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NEW QUESTION: 1

A company often receives multiple IT tickets for the same issue, such as "the office Wi-Fi is down. " You configure Search duplicate cases step to identify duplicate IT tickets.

What is the basic condition for the Search duplicate cases step?

- A. Issue type is same
- B. Department is same
- C. Name of submitter is same
- D. Office location is same

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 2

Which two configurations do you use to validate the minimum age of a new potential customer in the Collect Account Information assignment step? (Choose Two)

- A. Reference the Validate rule on the Collect Account Information assignment.
- B. Reference the Edit Validate rule on the Collect Account Information flow action.
- C. Reference the Validate rule on the Collect Account Information flow action.
- D. Create a Validate rule to check the customer age.
- E. Create and Edit Validate rule to check the customer age.
- F. Reference the Edit validate rule on the Collect Account Information assignment.

Answer: C,D ([LEAVE A REPLY](#))

NEW QUESTION: 3

You have been asked to create a report definition that includes information about the sales offices and sales representatives. The manager wants to access the report in the Report Browser in the user portal. The manager also wants to include the report in a new report category specifically for the sales group. What two configurations are required to support this request? (Choose Two)

- A. Add a report category for sales group reports in the Report Browser.

- B. Create a report category rule for sales office reports.
- C. Select the report definition option that displays your report in the Report Browser.
- D. Select the option in the Report Browser that allows users to view your report.

Answer: A,C ([LEAVE A REPLY](#))

NEW QUESTION: 4

While running a process, you notice that a read-only field on a form contains a value.
Which tool allows you to determine if a declare expression was used to calculate the value?

- A. Clipboard tool
- B. The Tracer
- C. Declarative network
- D. Live UI

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 5

Which three options can you configure for a mobile app channel? (Choose Three)

- A. Define UI behavior for a view when displayed on a mobile device.
- B. Identify how different mobile devices render UI controls.
- C. Establish security behavior for a mobile app, such as the use of biometric identifiers.
- D. Change the host for a mobile app to a production system, rather than a development system.
- E. Define the role applied to users when they run the mobile app.

Answer: C,D,E ([LEAVE A REPLY](#))

NEW QUESTION: 6

Which two components on the Case Designer can users assign to a minimum lovable product (MLP) release for project sizing purposes? (Choose Two)

- A. An external system of record (SOR)
- B. An automation
- C. An approval decision
- D. A mobile User Portal

Answer: A,B ([LEAVE A REPLY](#))

NEW QUESTION: 7

Which requirement can be implemented through circumstancing?

- A. An application routes upgrade requests for US customers to one work queue, and requests for European customers to a different work queue.
- B. An application audits insurance claims that an insurance adjuster values at USD10000 or greater. Otherwise, the claim is approved.
- C. An application establishes a goal of four hours to adjust claims for platinum customers. For other customers, the application establishes a goal of one business day.
- D. An application sets the default shipping option for orders that exceed USD100 to two-day delivery.

Otherwise, the default option is five-day delivery.

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 8

A moving company provides customers with a tool that recommends a moving vehicle based on the number of bedrooms in their current living space and whether they are planning to move heavy furniture like bed frames, mattresses, or couches. Based on the customer inputs, a decision table presents the customer with a recommendation.

Which two configurations do you use together to build the decision table? (Choose Two)

- A. Create two rows, one for the number of bedrooms and one for whether the customer is moving heavy furniture.
- B. Create rows for the recommended moving vehicle.
- C. Create two columns, one for the number of bedrooms and one for whether the customer is moving heavy furniture.
- D. Create a column for the recommended moving vehicle.

Answer: C,D ([LEAVE A REPLY](#))

NEW QUESTION: 9

You want operators in two separate units to be able to perform work routed to either unit. Which configuration supports this requirement?

- A. On each operator's record, associate the operator with both units.
- B. On each operator's record, associate the operator with the same workgroup.
- C. On the work group record, associate the operators with the workgroup.
- D. On each unit record, associate both operators with each unit.

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 10

Which scenario is a use case for the Wait step?

- A. The customer cannot complete an application for a checking account until a bank representative reviews their credit report.
- B. A payroll user cannot process a salary increase until the department manager approves the increase.
- C. An agent needs to send a confirmation email to an insured customer after they complete a form.
- D. The customer needs to log in to their account before receiving a membership discount on an online purchase.

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 11

To qualify for an instant loan, an applicant must be older than 21 and have a monthly income of at least USD2000. How do you enforce these restrictions?

- A. Configure the UI controls to only accept values greater than 21 for age and USD2000 for income.
- B. Use two Edit Validate rules: one for age and one for income.
- C. Use a single Validate rule with two conditions: one for age and one for income.
- D. Use two Validate rules: one for age and one for income.

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 12

How do you indicate the progress of a case toward resolution?

