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NEW QUESTION: 1

Bloomington Caregivers (BC) wants to streamline back-end processes and workflows for its employees. BC recently learned about lightning Bolt solutions for employees at a world tour event.

Where should BC look for potential Lightning Bolt solutions?

- A. Salesforce Connect
- B. Salesforce Accelerator Directory
- C. Salesforce AppExchange
- D. Salesforce Accelerator Catalog

Answer: D (LEAVE A REPLY)

NEW QUESTION: 2

Cloud Kicks (CK) uses SSO (Single Sign-on) for its customer portal. The customer portal is built on the Customer Service template which uses LDS (Lightning Design System) and has public pages that use Lightning Web Components. CK gas also set up the Salesforce Content Delivery Network (CDN) for its domain, which CK is planning to change.

- A. Changing the Salesforce CDN impacts definitions of all Lightning Web Components used in public pages.
- B. Changing the Salesforce CDN impacts the AppExchange packages in the org that use Documents object.
- C. Changing the Salesforce CDN overwrites LDS defaults.
- D. Changing the Salesforce CDN affects SAML SSO settings for all custom URLs in that domain.

Answer: D (LEAVE A REPLY)

NEW QUESTION: 3

The Experience Cloud manager has been asked to ensure that a Knowledge article is visible to Internal Salesforce users, unauthenticated visitors to the site, and third-party authenticated users.

Which two settings need to be configured on the draft article before it is published?

Choose 2 answers

- A. Visible to Employee
- B. Visible to Guest User
- C. Visible to Partner
- D. Visible in Public Knowledge Base

Answer: B,C ([LEAVE A REPLY](#))

NEW QUESTION: 4

Salesforce releases an enhanced feed publisher component in the latest release of the Napili template. Universal Containers org is now on the latest version, but the collaboration component is NOT available in the Napili template. What should the Salesforce Admin do to resolve this issue?

- A. Refresh the Salesforce component list in Community Builder
- B. Upgrade the template to the latest version
- C. Unpublish and republish the Napili template
- D. Enable Chatter for the org

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 5

Northern Trail Outfitters launched a Lightning Community. Community members report being unable to view the menu option to see their work orders. The Salesforce Administrator has validated the following: - The user profile has read access to the work order object - The user profile has membership to the community. What should the Salesforce administrator verify to troubleshoot this issue?

- A. The Work Order tile is added to Community workspaces
- B. Work Order is added to the navigation menu in administration
- C. Work Order is added to the Navigation Menu in Community Builder
- D. The Work Order component is marked publicly viewable

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 6

Universal Containers needs to add a page to their Customer Service Template-based Community. Authors will manually add the content to the page. What should be the first step to add this page to the site?

Select one or more of the following:

- A. Clone a standard page
- B. Create an object page

- C. Clone an object page
- D. Create a standard page

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 7

What are the two most efficient ways for the Salesforce Admin to fulfill the following requirements?

Universal Containers plans to build a large-scale Community and expose Leads and Opportunities to their resellers. Universal Containers has the following requirements for their partner account:

- * 120,00 partner accounts
- * Minimize the number of partner account roles
- * Partner account is made up of sales employees and sales managers
- * Sales employees only have access to their data
- * Sales managers have access to all sales employees data

- A. Set up partner accounts with one role.
- B. Use sharing rules to grant sales managers access to sales employees data.
- C. Set up partner accounts with two roles.
- D. Make the sales manager the Super User on the partner account.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 8

Dreamscape Flowers (DF) is evaluating Salesforce Partner Relationship Management (RPM) to help improve its current channel sales performance.

In what two ways can Salesforce PRM help DF accelerate channel sales?

Choose 2 answers

- A. By automating partner entitlement assignment in Channel sales teams
- B. By automating partner lead routing
- C. BY automating partner tiering in Channel sales hierarchy
- D. By automating quoting with Salesforce CPQ

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 9

Universal Shipping want to notify their Community Moderators when a member post more than one file to the community within a 15 minute window and if more than 5 files are posted to the community within 15 minutes then their account will be frozen. How would this requirement be implemented?

