You need to configure the system to notify store workers to prepare store pickup orders.

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions  **Answer area**

Enable the notification workflow.

Add the notification to the POS permission group.


Enable notifications on the POS operation.

Create the alert that is triggered when retail transactions are created.


Run the Distribution scheduler job.

Activate the appropriate business event.

Post the journal.



Answer:

Answer Area  **Microsoft**

Enable notification on the POS operation.

Add the notification to the POS permission group.

Run the Distribution scheduler job.

- 1 - Enable notification on the POS operation.
- 2 - Add the notification to the POS permission group.
- 3 - Run the Distribution scheduler job.

Reference:

<https://docs.microsoft.com/en-us/dynamics365/commerce/notifications-pos>

NEW QUESTION: 5

A company uses Dynamics 365 Commerce to process sales through its retail store channels. You need to offer alternative prices to a group of valued customers for a selection of products. If the system identifies that multiple prices are valid for the valued customers, the customers must be charged the lowest price.

What should you configure?

- A. loyalty price groups
- B. customer total discount price group
- C. customer line discount price group
- D. catalog price groups

Answer: D (LEAVE A REPLY)

NEW QUESTION: 6

A company uses Dynamics 365 Commerce.

You must capture supplemental information for sales orders created in the POS system or items on the sales orders.

You need to configure the system.

Which five actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions	Answer Area
Run the appropriate distribution jobs	
Select Header in the Apply attributes to field	
Create attribute types and attributes	
Select Default in the Apply attributes to field	
Synchronize orders	
Create attribute groups and assign to the channel	
Select Lines in the Apply attributes to field	

Answer:

Answer Area
Create attribute types and attributes
Create attribute groups and assign to the channel
Select Default in the Apply attributes to field
Run the appropriate jobs
Synchronize orders

- 1 - Create attribute types and attributes
- 2 - Create attribute groups and assign to the channel
- 3 - Select Default in the Apply attributes to field
- 4 - Run the appropriate jobs
- 5 - Synchronize orders

Reference:

<https://docs.microsoft.com/en-us/dynamics365/commerce/dev-itpro/order-attributes>

Topic 2, Bellows College

Current environment

General

Bellows College uses Dynamics RMS. The college is migrating to Dynamics 365 Commerce.

All stores follow the same set of 40 opening and closing procedures. Managers from each store assign these tasks to store workers. These tasks include returning unsold inventory back to the shelves, vacuuming the floor, cleaning the bathrooms, and sanitizing all customer-facing surfaces.

Each morning, store employees print several educational sales reports for retail operations and education.

Customers

The school teaches the art of upselling and predictive customer behaviors to students who major in retail and hospitality and work at the stores. Students use the store worker experience to relate their textbook studies to real-world applications.

Inventory

Stores have visibility into the products that will need to be stocked and sold for upcoming classes. The stores do not have visibility into the number of students in the classes. Inventory is often low, and product availability is unpredictable during different times of the semester in different stores. A store that does not have an item in stock may call the other stores to inquire about product inventory. The stores want to be able to do a better job predicting required inventory levels.

Products

Products are categorized by the groups:

- - General supplies:
 - - Pens
 - - Paper
 - - Other
 - Beverages
 - Snacks
 - Books:
 - - Chemistry
 - - History
 - - Mathematics
 - - Science

- - Technology
- - Education
- - Other
- Apparel:
 - - Men's
 - - Women's
 - - Children's
 - - All
- Merchandise
- Other

Pricing

All books are sold at the manufacturer's suggested retail price (MSRP) price. The stores never provide discounts for books.

General school supplies, such as pens and paper, are more expensive at a store located in the student community center.

All products, other than books, are repriced once a month by using an average cost of the products plus 20 percent.

Students receive a five percent discount on general supplies when the students belong to certain student organizations.

Any rounding of the final price of items is performed in Microsoft Excel and manually uploaded.

Hardware

The current POS hardware is more than seven years old and must be replaced.

Store pickup transactions

Store pickup transactions are not supported by the current hardware.

Students call the stores to place their orders with a store worker. The store worker creates a suspended transaction in the POS system.

Store workers find out about new orders to pick and put into boxes through pieces of paper on a fulfillment bulletin board.

Requirements

General

One store must be converted to the new Dynamics 365 Commerce solution each month.

Stores that have not been converted to the new solution must use a temporary integration to the Dynamics 365 Commerce system to import the retail cash and carry transactions from the previous system.

Stores that use either the existing solution or the new solution must be able to use base commerce reports and inquiry forms to view sales across all stores.