- A. Configure a case notes field to capture progress information.
- B. Update the case status on the appropriate steps.
- C. Apply service levels to the assignment steps.
- D. Design intent-driven user interfaces.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 13

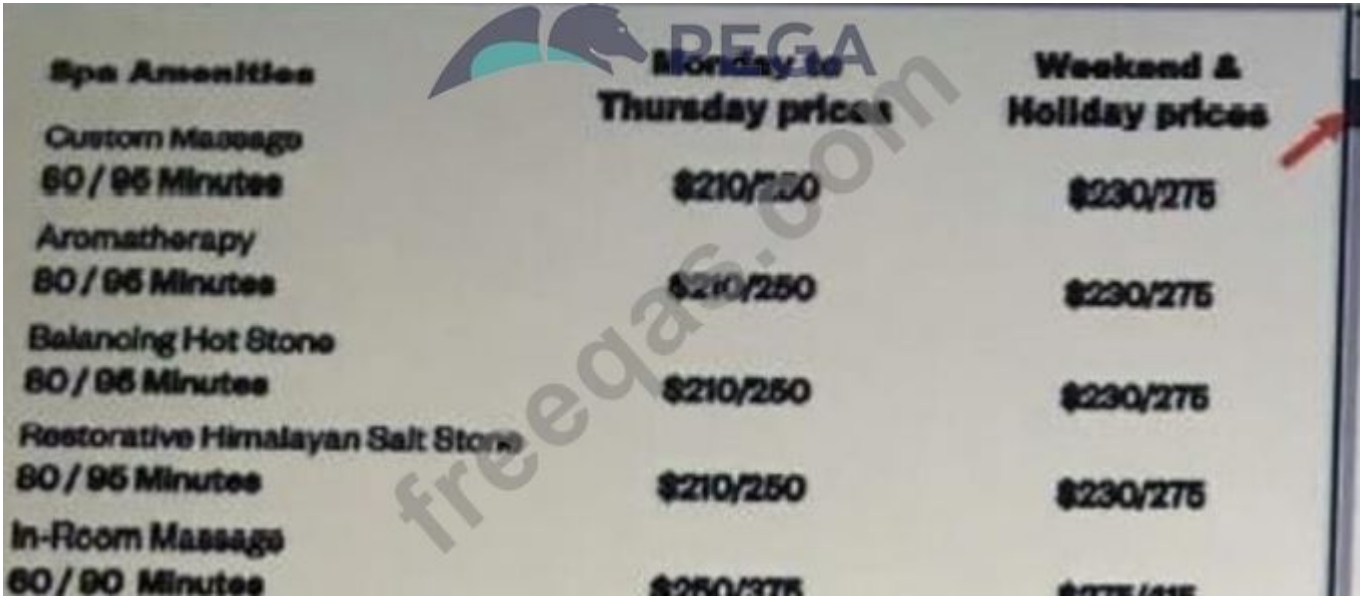
While testing a business process to approve an expense report, you receive an error. Which tool allows you to review the rule execution to determine the source of the error?

- A. The Clipboard tool
- B. The Application Profiler
- C. The Dependency Analyzer
- D. The Tracer

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 14

Customer on a hotel booking application can add additional amenities to their reservation. The application displays, a view with the available amenities and .. To reduce scrolling, you want to organize content so that amenity details display when the amenity is selected in a drop down menu.



The screenshot shows a table of spa amenities. A red arrow points to a dropdown menu on the right side of the table, which is currently open, showing a list of amenities. The table has three columns: 'Spa Amenities', 'Monday to Thursday prices', and 'Weekend & Holiday prices'. The amenities listed are Custom Massage, Aromatherapy, Balancing Hot Stone, Restorative Himalayan Salt Stone, and In-Room Massage. Each amenity has a duration and a price range. The dropdown menu is currently showing the 'Custom Massage' amenity.

Spa Amenities	Monday to Thursday prices	Weekend & Holiday prices
Custom Massage 60 / 95 Minutes	\$210/250	\$230/275
Aromatherapy 60 / 95 Minutes	\$210/250	\$230/275
Balancing Hot Stone 60 / 95 Minutes	\$210/250	\$230/275
Restorative Himalayan Salt Stone 60 / 95 Minutes	\$210/250	\$230/275
In-Room Massage 60 / 90 Minutes	\$210/250	\$230/275

How do you configure the user interface improve access to the content and achieve the business requirement described?

- A. Configure a disable when condition on each field to allow access when the associated amenity is selected on the drop-down control.

- B. Configure a repeating dynamic layout with an embedded section for each amenity and set the layout format to grouped.
- C. Configure a layout group to separate each amenity into individual panels and set the layout to a menu format.
- D. Configure a visible when condition on each field when the associated amenity is selected.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 15

Which option follows best practices for naming a ruleset in Pega.....

- A. Pega-prod:01-04-01
- B. Credit Check:03-01-02
- C. Grand-Corporation-Human-Resources-Department:01-01-03
- D. Expense:01-02-05

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 16

You configure an application to allow users to download a mobile app. When users select one of the three supported platforms (Android, iOS, or Windows Mobile), the application opens a new window pointing to the appropriate app store. How do you configure this behavior?

- A. Add three check boxes and one button. For each check box, configure an action set with a click event to set the value of the URL. For the button, configure an action set with a click event to open the URL in a window.
- B. Add one button and configure three action sets. In each action set, specify a click event and add an action that opens the vendor's URL in a window.
- C. Add one button and configure one action set. In the action set, specify a click event with three actions to open each vendor URL in a window. Apply a when rule to each action to determine the correct URL.
- D. Add a button for each platform and configure an action set for each button. In each action set, specify a click event and add an action that opens the vendor's URL in a window.

Answer: ([SHOW ANSWER](#))

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NEW QUESTION: 17

You create an application for employees to submit timesheets. Employees enter work, vacation, and sick time for a particular week. On the entry form, employees see a summary of the total hours entered. After the employee submits the timesheet, the application displays remaining vacation and sick time for the employee. You configure the user view that displays remaining vacation and sick time. The balance calculates by subtracting the vacation time and sick

time for the week from the current vacation and sick time balances. Which configuration option is used to summarize the remaining vacation and sick time?