- A. Using a Content Rule in the Community Manager
- B. Using a Content Rule in the Community Builder
- C. Using a Rate Rule in the Community Manager
- D. Using a Rate Rule in the Community Builder

E. It is not possible to moderate files in a Community

Answer: C (LEAVE A REPLY)

NEW QUESTION: 10

Northern Trail Outfitters (NTO) is planning to acquire one of its competitors. NTO has identified a group of Partners to collaborate with during the entire acquisition process. These Partners are members of NTO's Partner community.

Which option should NTO use to ensure that only the selected group of Partners have visibility to the acquisition?

- A. Create an Unlisted Chatter Group for selected collaboration Partners.
- B. Mention only selected collaboration Partners.
- C. Manually share records with selected collaboration Partners.
- D. Set Chatter group email settings for selected collaboration Partners to Limited.

Answer: A (LEAVE A REPLY)

Explanation

NEW QUESTION: 11

Northern Trail Outfitters launched a Community using the Customer Service template. Community users have requested quick access to the Projects custom object in the Community navigation. The Community user profile has Read access on this object. Which three actions should a Community Cloud consultant take to fulfil this request?

Choose 3 answers

Add a menu item to the Navigation Menu component

Define an External URL menu item type pointing to the Project list page Select the list view that appears on the Project landing page Create a web tab for the Project object through Tabs in Setup Define a Salesforce Object menu item type for the Project object

- A. Export the Customer Community template in the Builder Settings
- B. Define the name, images, and features of the template
- C. Select the created Bolt solution in the Community Creation wizard
- D. Select the created Bolt solution in the Builder Themes
- E. Export the Customer Community using Site.com Studio

Answer: A,C,D (LEAVE A REPLY)

NEW QUESTION: 12

Universal Containers is rapidly expanding its partner network across Latin America and Europe and has received feedback that partner engagement has been hampered by the lack of resources in the partners native languages. Which three individual steps should a Community Cloud consultant take to provide a better experience for these international partners? Choose 3 answers Select one or more of the following:

- A. Embed a link to Google Translate all pages
- B. Use the language selector component to let users select their preferred language

- C. Enable multiple languages in the Knowledge language settings
- D. Set up custom URLs to route users from country domains to the correct Community pages
- E. Set up Translation Workbench and ensure translators are assigned

Answer: **B,C,E** ([LEAVE A REPLY](#))

NEW QUESTION: 13

The Salesforce Administrator at Universal Containers has set up Topics. Universal Containers is going through a rebranding phase and wants to simplify Topics, but keep Articles that have been assigned to the Topics.

How should the Salesforce Administrator accomplish this?

Select one or more of the following:

- A. Delete existing Topics and assign Articles to newly created Topics
- B. Merge similar Topics in Content Management Workspace
- B . Keep existing Topics and reassign Articles to newly created Topics
- C. Mark old Topics as Inactive and assign Articles to the new Active Topics

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 14

Universal Containers is launching a Community to provide a self-help channel to their customers and partners. Customers and partners will search for articles, participate in discussions, and raise cases. Partners will be able to raise cases for their customers, but will NOT need channel sales capabilities. Which license should a Salesforce Admin use for the partner users?

- A. Partner Community Plus License
- B. Customer Community Plus License
- C. Service Cloud License
- D. Support Community License

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 15

You have been asked to create a Community leveraging Out-of-the-box login, logout, self-registration, and error pages. Would you recommend the use of Community Builder or Force.com site?

- A. Neither, only Customer and Partner Portals currently support error pages
- B. Force.com Sites
- C. It doesn't matter, both will work
- D. Community Builder but only with the Napili or Koa template
- E. Community Builder

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 16

A Salesforce administrator adding a recommendations carousel component in Community Builder. The page displays correctly in Community Builder; however, recommendations are missing for Community members. What is the likely cause of this issue?

Select one or more of the following:

- A. Page changes with the recommendations carousel need to be published
- B. The recommendation carousel component needs published to be enabled for the Community
- C. Recommendations need to be created for each member
- D. Members need to have read access to the recommendations object

Answer: C (LEAVE A REPLY)

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NEW QUESTION: 17

Universal Containers (UC) is launching a Partner Community. Users will receive a welcome email with a link to login to the new Community. UC wants the link to last longer than seven days. How can a Community Cloud consultant change the validity period of the link to meet this requirement?