The college must be able to have traceability into store tasks that are getting completed and by whom in order to quantify the retail experiences of the store workers for college credit eligibility evaluation.

Stores must connect the new cloud-based enterprise resource planning (ERP) system to the local network printer to print daily sales reports in a batch process.

Managers must review daily year-over-year reports that are printed locally on the printer from headquarters. * All reports automatically print to the store printers.

Store workers that are students use printed copies of these reports to make notes for research papers.

Customers

All registered students must be entered as customers into Dynamics 365 Commerce.

Non-active students that are in the system must remain in the system and be categorized as alumni and friends.

When customers join a student club as a member, the clubs must send a list to Bellows College to update the student membership directory.

POS

The POS system must recommend automatic upsells and predict customer behavior to the sales associates who are students to help them refine their retail skills. In the POS system, the store workers must see the preferred purchasing category of a student and a suggestion for a next best action that the store workers should take to sell more items to the students.

Receipts must either be printed or emailed.

The same transactional information must be on all receipts for all stores. Only one receipt format is used because IT staff is limited.

Emailed receipts must have custom branding included in the header. The footers must include educational quotes and major campus events. Footer information must be updated once each semester.

Inventory

All returns require a receipt as proof of purchase.

No returns are allowed if the item was purchased more than 30 days prior.

If an item is out of stock, the store workers must be able to refer the customer to another location without calling the store.

Inventory visibility for all locations should be near real-time.

The current product categories will be migrated as is. Revamping the product categories will be saved for a later implementation phase.

All items must be in the product hierarchy.

All inventory and fulfillment actions that are performed in the POS system by store workers must be grouped together on the welcome screen.

Workers must be alerted about any actions that must be performed in the POS system.

Pricing

All pricing must be calculated automatically within the system, not through Excel.

All students will get a 5 percent discount on all apparel purchases.

All discounts applied to the selling price must be tracked to a ledger account for financial reporting.

Apparel is cleared out through clearance pricing that is typically discounted 30 percent to 50 percent off list price. These are exclusive discounts.

Twenty percent discount coupons can be provided to students for apparel when the students participate in Bellows College community outreach programs, hit certain academic milestones, or help with fundraising activities. These coupons can sometimes compound with other club or student discounts, but not always.

Hardware

You must implement the following hardware for the stores:

Stationary terminals

- Windows OS
- All peripherals are dedicated to the stationary terminals
- Payment methods: cash, check, credit card, debit card, and "Bellows cash" cards

Mobile terminals

- iOS
- All peripherals are dedicated to the mobile terminals
- Mobile case
- Payment methods: credit card

New POS tablets that run iOS will be required to support the store pickup transactions.

Store pickup transactions

Customers must create orders from a mobile app, a portal, or by calling in orders.

The stores will fulfill the orders and package them into boxes that have an appropriate label.

Customers will call the store when they are ready to pick up the orders.

The store employees will leave the store with the box of merchandise and the mobile tablet.

The store employee will recall the transactions on the mobile device and review the order with the customers.

The customers can then modify orders and request new items or changes to the contents.

If changes are needed, the store employee will go back into the store and replace/add items as appropriate and bring them out to the car.

The customer then pays for the order through credit cards only.

The store employee then leaves the products next to the customer for the customer to load.

Issues

Issue 1 - Incorrect pricing at the register

A store cashier reports that the pricing for a shirt that is listed as a clearance item should be lower. The cashier is not sure how the pricing was determined. The customer is an active student who belongs to a club and has a 20 percent discount coupon from a fundraiser event.

Issue 2 - Previous POS system transaction inconsistencies

Previous POS transactions are being uploaded to Dynamics 365 Commerce.

The transaction imports have not been tested. You observe issues with the data. The import files need corrections.

NEW QUESTION: 7

A company plans to replace an existing e-commerce website by implementing Dynamics 365 Commerce. You deploy the environment and initialize e-commerce functionality.

You need to complete the configuration.

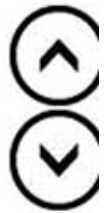
In which order should you perform the actions? To answer, move all actions from the list of actions to the answer area and arrange them in the correct order.

Actions

Answer area



- Create and publish the content pages.
- Assign the online store to an organization hierarchy.
- Create a site.
- Configure an online store.
- Synchronize data to the Commerce Scale Unit.



Answer:



- Configure an online store.
- Assign the online store to an organization hierarchy.
- Synchronize data to the Commerce Scale Unit.
- Create and publish the content pages.
- Create a site.

- 1 - Configure an online store.
- 2 - Assign the online store to an organization hierarchy.
- 3 - Synchronize data to the Commerce Scale Unit.
- 4 - Create and publish the content pages.
- 5 - Create a site.