- A. Use a When rule. When the application references the remaining vacation and sick time, each value calculates.
- B. Use procedural processing with a data transform. Remaining vacation and sick time calculate after the user submits a timesheet.
- C. Use pyDefault and pySetFieldDefaults. When the process invokes the data transforms, the remaining vacation and sick time calculate.
- D. Use declarative processing. Whenever the vacation time or sick time entries change, the remaining vacation and sick time calculate.

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 18

Which two statements are true about minimum lovable product (MLP) sizing when using the Estimator tool? (Choose two.)

- A. MPL complexities set to "high" are reserved for MLP 2 and later.
- B. Creation of case steps is factored into MLP sizing.
- C. Initial estimations are high-level and can be refined during sizing.
- D. MLP sizing leads to precision in the sprint cycle and resource planning.

Answer: C,D ([LEAVE A REPLY](#))

NEW QUESTION: 19

The business process for an automobile insurance claim consists of the following phases: -Submission: The customer contacts a customer service representative (CSR) to file the claim. -Review: An adjuster reviews the claim, assesses the damages to each vehicle, and provides an estimate of the cost of repairs. - Repair: A third party performs the repairs on each vehicle, communicating with the adjuster and customer as necessary. - Verification: After each vehicle repair, the adjuster closes the claim. According to Pega best practices, which phase can you implement as a child case?

- A. Verification
- B. Submission
- C. Review
- D. Repair

Answer: ([SHOW ANSWER](#)**)**

NEW QUESTION: 20

Which two statements about data objects are true? (Choose Two)

- A. A data object created in App Studio creates a data type in Dev Studio.
- B. Data objects can reuse assets from an existing data object through inheritance.
- C. Data objects are sourced from an external system of record.
- D. A draft data object references a data type.

Answer: ([SHOW ANSWER](#)**)**

NEW QUESTION: 21

Select each scenario on the left and drag it to the corresponding attack method.

Scenario

A hacker makes attempts to crack a user password by entering all possible combinations.

A hacker uses a word list of common terms to crack a user password.

A hacker compares each hash against a list of hashed passwords to find a match that cracks a user password.

Answer Area

Scenario

Attack Method

brute-force attack

rainbow table attack

dictionary attack

Answer:

Scenario

A hacker makes attempts to crack a user password by entering all possible combinations.

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Answer Area

Scenario

A hacker makes attempts to crack a user password by entering all possible combinations.

A hacker compares each hash against a list of hashed passwords to find a match that cracks a user password.

A hacker uses a word list of common terms to crack a user password.

Attack Method

brute-force attack

rainbow table attack

dictionary attack

Explanation

Graphical user interface, text, application Description automatically generated

Scenario

A hacker makes attempts to crack a user password by entering all possible combinations.

A hacker uses a word list of common terms to crack a user password.

A hacker compares each hash against a list of hashed passwords to find a match that cracks a user password.

Answer Area

Scenario

A hacker makes attempts to crack a user password by entering all possible combinations.

A hacker compares each hash against a list of hashed passwords to find a match that cracks a user password.

A hacker uses a word list of common terms to crack a user password.

Attack Method

brute-force attack

rainbow table attack

dictionary attack

NEW QUESTION: 22

When processing an auto accident claim, the system requires three approvals: Approval from the adjuster who inspected the car, approval from the medical administrator who provided medical care to the insured, and approval from the insurance agent who verified the claim. How do you implement the requirements so each approver can work independently?

A. Create business logic to route to the different approvers.

- B. Create an approval step with cascading approval.
- C. Create three parallel processes with approval assignments.
- D. Route to a workbasket where all three roles have access.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 23

What is the relationship between pyWorkPage and case data?

- A. pyWorkPage contains only the data entered by users while creating and processing a case.
- B. pyWorkPage contains all the data pages accessed while creating and processing a case.
- C. pyWorkPage contains all the case data generated while creating and processing a case.
- D. pyWorkPage contains only the data generated by the system while creating and processing a case.

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 24

Select each Process Step Description on the left and drag it to the appropriate Process Step on the right.

Answer:

Explanation

A picture containing timeline Description automatically generated

Process Step Description	Answer Area	PEGA
Process Step Description	Process Step	
A user enters information for an IT request.		
The system evaluates the request type to determine the next step.	The system notifies the user of the case status by email.	Automation
A manager determines whether an expense report proceeds or is rejected.	The system evaluates the request type to determine the next step.	Decision
The system notifies the user of the case status by email.	A manager determines whether an expense report proceeds or is rejected.	Approval
	A user enters information for an IT request.	Collect Information

NEW QUESTION: 25

A retail store wants an application to process a new customer loyalty account. The customer enters their contact information; including name, email, phone number, and address. This information is displayed in a data relationship. What type of data relationship do you create?

- A. A Query field
- B. A Data reference field
- C. An Embedded data field
- D. A Case reference field

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 26

In which three situations can you use a data transform? (Choose Three)

- A. To display the destination value as the location value
- B. To create the dependent property after case creation
- C. To copy the first and last name properties into a single property value
- D. To set default values for a case
- E. To execute a flow action

Answer: A,C,D ([LEAVE A REPLY](#))

NEW QUESTION: 27

How do you propagate data to a new child case in Pega Express?