Select one or more of the following:

- A. Edit the setting in the welcome email template
- B. Create a custom login flow that modifies the setting
- C. Change the link validity period setting on the Community settings page
- D. Configure Outlook Exchange server settings

Answer: C (LEAVE A REPLY)

NEW QUESTION: 18

Universal Containers' (UC) Salesforce org uses SAML 550 with a third-party identity provider for internal user authentication. UC now wants to extend this capability for Experience Cloud site users as well.

What should the UC administrator ensure in order to successfully implement SAML 550 for the Experience Cloud site?

- A. Use the site login URL as an endpoint where SAML assertion is made.
- B. Register the Experience Cloud site as an Identity Provider in SAML settings.
- C. Create a Connected App with custom attributes before configuring SAML settings.

D. Create a Visualforce page that receives and validates the SAML assertion.

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 19

Universal Containers is experiencing an increase in spam in their Community. The Community Manager needs to put in some pre-moderation rules to be alerted when multiple posts occur from the same user over a short period of time.

What should the Community Manager do to meet this requirement?

- A. Activate a content rule to flag member-generated content with a Review Moderation action.
- B. Grant the "Moderate Communities Feed" permission to Community members so they can flag content.
- C. Create a rate rule and apply it to posts with newly registered members as the criteria.
- D. Grant the "Community Moderator" permission to allow access to view engagement reports.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 20

A Community Admin is planning to add users and wants to send a welcome email for the community. Which three checks must the Community Admin perform? Choose 3 answers

- A. Set the community in preview status to review before changing it to Active status
- B. Make sure the users have their profiles established in the community
- C. Make sure the community is in Published status
- D. Make sure the community is in Active status
- E. Set the email check box option at the community level

Answer: A,D,E ([LEAVE A REPLY](#))

NEW QUESTION: 21

Which step does the system administrator have to take to create a partner user?

- A. Add the user to the All Partner Portal Users public group.
- B. Select Enable Partner User from the Contact Detail page.
- C. Assign the Gold Partner permission to the user.
- D. Create a partner queue, and add users to it.

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 22

Universal Containers has a customer Community in Europe and plans to roll out a separate Community for their US customers. They have separate profiles for their US, Europe, and Asia customers. How could the Salesforce Admin limit the membership of this new community to US customers?

- A. Add the U.S. customer public group to the Community as members of the Community.
- B. Add each U.S. customer as a Community member from their contact record.
- C. Add only U.S. customer profiles as Community members.

D. Add U.S. users to the Community sharing set.

Answer: C (LEAVE A REPLY)

NEW QUESTION: 23

Universal Containers is looking to onboard three new partners to the community.

- * Each partner have a branded experience containing their colors and logo.
- * Gold and silver partners should have access to the Leads inbox component, but Bronze partners should not.
- * Bronze partners should not have access to the Leas tab.

How should an administrator solve for these requirements?

- A. Create branding sets, audience targeting, and navigation menu targeting.
- B. Create branding sets, a separate page variation for each partner, and a custom Navigation Menu component.
- C. Create branding sets, audience targeting and a custom Navigation menu component.
- D. Create a separate community for each partner with audience targeting.

Answer: A (LEAVE A REPLY)

NEW QUESTION: 24

You want to make sure that you drive adoption, monitor engagement, and build a vibrant community. What should an Administrator do to achieve this?

- A. Build up a network of brand ambassadors and make them moderators in your community
- B. Develop a lightning component that runs frequent promotions
- C. Install the Communities Reports and Dashboards package from the AppExchange
- D. Ensure that you have community promotions built into your Journey Builder on Marketing Cloud
- E. Develop Reports and Dashboards built of the Network Object to understand insights from your communit

Answer: C (LEAVE A REPLY)

NEW QUESTION: 25

A consultant recently finished gathering requirements for a Cloud Kicks (CK) project that will launch five new Customer Experience Cloud sites worldwide, all on a brand new Salesforce org. The purpose of these sites is to a generate buzz around new CK models and crowdsource new ideas for the RAD department. The consultant knows Multiple Books that they need to enable moderation and rate limit rules as part of their planning and must meet the following requirements:

- * Each site must have three unique content moderation rules that flag specific keywords.
- * Each site must have four unique rate rules that govern posting limits.
- * All authenticated users must be able to post on demand. Calculator

What should the consultant consider doing before beginning work on these sites?