Reference:

<https://docs.microsoft.com/en-us/learn/modules/create-online-presence/>

NEW QUESTION: 8

You need to configure the solution for the store opening and closing procedures and address college credit requirements.

Which two actions should you perform? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A.** Add the task management POS operation to configure the store worker's POS permission groups.
- B.** Use Task Recorder to document the different POS processes by worker role.
- C.** Document the tasks using the Dynamics 365 help documentation.
- D.** Implement the data task automation tool.
- E.** Create a recurring task list for all stores.

Answer: A,E (LEAVE A REPLY)

Reference:

<https://docs.microsoft.com/en-us/dynamics365/commerce/task-mgmt-overview>

<https://docs.microsoft.com/en-us/dynamics365/commerce/task-mgmt-configure>

NEW QUESTION: 9

A customer implements Dynamics 365 Commerce.

You need to create and configure the call center channel to meet the following requirements:

Enforce collection of payments against sales orders before sales orders are submitted.

Display order recaps.

Do not allow cross-selling or up-selling.

Enable Fraud checks.

Ensure that only authorized users can change the sales price of an item during order entry.

In which order should you perform the actions? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

NOTE: More than one order of answer choices is correct. You will receive credit for any of the correct orders you select.

ACTIONS

Answer area

- 1 - Create a Hold code and a Credit code.
- 2 - Enable order price control. Disable order completion and direct selling.
- 3 - Enable order completion and order price control. Disable direct selling.
- 4 - Create a warehouse.
- 5 - Create a call center.



Answer:

Answer Area
4 - Create a warehouse.
1 - Create a Hold code and a Credit code.
5 - Create a call center.
3 - Enable order completion and order price control. Disable direct selling.
2 - Enable order price control. Disable aoder completion and direct selling.

- 1 - Create a warehouse.
- 2 - Create a Hold code and a Credit code.
- 3 - Create a call center.
- 4 - Enable order completion and order price control. Disable direct selling.
- 5 - Enable order price control. Disable aoder completion and direct selling.

Reference:

- <https://docs.microsoft.com/en-us/dynamics365/commerce/channel-setup-callcenter>
- <https://docs.microsoft.com/en-us/dynamics365/commerce/set-up-order-processing-options>

NEW QUESTION: 10

A company uses the distributed order management (DOM) functionality to route orders for shipping from its stores.

The company introduces a new shipping option for same-day delivery. The same-day delivery option must be available only from the distribution center so that the company can closely control picking times.

You need to configure DOM.

What should you do? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement	Action
Add the new mode of delivery.	<ul style="list-style-type: none">Create a new fulfillment profile.Update the existing fulfillment profile.Create a new location priority rule.Update the existing location priority rule.
Restrict fulfillment to the distribution center.	<ul style="list-style-type: none">Create a location priority rule as a hard constraint.Create an offline location rule. Do not configure the rule as a hard constraint.Create a partial orders rule as a hard constraint.Create a shipping cost factor.

Answer:

Requirement	Action
Add the new mode of delivery.	<ul style="list-style-type: none">Create a new fulfillment profile.Update the existing fulfillment profile.Create a new location priority rule.Update the existing location priority rule.
Restrict fulfillment to the distribution center.	<ul style="list-style-type: none">Create a location priority rule as a hard constraint.Create an offline location rule. Do not configure the rule as a hard constraint.Create a partial orders rule as a hard constraint.Create a shipping cost factor.

Reference:

<https://docs.microsoft.com/en-us/dynamics365/commerce/dom>

NEW QUESTION: 11

A company uses Dynamics 365 Commerce.

A security audit report notes the following compliance issues:

Point of sale (POS) user passwords are not updated regularly

The access rights of users who no longer work with POS have not been revoked You need to resolve the compliance issues.

In which two areas should you update the configuration? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. User records
- B. Commerce shared parameters
- C. Worker records
- D. Commerce parameters

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 12

You need to configure the POS layout to include a process to retrieve the customer transaction for pickup in the store.

Which operation should you use?

- A. Conclude transaction
- B. Order fulfillment
- C. Pick up all products
- D. Recall transaction
- E. Outbound operation

Answer: ([SHOW ANSWER](#))

Reference:

<https://docs.microsoft.com/en-us/dynamics365/commerce/customer-orders-overview>

NEW QUESTION: 13

A company uses a Dynamics 365 Commerce call center.

You need to restrict which agents can perform price overrides. You must also set limits on the value of the overrides.