- A. Configure the Update Case shape to copy specified properties.
- B. Configure a case calculation to copy specified properties.
- C. Configure the Create Case shape to copy specified properties.
- D. Configure a data page to copy specified properties.

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 28

In the Answer Area, select the Data Transform configuration that defaults the Quantity property value on a Purchase Request case to 1.

Answer Area

Action	Target	Relation	Source
Set Update Page Apply Data Transform	.Quantity 1	With values from Equal to	.Quantity 1

Answer:

Answer Area

Action	Target	Relation	Source
Set Update Page Apply Data Transform	.Quantity 1	With values from Equal to	.Quantity 1

Explanation

Graphical user interface, text, application Description automatically generated

Action	Target	Relation	Source
Set	.Quantity	Equal to	1

NEW QUESTION: 29

You want your application to have consistent styling across portals. You want the backgroundcolor of all buttons in your application to be blue. You want the background color of the buttons to be easily updated in case corporate branding changes. Which attribute do you modify to set the background color?

- A. The application skin
- B. The buttons format
- C. The background mixin
- D. The controls format

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 30

How do you route an assignment so that any available member of the department can perform the task?

- A. Route the assignment separately to all members.
- B. Route the assignment to the admin user
- C. Route the assignment to a work queue.
- D. Route the assignment to a work list.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 31

How do you guide users through an application form without requiring user training?

- A. Send a notification to the assigned user.
- B. Add an instruction to the assignment.
- C. Add the corresponding step to an appropriate stage.
- D. Add an optional action to the case to explain the task.

Answer: B ([LEAVE A REPLY](#))

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NEW QUESTION: 32

An internet provider has a quiz that gives customers a recommended internet speed based on their typical internet use. The questions differ based on the selections that the customer makes, for example, whether they are seeking a recommendation for a residence or a business.

Once the customer completes the quiz, how do you determine the recommended internet speed?

- A. Configure a decision tree
- B. Configure a process with multiple decision shapes
- C. Configure a decision table
- D. Configure a view with the quiz questions

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 33

Which two statements are true about styling controls in App Studio? (Choose two)

- A. Developers can configure a button control to hide when users click the control.
- B. Developers can configure a text input control to change the background when users click the control.
- C. Developers can configure a Date Time control to display as a text input field, drop-down list, or calendar control.
- D. Developers create a new style format to apply styling to an out-of-the-box button control.

Answer: ([SHOW ANSWER](#)**)**

NEW QUESTION: 34

Select each Business Need on the left and drag it to the appropriate Service Level Agreement Interval on the right.

Business Need	Answer Area	Service Level Agreement Interval
An employee should submit the expense report within 24 hours of completing a trip.		Deadline
An employee must submit the expense report within 48 hours of completing a trip.		Goal
An employee receives a reminder email every day until the expense report is submitted.		Passed Deadline

Answer:

Graphical user interface, application Description automatically generated

Business Need	Service Level Agreement Interval
An employee must submit the expense report within 48 hours of completing a trip.	Deadline
An employee should submit the expense report within 24 hours of completing a trip.	Goal
An employee receives a reminder email every day until the expense report is submitted.	Passed Deadline

NEW QUESTION: 35

96.An online retailer allows customers to select a courier service for deliveries. The list of available courier services is drawn from a data type sourced in the Pega database. The Fulfillment department wants to allow local warehouse managers to add courier services to mitigate increases in delivery times and remove courier services that fail to meet delivery metrics.

Which two options are required to allow local warehouse managers to update courier service records in production? (Choose two.)

- A. Create an access group for local warehouse managers.
- B. Enable rule checkout for the local warehouse managers
- C. Define an approval process for adding and removing courier services.
- D. Delegate the records for the courier service data type.

Answer: A,D (LEAVE A REPLY)

NEW QUESTION: 36

While testing a form, you need to verify the contents of a data page in memory. Which tool do you use to view the current contents of the data page?

- A. Case Designer

- B. The Clipboard tool
- C. The Data Explorer
- D. Live UI

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 37

You are configuring an accident claim case for an automobile insurance company with two child cases as illustrated. How do you suspend the Accident Claim case processing until the Vehicle Damage and Body Injury cases are resolved?



- A. Add an approval shape to each of the child cases to resolve the cases.
- B. Add a wait shape to the parent case pausing the parent case until the child cases resolve.
- C. Add a service level agreement to resolve the child cases within 90 days.
- D. Add a 30-day wait to the parent case to allow time for the child cases to resolve.

Answer: ([SHOW ANSWER](#)**)**

NEW QUESTION: 38

Which two dependencies do you directly enforce with a Wait step? (Choose

- A. Pausing a case until a predetermined time expires
- B. Pausing a case until a user submits a specified value
- C. Pausing a case until another case reaches a specified status
- D. Pausing a case until a new child case is created

Answer: ([SHOW ANSWER](#)**)**

NEW QUESTION: 39

Apartment tenants submit maintenance requests that specify their name, address, request type, and description of the request. Tenants may submit multiple maintenance requests for different request types. The company wants to identify duplicate maintenance requests from the same address.

Which two configurations, when used together on the Search duplicate cases step, achieve this goal? (Choose Two)

- A. Configure the request type as a weighted condition.
- B. Configure the apartment address as a weighted condition.
- C. Configure the tenant name as a basic condition.
- D. Configure the apartment address as a basic condition.

Answer: ([SHOW ANSWER](#)**)**

NEW QUESTION: 40

You are configuring an external data source using the Integration Designer. You have the REST, Dev, Stage, and Prod endpoint URLs, and a name for the data source. What other information do you need to configure the external data source?