- A. Notify the stakeholders that the number of rate rules, but not content moderation rules, exceeds the org limit.
- B. Notify the stakeholders that the number of both moderation and rate rules exceeds the org limit.
- C. Notify the stakeholders that the number of content moderation rules, but not rate rules, exceeds the org limit.
- D. Ensure that both the notify and freeze actions for all site rate rules are implemented.

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 26

A coffee company plans to build a Community for franchisees, growers, and consumers. Growers want to keep updated on research and development initiatives and recommendations. Franchisees need to see MDF (marketing development funds) statistics when they first log in. The marketing department wants to show the latest trends and corresponding products to consumers.

What should the Community Cloud consultant use to personalise content based on the Community member persona?

Select one or more of the following:

- A. Custom Lightning Components
- B. Audience Targeting
- C. Content Management
- D. Visualforce Pages

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 27

Universal Containers builds a partner community for their dealers. They set up the partner account with two roles to represent sales employees and their managers. After going live, the dealerships inform Universal Containers that they need a CEO type of access for specific users who need to access all of the data on the partner account. How should the Salesforce admin fulfil this requirement?

Select one or more of the following:

- A. Option
- B. Option
- C. Option

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 28

A company recently launched its first Lightning Community using the Partner Central Template. Due to the success of the Community, other business units are now interested in replicating the Community and making a few changes. How can the Community Cloud consultant meet these requirements?

Select one or more of the following:

- A. Export the new Lightning Community as a template and create new Communities using the exported template
- B. Create new Communities using the Build Your Own template and repeat all set up steps that each cloned Community
- C. Create a change set to include the changes from the first Lightning Community and create new Communities using that change set
- D. Use the Partner Central Template and repeat all of the setup steps for each cloned Community

Answer: A (LEAVE A REPLY)

NEW QUESTION: 29

Universal Containers is leveraging Salesforce Files and needs to make it available to customer Community users.

Which users will be able to edit and delete Salesforce Files based on their licence?

Select one or more of the following:

- A. Users with the Customer Community licence
- B. Users with the High Volume Customer Portal Licence
- C. Users with the Lightning External App licence
- D. Users with the Customer Community Plus licence

Answer: D (LEAVE A REPLY)

NEW QUESTION: 30

A manager at Ursa Major Solar is responsible for creating and editing only the community users for the Partner Community they have recently set up using Experience Cloud. However, the manager is able to make organizational changes to the user records of the internal users as web.

What could be the possible issue here?

- A. The manager has been given the Manage Customer Users permission.
- B. The manager has been given the Manage Profiles and Permission Sets permission.
- C. The manager has been given the Manage External Users permission.
- D. The manager has been given the Manage User permission.

Answer: B (LEAVE A REPLY)

NEW QUESTION: 31

A Salesforce Admin is launching a new Community in the Napili template for approximately one million members. The Community is built with native Community template features and is within published member limits. Which three actions should the Salesforce Admin take before the Community launches? Choose 3 answers

- A. Make sure customers are NOT members of other Salesforce Communities

- B.** Formalize the member registration process, including automating the account assignment or person account creation
- C.** Test the Community for member activity, including cases and articles
- D.** Prepare for cases logged by Community members and automation around auto response, case assignment, and escalation rules
- E.** Performance test the Community with a large number of members with increased activity

Answer: ([SHOW ANSWER](#))

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NEW QUESTION: 32

Universal Containers launched their Community built on the Napili template. They would like to update the Community with Live Agent support and additional menu option for Assets. What is the most efficient way for a Salesforce Admin to roll out the new features?