Which two actions should you perform? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Create a permission group and configure the allow price override to None Allowed.
- B. Configure a price override hold code within the call center parameters.
- C. Enable order price control for the call center.
- D. Configure override permissions with cost markup percentage values.
- E. Assign a permission group to employees.

Answer: ([SHOW ANSWER](#))

Reference:

<https://docs.microsoft.com/en-us/dynamicsax-2012/appuser-itpro/set-up-override-permissions>

NEW QUESTION: 14

A company is adding a new store.

You need to configure mandatory profiles for the store.

Which three profiles should you configure? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Rating
- B. Functionality
- C. Visual
- D. Fulfillment
- E. Hardware

Answer: B,C,E (LEAVE A REPLY)

Reference:

<https://docs.microsoft.com/en-us/dynamics365/commerce/channels-prerequisites>

NEW QUESTION: 15

A company uses Dynamics 365 Commerce.

The company wants to provide a special offer to a group of customers. This group of customers will receive a promotional code by email.

The special offer gives customers a 10 percent discount on their next order. To qualify for the offer, the order must have a value of over \$100. The promotional code must be entered when customers submit their next order.

You need to configure the special offer. Which four actions should you perform in sequence?

To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

NOTE: More than one order of answer choices is correct. You will receive credit for any of the correct orders you select.

The screenshot shows a configuration interface with two main sections: "Actions to perform" and "Required actions in correct sequence".

Actions to perform:

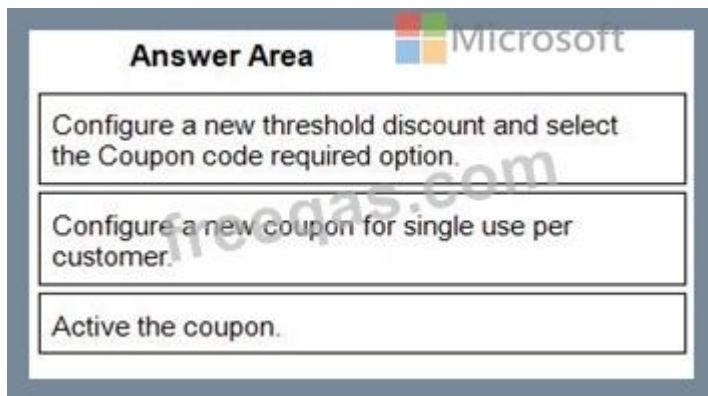
- Configure a new shipping threshold discount and select the Coupon code required option.
- Configure a new coupon for single use per customer.
- Enable the discount.
- Assign the appropriate price groups.
- Activate the coupon.
- Configure a new threshold discount and select the Coupon code required option.

Required actions in correct sequence:

There are two empty slots in this section, each with an up/down arrow icon, indicating where the selected actions should be placed in order.

A watermark "freedoms.com" and "Microsoft" are visible over the interface.

Answer:



- 1 - Configure a new threshold discount and select the Coupon code required option.
- 2 - Configure a new coupon for single use per customer.
- 3 - Active the coupon.

Reference:

<https://ellipsesolutions.com/who-doesnt-like-discounts-in-the-dynamics-365-retail-channel/>

<https://ellipsesolutions.com/keep-calm-and-coupon-in-dynamics-365/>

NEW QUESTION: 16

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution. After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

A company plans to set up a multi-tier loyalty program.

Customers must advance from one loyalty tier to another based on the number of purchases that are made.

You configure all processing batch jobs. You need to complete the configuration.

Solution: Create a loyalty program that has defined program tiers and tier rules.

Does the solution meet the goal?

A. Yes

B. No

Answer: ([SHOW ANSWER](#))

Reference:

<https://docs.microsoft.com/en-us/dynamics365/commerce/set-up-customer-loyalty-program>

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NEW QUESTION: 17

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution. After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

A company plans to set up a multi-tier loyalty program.

Customers must advance from one loyalty tier to another based on the number of purchases that are made.

You configure all processing batch jobs. You need to complete the configuration.

Solution: Configure loyalty cards that have defined loyalty programs.

Does the solution meet the goal?

A. Yes

B. No

Answer: B (LEAVE A REPLY)

Reference:

<https://docs.microsoft.com/en-us/dynamics365/commerce/set-up-customer-loyalty-program>

NEW QUESTION: 18

Company A uses Dynamics 365 Commerce. The company deploys a business-to-business (B2B) e-commerce website.

Company B has a business partner account with Company A.

Company B hires a purchasing manager. The purchasing manager must be able to place orders on the B2B e-commerce website on behalf of Company B.

You need to ensure the purchasing manager can place orders as required.