- A. A backup endpoint URL if the configured URL refuses to connect
- B. The data views using the external data source
- C. A plan for mapping the data and REST response fields
- D. The name of the database where the source data is stored

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 41

A business architect has developed a new process for a case type. To verify that the UI elements collect the expected result, you want to test the process and the fields.

Which two configuration, when used together, allow you to record a set of interactions and save the test result to verify process functionality? (Choose two.)

- A. Create a unit test for the case type.
- B. Add explicit assertions on the Scenario testing landing page.
- C. Add explicit assertions on the UI elements.
- D. Create a scenario tests for the case type.

Answer: B,C ([LEAVE A REPLY](#))

NEW QUESTION: 42

Which scenario requires you to make updates in Dev Studio?

- A. An email correspondence is added to the case type.
- B. A customer representative can approve or reject a claim.
- C. A task is reassigned when it reaches a service-level agreement goal.
- D. A new confirmation view displays a read-only text property.

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 43

Hospital staff members enter appointment details including relevant patient information, diagnoses, lab orders, and prescribed medication. This information is aggregated in the Patient visit summary view. The patient receives a copy of this view through email. Which two configurations, when applied in combination, achieve this behavior? (Choose Two)

- A. Add a Create PDF automation that references the Patient visit summary view.
- B. Add a Send Email step and enable the option to include attachments.
- C. Add a Send Email step and compose the message to reference the relevant properties.
- D. Enable email notifications on the case type.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 44

When a user selects a item in a list, the application displays data about that item. Data is copies to a page property using the Copy from a data page options.

After the data has been copies to the property, when is the data copies to the property again?

- A. Never
- B. The next time the property is accessed
- C. The next time the case is opened
- D. When the item is changed

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 45

Customers can log their own product support requests using an online portal. Once logged in, the portal displays the list of products purchased by the customer. The customer can initiate one or more support requests for each product. What is the appropriate scope for a data page that sources the list of products purchased by the customer?

- A. Node
- B. Thread
- C. Requestor
- D. System

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 46

Which configuration informs a user by email when an assignment is added to the user's worklist?

- A. Add a Send Notification step to the process after the assignment to notify the assigned user.
- B. Add a Send Email step to the process after the assignment to notify the assigned user.
- C. Configure the case type to send assignment notifications to assigned users.
- D. Configure a service level to send a notification to the assigned user.

Answer: D ([LEAVE A REPLY](#))

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NEW QUESTION: 47

Which use case describes the function of the Estimator tool?

- A. A product owner needs to know how many user stories to create in Agile Workbench for MLP 1.
- B. A tester needs to know how many versions of an application they test for MPL2.
- C. A stakeholder needs to know how much time and effort is needed to build MLP2.
- D. A business architect needs to know when to prioritize a specific customer Microjourney for development.

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 48

In a Credit Card Payment case type, you want to set the payment amount to the minimum amount due when a user creates a case. How do you set the payment amount?

- A.** Configure the payment amount field to reference the minimum amount due.
- B.** Configure the payment amount as a calculated field.
- C.** Configure the pySetFieldDefaults data transform to set the default value.
- D.** Configure a field validation on the payment amount.

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 49

Identify Text, Multi record data relationship, Single record data relationship

- A.** .BillingAddress.Telephone-Single
- B.** .Address(1).pincode-Multi
- C.** .ShippingAddress.City-Text

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 50

A report contains columns for Customer, Billing Cycle, Credit Card, and Expiration Date. A manager requests that the report show only those customers who meet the following conditions: - The customer is on a monthly billing cycle - The credit card is either MoreCash or Vista - The credit card expires within 60 days Which set of filtering conditions returns a report with the desired data?

- A.** Credit Card equals MoreCash or Vista, Billing Cycle equals monthly, and Expiration Date equals next 60 days
- B.** Credit Card equals MoreCash OR Credit Card equals Vista AND Billing Cycle equals monthly AND Expiration Date equals next 60 days.
- C.** Credit Card equals MoreCash AND Credit Card equals Vista AND Billing Cycle equals monthly AND Expiration Date is 60 days greater than today
- D.** Credit Card equals MoreCash OR Credit Card equals Vista AND Billing Cycle is not quarterly AND Expiration Date is less than 60 days

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 51

In designing your application, you want to apply consistent visual styles to all parts of the application. How do you meet this requirement?

- A.** Use the Live UI tool to select the skin rule.
- B.** Specify a skin in the application rule.
- C.** Apply styles to the screen layout.
- D.** Specify a skin in the harness rule.

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 52

An online retailer creates a case type that processes and manages customer orders. The checkout process has four steps:

- 1. Review Order: The customer reviews the items in order of add-to-cart selection and can adjust the quantity of each item and delete items to calculate and display the order total.
 - 2. Select Shipping Option: The customer selects a shipping option to determine and display the shipping charge for their order.
 - 3. Enter Delivery Address: The customer enters their delivery address to determine the sales tax, if applicable, and the application displays the calculated sales tax.
 - 4. Enter Payment Information: The customer selects a payment option and confirms the grand total of the order.
- For each calculation, identify the appropriate chaining option to maximize the performance.