- A.** Build a new Community with required features after testing in a Sandbox and deactivate the existing Community
- B.** Make changes to the existing Community after testing in a Sandbox and publish the Community when the changes are ready for customers.
- C.** Create new Community profiles with the modified features and assign them to customers when the Community is ready for customers.
- D.** Deactivate the Community to make changes to the Community and reactivate with changes after testing in a Sandbox

Answer: **D** ([LEAVE A REPLY](#))

NEW QUESTION: 33

Why would you modify the Head Markup of a Salesforce Community? [Choose 3]

- A.** To enable single sign on
- B.** To add References to external JavaScript files
- C.** B and C
- D.** To add Custom JavaScript blocks
- E.** To modify the community colour palate
- F.** To add SEO meta tags

Answer: **B,D,F** ([LEAVE A REPLY](#))

NEW QUESTION: 34

Northern trail Outfitters has created a microsite digital experience for its Gold-Level VIP customers. The digital experience is not yet active.

The community manager would like to send welcome emails on a specific day, which include a promotion for participating in the community.

In which order should the community manager perform activation steps?

- A.** Set the community to Active, and available profiles and permission sets to the Admin Workspace, and create a process to send the welcome emails.
- B.** Set the Community to Active, and available profiles and permission sets to the Admin Workspace, enable Contacts as community users, and set welcome emails to Enabled.
- C.** Add available profiles and permission sets to the Admin Workspace, enable Contacts as community users, set welcome emails to Enabled, and set the community to Active.
- D.** Publish the community, which will send out the welcome emails.

Answer: [\(SHOW ANSWER\)](#)

NEW QUESTION: 35

When testing the Community, the Salesforce Admin notices that the Knowledge tab is NOT Visible to all partner Community users. What should the Salesforce Admin do to fix this problem?

- A.** Create a Knowledge article and make it visible to the appropriate channel.
- B.** Add the Global Header permission set to all Community users.
- C.** Update the Admin profile so that the Knowledge tab is visible.
- D.** Edit the Partner Community profile so that the Knowledge tab is visible.

Answer: **A** [\(LEAVE A REPLY\)](#)

NEW QUESTION: 36

Which three Salesforce editions/user license combinations allow external users to access a Community on Salesforce1? Choose 3 answers.

- A.** Professional Edition/Customer Community.
- B.** Unlimited Edition/Customer Community.
- C.** Enterprise Edition/Customer Community Plus.
- D.** Performance Edition/Customer Community.
- E.** Database.com Edition/ Customer Community.

Answer: **B,C,D** [\(LEAVE A REPLY\)](#)

NEW QUESTION: 37

Universal Containers needs to use capabilities in Salesforce Communities to enable Social Sign-on for their customers. What should the Salesforce Admin do to enable users to use their Social Sign-on?

Discuss

- A. Set up the authentication provider for Social sites and add the Social Sign -on component to the login page.
- B. Enable Social Sign -on in the Community management preferences menu.
- C. Create a custom login page with Social Sign -on capabilities, including authentication providers.
- D. Configure Community Sign -on at the social web site to make sure the user is authenticated and provided access.

Answer: A (LEAVE A REPLY)

NEW QUESTION: 38

How Should the Salesforce Admin meet these requirements? Universal Containers need a Community for distributors who manage their sales with the following requirements: Each distributor has multiple users. Users within the same distributor should be able to talk to each other. Users should not be able to talk with users from other distributors. Knowledge articles and other Community features should be the same for all distributors.

- A. Create a separate Community for each distributor. Allow members to talk within the Community and enable the Community user visibility.
- B. Enable the Portal user visibility and disable the Community user visibility under Sharing settings. Keep OWD for Users as private for external users.
- C. Create a Sharing set to share the users within a distributor in the Community. Allow discussions, keeping the OWD for Users as private
- D. Create Sharing groups to share users within a distributor. Allow discussions, keeping the OWD for Users as private.

Answer: B (LEAVE A REPLY)

NEW QUESTION: 39

Universal Containers needs to provide Community access to a select set of customers. Customers will NOT be asked to register.

In which two ways can a Salesforce Admin accomplish this task? Choose 2 answers.