What are two possible ways to achieve this goal? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

A. Advise the purchasing manager to register for a new account using the B2B e-commerce site.

B. Advise the administrator user of Company B to add a new user by using the self-service pages of the e-commerce site.

C. Create a new customer account. Navigate to the customer hierarchy for Company B and assign the new customer account.

D. Create a new customer account. Set the invoice account value to Company B's customer account number.

Answer: B,C (LEAVE A REPLY)

Reference:

<https://docs.microsoft.com/en-us/dynamics365/commerce/b2b/manage-b2b-users>

NEW QUESTION: 19

You need to configure the mobile POS terminal used for the store pickups and connect the payment device.

Which components should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement
Select the application code base that will be used by the solution.

Connect the payment device to the store pickup terminal.

Component

Modern POS
Cloud POS

OPOS drivers direct connection
Network IP hardware station
Windows drivers direct connection
Network IP direct connection

Answer:

Requirement
Select the application code base that will be used by the solution.

Connect the payment device to the store pickup terminal.

Component

Modern POS
Cloud POS

OPOS drivers direct connection
Network IP hardware station
Windows drivers direct connection
Network IP direct connection

Reference:

<https://docs.microsoft.com/en-us/dynamics365/commerce/mpos-or-cpos>

<https://docs.microsoft.com/en-us/dynamics365/commerce/retail-peripherals-overview>

NEW QUESTION: 20

A company uses Dynamics 365 Commerce. The company has an e-commerce website.

The company plans to start a sale in three weeks.

You need to make changes to pages across the website. You must ensure that the changes:

Do not restrict other changes from being implemented.

Do not impact the operation of the live site.

Are updated on the live site ready for the first day of the sale.

What should you do?

A. On the live site, complete the changes. Publish the amended pages.

B. On the live site, unpublish the pages and complete the changes. Do not publish the changes.

- C. Create a new publish group. Copy the pages and complete the changes. Set a schedule for the publish group.
- D. Create a new publish group. Copy the pages and complete the changes. Publish the changes.
- E. On the live site, create new pages. Copy the existing designs and complete the changes. Do not publish the changes.

Answer: C (LEAVE A REPLY)

Reference:

<https://docs.microsoft.com/en-us/dynamics365/commerce/publish-groups>

NEW QUESTION: 21

You are a Dynamics 365 Commerce consultant for a company.

The company has three retail channels: an online store, a retail store, and a call center.

The company requires customer orders to be available for pickup at its retail store. Sales orders for in-store pickup can be created in any retail channel.

You create a mode of delivery for customer pickups. You also create a fulfillment group.

Which retail channel should you select? To answer, drag the appropriate retail channels to the correct actions. Each retail channel may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Retail channels	Action	Retail channel
Both retail store and online store	Assign the retail channel or channels to the mode of delivery.	Retail channel
Call center	Assign the retail channel or channels to a line in the new fulfillment group.	Retail channel
Online store only	Assign the new fulfillment group to the retail channel or channels.	Retail channel
Retail store only		

Answer:

Retail channels	Action	Retail channel
Both retail store and online store	Assign the retail channel or channels to the mode of delivery.	Both retail store and online store
Call center	Assign the retail channel or channels to a line in the new fulfillment group.	Retail store only
Online store only	Assign the new fulfillment group to the retail channel or channels.	Online store only
Retail store only		

Reference:

<https://docs.microsoft.com/en-us/dynamics365/commerce/multiple-pickup-modes>

NEW QUESTION: 22

A company uses Dynamics 365 Commerce. The company creates customer orders in its stores for home delivery.

Customers who return products to the stores often want to exchange their product for a different product. The company wants the stores to process these exchanges as a single transaction. You need to configure the system.

What should you do?

- A. Enable the Use realtime service for eCommerce order creation parameter
- B. Enable the Process return orders as sales orders parameter
- C. Enable the Create customer order in async mode parameter
- D. Disable the Prohibit mixing sales and returns in one receipt parameter

Answer: B (LEAVE A REPLY)

Reference:

<https://docs.microsoft.com/en-us/dynamics365/commerce/orderexchanges>

NEW QUESTION: 23

A company wants to analyze ratings and reviews submitted by users through commerce channels.

You need to analyze the feedback.

Which two actions will achieve the goal? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Import data into a Power BI template.
- B. Synchronize product ratings.
- C. Link product ratings to the reviews section.
- D. Filter reviews by ratings or channels.

Answer: A,D (LEAVE A REPLY)

Reference:

<https://docs.microsoft.com/en-us/dynamics365/commerce/manage-reviews>

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