Answer Area

Line total (item price * quantity)

Forward chaining

Backward chaining

Order total (sum of line totals)

Forward chaining

Backward chaining

Shipping charge (calculated from a decision rule)

Forward chaining

Backward chaining

Sales tax (order total * tax rate)

Forward chaining

Backward chaining

Grand total (order total + sales tax + shipping charge)

Forward chaining

Backward chaining

PEGA

Answer:

Graphical user interface, text, application Description automatically generated

Answer Area



Line total (item price * quantity)	Forward chaining Backward chaining
Order total (sum of line totals)	Forward chaining Backward chaining
Shipping charge (calculated from a decision rule)	Forward chaining Backward chaining
Sales tax (order total * tax rate)	Forward chaining Backward chaining
Grand total (order total + sales tax + shipping charge)	Forward chaining Backward chaining

NEW QUESTION: 53

In an Online retail application, the Order Receipt view displays a list of the product ordering, including the product image, unit cost, and quantity. The total cost of the order is displayed at the bottom of the view.

Which two configuration on the Receipt view must be together to display the required information as described? (Choose two.)

- A. Add a dynamic with an embedded repeating dynamic layout.
- B. Add the total cost inside the repeating dynamic layout.
- C. Add the total outside the repeating dynamic layout.
- D. Add a repeating dynamic layout with embedded dynamic layouts.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 54

A restaurant has a case type that allows customers to book the dining room for events. Customers provide basic information including party size and indicate whether they want the restaurant to cater the event.

If catering is not required, customers are given a rental rate quote.

If customers indicate that they want the restaurant to cater the event, they must provide menu preference and schedule and appointment to do menu testing before they are given a quote.

Which two options do you use to configure the case type to achieve the requested behavior? (Choose Two.)

- A. Create a check box for customers to indicate whether they want the restaurant to cater the event. Add a decision shape that evaluates whether the customer checks the box.
- B. Create a check box for customers to indicate whether they want the restaurant to cater the event. Configure the menu preferences and appointment date fields with a visibility condition.
- C. Create a process for providing menu preference and scheduling the menu tasting appointment. Create a parallel process for providing the customer with the rental rate quote.

D. Create a process for customers to indicate menu preference and schedule the menu tasting appointment. Add the process as a case-wide optional action.

Answer: A,B ([LEAVE A REPLY](#))

NEW QUESTION: 55

You are asked to create a custom status named Open-Review. This status is to be applied to assignments in one application.

How do you satisfy the request?

A. Add the Open-Review status to the Application record for the application.

B. Create a field value record named Open-Review for .pyStatusWork and configure an Access When record to apply the status to the correct application

C. Circumstance the existing Open field value record on the application name and update the status value to Open-Review.

D. Create a field value record named Open-Review for. pyStatusWork with the Apply To class set to the class group.

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 56

A requirement states: Loan applicants must enter their annual salary. If the salary is above the qualifying threshold, the application is automatically approved. If the salary is below the threshold, the applicant must identify a cosigner. Select the two configuration options that follow best practices to meet the requirement. (Choose Two)

A. Use a collect information step with an annual salary field. Use a decision shape to determine whether to advance to a step to enter cosigner information or complete the process.

B. Create an assignment step for a loan officer to review the applicant's annual salary and determine if a cosigner is necessary.

C. Design a user view with an annual salary field. Create an optional action to collect information about the cosigner and assign the action to the appropriate stage.

D. Design a user view with an annual salary field and a data relationship for cosigner information. Use a visibility condition to display the cosigner information when the salary is below the threshold.

Answer: A,D ([LEAVE A REPLY](#))

NEW QUESTION: 57

A customer views a product available in multiple color options. The customer must select only one color for each product. Which UI control allows a developer to present the user with all color choices at once, without prompting or clicking, while ensuring that the user can only select one of the color options ?

A. Radio buttons

B. Text input

C. Check box

D. Drop-down

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 58

To qualify for an instant loan, an applicant must earn a monthly income of at least GBP2000 and cannot exceed GBP20000 in credit card debt.

How do you enforce these restrictions when requesting an instant loan?

- A. Use a single Validate rule with two conditions; one for income and one for credit card debt.
- B. Use two Edit Validate rules; one for income and one for credit card debt.
- C. Use a Validate rule to call two Edit validate rules: one for income and one for credit card debt.
- D. Use UI controls to validate the entries in the income and credit card debt fields.

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 59

Which statement most accurately describes the use of pega mobile preview?

- A. pega mobile preview simulates user loads to test mobile app performance
- B. pega mobile preview allows you to run a pega application on a mobile device
- C. pega mobile preview simulates the application user interface for various mobile devices
- D. pega mobile preview models a typical user interaction to scenario test a mobile app

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 60

A flow action calls a pre-processing data transform to initiate values. There are several flow actions available for the assignment. You want to make sure that the values are only initiated once for each flow action. How do you implement a solution?

- A. Do nothing. The pre-processing data transform is only called once for each assignment.
- B. Make sure that the flow action does not have the highest likelihood since it will always be invoked.
- C. Configure the data transform as post-processing instead of pre-processing.
- D. Add logic to the pre-processing data transform to test if values were already initiated.

Answer: ([SHOW ANSWER](#)**)**

NEW QUESTION: 61

You are asked to build a report listing customer order cases with an Order Total value over USD10000 sorted by Creation date (pxCreateDate). The report should display the following three fields: Case ID (pyID), Customer ID, and Order Total. Which property or property combination should you optimize to improve performance?