- A. Use external ETL tools to extract customers and load into Salesforce.
- B. Use the Community import wizard to create users.
- C. Use the Salesforce Community User API to create Community users.
- D. Use the Data loader to extract the customers and upload the customers to be set up as Community users.

Answer: A,D (LEAVE A REPLY)

NEW QUESTION: 40

Universal Containers needs their channel partners to collaborate on Opportunities within their new partner Community based on the Customer Service Template. What is the recommended way to accomplish this task?

- A. Create a Visualforce page for Opportunities and add the page as a Navigation Menu item.

B. Create a page layout for leads and assign it to those profiles that have access to the Community.

C. Add Opportunities as a Salesforce Object in the Navigation Menu.

D. Create a Detail page for invoices and add the page as a Navigation Menu item.

Answer: C (LEAVE A REPLY)

NEW QUESTION: 41

Northern Trail Outfitters (NTO) reports that 50% of calls to its support line are for repeatable issues.

Using standard out-of-the-box functionality, in which ways can NTO decrease its call volume using an Experiences site?

Choose 3 answers

A. Create an FAQ Knowledge article.

B. Create an FAQ rich text component on the Home page.

C. Create a public "announcement only" group for moderators to address common questions.

D. Deploy a chatbox to address common questions.

E. Enable Chatter Questions to encourage peer-to-self-service

Answer: (SHOW ANSWER)

NEW QUESTION: 42

Universal Containers have launched their Customer Community on the Koa template.

Community members have asked your advice for accessing the community on iOS devices, what do you recommend?

A. All users should access a Koa Community via a Desktop browser only

B. Navigate to the community URL in the browser and a mobile experience will be automatically rendered

C. IOS users should download the Salesforce1 app and access the community through the Salesforce1 switcher

D. IOS users should download the OneCommunity app where they can use their regular community login credentials to access the Community

Answer: B (LEAVE A REPLY)

NEW QUESTION: 43

Cloud Kicks (CK) has a Partner Community with an External Account hierarch. The Number of Partner Roles is set to two with the roles defined as Partner Manager and partner user.

If CK has a Partner user at a child account that creates a case, who will have access?

A. The partner user who created the case, their peers in the partner user role, those in the partner Manager role above them, and those in the Partner Manager role in the parent account.

B. The Partner user who created the case, their peers in the Partner user role, those in the Partner manager role above them, those in the Partner user role in the partner account, and those in the partner Manager role in the parent account.

- C.** The Partner user who created the case those in the Partner Manager role above them, and those in the Partner manager role in the Partner account
- D.** The partner User who created the case, those in the partner Manger role above them, those in the Partner user role in the parent account, and those in the partner manager role in the parent account.

Answer: B (LEAVE A REPLY)

NEW QUESTION: 44

Universal Containers needs a Community for distributors who manage their sales with the following requirements: * Each distributor has multiple users. * Users within the same distributor should be able to talk with each other. * Users should NOT be able to talk with users from other distributors. * The Knowledge articles and other Community features should be the same for all distributors. How should the Salesforce Admin meet these requirements?

- A.** Create Sharing groups to share users within a distributor. Allow users, keeping the OWD for Users as private
- B.** Enable the Portal user visibility and disable the Community user visibility under Sharing settings. Keep OWD for Users as private for external users
- C.** Create a separate Community for each distributor. Allow members to talk within the Community and enable the Community user visibility
- D.** Create a Sharing set to share the users within a distributor in the Community. Allow users, keeping the OWD for Users as private

Answer: B (LEAVE A REPLY)

NEW QUESTION: 45

Universal Containers builds a Community with public access to Knowledge Articles and Q&A. The developer builds a Visualforce page that shows Known Issues on their products. The developer uses a custom Object to Store Known Issues with an org-wide default sharing setting to Public Read/Write. unauthenticated users receive an error message when they try to load the page. What should the Salesforce Admin do to troubleshoot this issue?

- A.** Go to the Guest User profile and give to the Visualforce page.
- B.** Add the Guest User profile to the members in Community Management.
- C.** Enable "Public can access the community" checkbox under General Settings in Community Builder.
- D.** Change the org-wide default sharing to Public Full Access.

Answer: (SHOW ANSWER)

NEW QUESTION: 46

- Encourage collaboration among architects and builders
- Ensure that members have access to technical expertise about the structural capabilities and limitations of containers
- Facilitate the exchange and discussion of design ideas

Which three actions should the Admin take prior to launch?

Choose 3 answers

Select one or more of the following:

- A. Test the member profile permissions to make sure they are able too find and post relevant information
- B. Make sure customers are members of only the Architect and Builder Community
- C. Establish moderation rules and processes for addressing flagged content
- D. Set up reputation levels that help users to identify people with greater expertise and incentivise participation
- E. Load test Chatter groups to make sure file and member counts won't be exceeded

Answer: B,C (LEAVE A REPLY)

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NEW QUESTION: 47

What is the most efficient way for the Salesforce Admin to fulfill these requirements?

Universal Containers use Community to grant business customers secure access to accounts, orders, and invoices. All customers are on a Customer Community License. Universal Containers plans to launch a project management module with the following requirements:* Leverage Chatter for collaboration.* Private project collaboration between the customer and Universal Containers.* Leverage documents, tasks, and events in the project space.* Customers can only see and access their projects.

- A. Build a custom Visualforce project space and control access through sharing.
- B. Add private groups and add project records to the group.
- C. Create unlisted groups and add project records to the group.
- D. Use custom objects, record feeds, and control access through sharing.

Answer: D (LEAVE A REPLY)

NEW QUESTION: 48

DreamHouse Realty (DR) is designing a digital experience for its global real estate team. The realtors will need access to Knowledge, reports and dashboards, and Leads coming in from the website. Leads are converted to Opportunities by an internal DR deal desk.

Which license type meets this requirement?

- A. Partner Community

- B. Customer Community
- C. Customer Community Plus
- D. Channel Account

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 49

To which three objects can the Partner Super User access be applied?

Choose 3 answers

- A. Custom Objects
- B. Campaigns
- C. Cases
- D. Accounts
- E. Opportunities

Answer: A,C,E ([LEAVE A REPLY](#))

NEW QUESTION: 50

Northern Trail Outfitters is launching a Community with the following requirements: * Branding requirement is limited to the company logo. * Community should be available on desktop. Mobile responsive is not needed. * Community users should have access to reports and dashboards. * Community users should be able to view their invoices, which are saved as external objects in Salesforce. Which template should the Salesforce Admin use to build this Community?

- A. Kokua Template
- B. Aloha Template
- C. Salesforce Tabs + Visualforce Template
- D. Napili Template

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 51

Universal Containers has Contact and Account objects set to Public Read Only for internal users, but an Experience Cloud user is not able to view Contacts and accounts.

How should you fix this issue?

- A. The internal sharing model should be updated so that the Contact and Account objects are Public read Only.
- B. The external sharing model should be updated so that the Account object is private but the Contact object remains public only
- C. The existing sharing model should be updated so that the Contact and Account Objects are private, and sharing rules should be configured on each individual object to give Public Read Only access to Experience Cloud users.
- D. Sharing rules should be configured open each object to give Read Only access to experience Cloud users.

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 52

Universal Containers built a Community using the Customer Service Template. They want the Salesforce Admin to enable multilingual support for their Community.

Where can the Salesforce Admin configure the languages supported for this Community?

- A. Force.com Sites
- B. Site.com Studio
- C. Community Settings
- D. Community Builder

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 53

What are the two types of Sharing Models available once you have established a Community?

- A. Internal Sharing Model & Portal Sharing Model
- B. Company Sharing Model & Community Sharing Model
- C. Internal Sharing Model & External Sharing Model
- D. Partner Sharing Model & Customer Sharing Model
- E. Community Sharing Model & Portal Sharing Model

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 54

Universal Containers built a Community to expose Leads and Opportunities to their resellers. They set up partner accounts with two roles and granted Super User access to the Sales Executives users who are created at the top level of the account role hierarchy. Universal Containers has the following requirements to expose dashboards to their partners: - Partners can NOT modify the dashboard- Partners only see data within their account- Partners see all the data on the partner account How should the Salesforce Admin fulfil these requirements?