- A. pxCreateDate
- B. Customer ID and Order Total
- C. Order Total
- D. pxCreateDate and Order Total

Answer: B ([LEAVE A REPLY](#))

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NEW QUESTION: 62

An on-demand transportation application has a Conversation preference data type. When customers use the application to request a ride, they can specify their conversation preference: whether they would like to talk to their driver or if they would prefer silence. Company stakeholders are interested in analyzing the conversation preference data.

How is the Conversation preference data type sourced?

- A. No system of record
- B. Local system of record
- C. External system of record

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 63

Direct Capture of Objectives (DCO) aims to increase which two aspects of application delivery? (Choose Two)

- A. Accuracy
- B. Performance
- C. Coding
- D. Speed

Answer: A,D ([LEAVE A REPLY](#))

NEW QUESTION: 64

A data page holds product information. The data page's Reload if older Than field is set to 15 minutes. The data page is created at 06:12. At 06:20 the user requests product information. At 06:42 the user requests product information. When is the data page reloaded?

- A. 06:20
- B. 06:35
- C. 06:42
- D. 6:27

Answer: ([SHOW ANSWER](#)**)**

NEW QUESTION: 65

Which business need do you address through delegation?

- A. A risk officer wants to adjust the income threshold for automobile loans.
- B. A service representative must attach the appropriate form when emailing a customer
- C. A care supervisor wants to authorize a second opinion for an insurance claim.
- D. A general manager must approve catering proposals that exceed EUR5000

Answer: ([SHOW ANSWER](#)**)**

NEW QUESTION: 66

A developer is attempting to reference a validate rule called ValidateCustomer from a flow action applied to a case type class called ACME-IT-Work-Ticket. The case type class directly inherits from the Work- class. The case type class does not contain a ValidateCustomer validate rule.

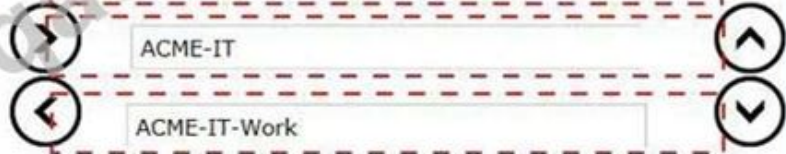
Place the classes in the order in which Pega searches for the ValidateCustomer validate rule, from first to last.

Class Name	Search Order
ACME-IT-Work	
ACME-IT	
ACME	
Work-	
@baseclass	



Answer:

Class Name	Search Order
ACME-IT-Work	
ACME-IT	
ACME	
Work-	
@baseclass	



The diagram shows the search order for the ValidateCustomer rule. The classes are listed in the 'Class Name' column, and the 'Search Order' column shows the sequence in which Pega searches for the rule. The search order is: @baseclass, Work-, ACME, ACME-IT, and ACME-IT-Work. The classes are highlighted with dashed boxes, and the search order is indicated by arrows pointing from the 'Class Name' column to the 'Search Order' column.

Explanation

@baseclass

Work-

ACME

ACME-IT

ACME-IT-Work

NEW QUESTION: 67

A reservation process allows customers to reserve a flight, hotel room, and rental car as part of a travel itinerary. Which configuration displays a check box to allow users to select travel insurance only if the itinerary includes a flight?

- A. A validate rule applied to the flow action
- B. A declare expression configured for forward chaining
- C. An action set applied to the check box
- D. A visible when condition applied to the check box

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 68

A life insurance company has satellite offices in various countries. Each satellite office has a work queue. Company policy requires that life insurance underwriting be assigned to offices based on the policy owner's residential address.

Which routing approach supports this requirement?

- A. Route the assignment to the correct work queue by using an authority matrix.
- B. Route the assignment to a specific underwriter based on business logic.
- C. Route the assignment to the correct work queue by using a reporting structure.
- D. Route the assignment to the correct work queue based on business logic.

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 69

You are developing a Visa case type to process entry visa applications. As part of the process, applicants schedule an interview with the consulate. An Interview child case is created for the interview process.

Following the interview, the consulate reaches a decisions within 48 hours or more. For Visa case to proceed to application notification, the Interview case needs to be resolved.

After you create the Interview child case, how to do you configure the case type to achieve the required behavior?

- A. Following the Create Case step, add a Wait step that pauses the parent case until the Interview reaches the Resolved status.
- B. Following the Create Case step, add an Interview step that is automatically resolved after 48 hours.
- C. Following the Create Case step, add a Wait step that pauses the parent case until the application schedules the interview.
- D. Following the Create Case step, add a services-level agreement (SLA) that escalates the parent case after 48 hours.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 70

Which studio do you use to configure a service level agreement (SLA) with a passed deadline?

- A. Prediction Studio
- B. Admin Studio
- C. App Studio
- D. Dev Studio

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 71

You create an application for employees to submit timesheets. Employees enter work, vacation, and sick time for a particular week. On the entry form, employees see a summary of the total hours entered. After the employee submits the timesheet, the application displays remaining vacation and sick time for the employee.

To configure the form where users enter hours, select the best configuration option to calculate the total hours for the week.

- A. Use a data transform. When the user enters the form, the data transform determines the sum of the work, vacation, and sick time properties.
- B. Use procedural processing. When the value of any work, vacation, or sick time changes and the user submits the form, the total hours change.
- C. Use a When rule. When the value of any work, vacation, or sick time changes, the total hours change.
- D. Use declarative processing. When the value of any work, vacation, or sick time changes, the total hours change.

Answer: D (LEAVE A REPLY)

NEW QUESTION: 72

How do you enable field-level auditing for properties?

- A. Enable field-level auditing for the case type.
- B. Add an auditing optional action to the case workflow.
- C. Enable the auditing feature on the property rule forms.
- D. Add a field validation to the case workflow.

Answer: A (LEAVE A REPLY)

NEW QUESTION: 73

A requirement states: When a business guest checks out of a hotel, the guest must complete a hotel review to receive a corporate discount. Select the case type relationship that satisfies the requirement.

- A. Configure both checkout request and hotel review as top-level cases.
- B. Configure hotel review as a child case of the checkout request.
- C. Configure hotel review as a spin-off case of the checkout request.
- D. Configure checkout request as a child case of hotel review.

Answer: B (LEAVE A REPLY)

NEW QUESTION: 74

An application contains two case types, AutoClaim and PropertyClaim. The inheritance path for the application contains three copies of the pyDefault data transform that set property values for two properties, Work Item Urgency and Prefix. If the Call data transforms in superclass option is enabled for each data transform, what are the values of Work Item Urgency and Prefix when a user creates a PropertyClaim case?

<u>Class</u>	<u>Work Item Urgency</u>	<u>Prefix</u>
InsCorp-ClaimAdm-Work-AutoClaim	20	"A-"
InsCorp-ClaimAdm-Work	[no value]	"C-"
Work-	10	[no value]

- A. Work Item Urgency = 10, Prefix = "C-"
- B. Work Item Urgency = 0, Prefix = "C-"

- C. Work Item Urgency = 20, Prefix = "A-
- D. Work Item Urgency = 10, Prefix = [no value]

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 75

Consider the following scenario: - During the Interview process for a Job Application case, an administrative assistant selects the date and location of the interview. - Next, an email confirmation is sent to the candidate. - During the interview, the hiring manager captures notes from the discussion. - Finally, the candidate is assigned a technical exercise and the results are added to the case. Select two step names that follow the guidelines for identifying and naming the steps in the process. (Choose Two)

- A. Ask Questions
- B. Schedule Interview
- C. Notify Candidate
- D. Technical Exercise

Answer: A,C ([LEAVE A REPLY](#))

NEW QUESTION: 76

Given a table which shows total working hours, sick, vacation. Identify how we calculate the respective values

- A. Leave hours
- B. calculate field, data transform
- C. Sick hours
- D. Total working hours

Answer: D ([LEAVE A REPLY](#))

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NEW QUESTION: 77

Which three use cases demonstrate the Pega dynamic UI behavior? (Choose Three)

- A. Unmask a password field when users click an icon.
- B. Automatically calculate order total when users change quantities.
- C. Display a message upon form submission that a date field must be in the future.
- D. Display a shipping address section when users select the Different than billing address check box.
- E. Display partner information fields when a screen loads for married applicants.

Answer: A,D,E ([LEAVE A REPLY](#))

NEW QUESTION: 78

You create an application to track package deliveries. Choose three elements that are essential for this application. (Choose Three)

- A. A set of fields to capture the shipping details
- B. A user view to enter the shipping details
- C. A delivery cancellation child case
- D. A work party to represent the customer
- E. A shipment tracking case type

Answer: A,B,E ([LEAVE A REPLY](#))

NEW QUESTION: 79

An online shopping application allows customers to select the item quantity of different goods and add items to the shopping cart. In the shopping cart, the application displays the price for each item type, indicates the quantity of each item type, calculate the total item prices, and calculate the total cost for all items in the shopping cart. The application pulls the price of each item type from a data page that references an external inventory management system.

Select two unit tests useful in developing the shopping cart page. (Choose Two)

- A. Verify the price fields are displayed in the correct format.
- B. Verify the order total cost property is accurately calculated
- C. Verify the data transform copies the correct value from the data page to the shopping cart page.
- D. Verify the data page has the correct item prices.

Answer: C,D ([LEAVE A REPLY](#))

NEW QUESTION: 80

How do you reference the State property on an Address page group with the index Home?

- A. .Home.State.Address
- B. .Address.Home.State
- C. .Home(Address).State
- D. .Address(Home).State

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 81

Which requirement demonstrates the need configure correspondance?

- A. Assign a new insurance claim to a case worker to process
- B. Case worker receives a mobile push notification to approve an insurance claim
- C. Email the case worker when the insurance claim is routed to their worklist
- D. Phone a customer for additional information about the case

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 82

A stakeholder prefers to group a set of existing actions into a multistep form. Which work item do you create in Agile workbench to address this change request?

- A. Bug
- B. Status
- C. Feedback
- D. User Story

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 83

. When applying for a credit limit increase, customers with standard credit cards must provide information in an Employment Information process. Requests from customers with Platinum credit cards automatically skip this process.

What task do you perform to implement this requirement?

- A. In the Employment Information process add an Approve/Reject step to test the card type.
- B. In the Employment Information process validate card type for continued processing.
- C. In the Employment Information process add a card type true/false field to a user view.
- D. In the Employment Information process add a custom condition to start the process by testing the card type.

Answer: ([SHOW ANSWER](#)**)**

NEW QUESTION: 84

Which two statements demonstrate the role of a report? (Choose Two)

- A. Reports are used to select items from a list while working in an assignment.
- B. Reports are used to source a list of selectable items while working in an assignment
- C. Reports are used to assess process performance.
- D. Reports are used to update data in a database.

Answer: A,C ([LEAVE A REPLY](#))

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