- A. Select the \Run as logged in user option for the dashboards.
- B. Select the Channel Manager as the running user for the dashboards.
- C. Select the owner of the partner account as the running user for the dashboards.
- D. Select the Sales Executive as the running user for the dashboards.

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 55

A Salesforce ISV partner is creating a Lightning Bolt Solution for a healthcare use case. What should the Community Cloud consultant use to distribute the Lightning Bolt solution?

- A. Metadata API
- B. Unmanaged Package
- C. Change Set
- D. Managed Package

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 56

The Experience Cloud site manager of Cloud Kicks has enabled reputation for its community members, As per the recommendation given by the Experience Cloud consultant, a decision was made to use the out of the box features.

Which two things happen automatically when the site manager enables automation? Choose 2 answers

- A. Default point system and set of reputation levels become available.
- B. Inactive and active members are assigned default reputation points.
- C. Customer portal members gain the ability to provide badges to other members.
- D. Chatter influence is removed from the Contribution section on the Profile page.

Answer: A,D ([LEAVE A REPLY](#))

NEW QUESTION: 57

Northern Trail Outfitters wants to launch their Community with the following requirements:* Enable ions* Use Reputation for gamification* View the Trending Articles* Optimized for mobile.

Which two requirements will the Salesforce Admin be able to accomplish with the Koa template? Choose 2 answers

- A. View the Trending Articles
- B. Optimized for mobile
- C. Enable ions
- D. Use Reputation for gamification

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 58

Northern Trail outfitters (NTO) aims to provide personalization by encouraging its individual customers to self-register in its B2C Experience site. NTO is not looking to create a placeholder account.

NTO Experience consultant has set up self-registration in its Login and Registration pages.

NTO's site manager has configured the "Allow external users to self-register" option. NTO uses Customer Community Plus Licenses.

Which two steps are needed to complete self-registration in NTO's Experience site?

Choose 2 answers

- A. Ensure that the Account field is empty in the registration section.
- B. Contact Salesforce Customer Support to enable Communities Self Registration Controller.
- C. Contact Sales customer Support to enable Person Accounts.
- D. Ensure that the Contact field is empty in the registration section.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 59

A salesforce admin at Universal Containers notices that a large number of unauthenticated users are accessing Community pages built using Force.com sites. Their org is on the Salesforce Enterprise Edition. What is the maximum number of monthly page views allowed?

- A. 100,000
- B. 300,000
- C. 500,000
- D. 1,000,000

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 60

Your company wish to use their own URL for their community to maximize the brand impact to customers. How would you achieve this?

- A. My Domain
- B. Community Domains
- C. Salesforce1
- D. My Salesforce1
- E. Custom URLs

Answer: E ([LEAVE A REPLY](#))

NEW QUESTION: 61

Universal Containers is leveraging Salesforce Content and needs to make it available to their Community users (Customers, Partners, and Employees). Which users will be able to view Salesforce Content based on their license?

- A. Users with the High-Volume Customer Portal license.
- B. Users with the Customer Community Plus license.
- C. Users with the Customer Community Login license.
- D. Users with the Customer Community license.

Answer: B ([LEAVE A REPLY](#))

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NEW QUESTION: 62

Universal Containers needs to use capabilities, using the Customer Service Template, in Salesforce Communities to enable Social Sign-on for their customers. What should the Salesforce Admin do to enable users to use their Social Sign-on?

- A. Setup the authentication provider for Social sites and add the Social Sign-on component to the login page.
- B. Enable Social Sign-on in the Community management preferences menu.
- C. Configure Community Sign-on at the social web site to make sure the user is authenticated and provided access.
- D. Create a custom login page with Social Sign-on capabilities, including authentication providers.

Answer: A (LEAVE A REPLY)

NEW QUESTION: 63

What is the first step the Salesforce Admin must complete to set up the partner users?

Universal Containers has a community for their partners. They would like to add a new partner company and grant their users access to the Community.

- A. Add partner contacts to the Community as members.
- B. Create the account and enable it as a partner account.
- C. Allow partner users to self-register and gain access.
- D. Create a partner profile for the company.

Answer: D (LEAVE A REPLY)

NEW QUESTION: 64

What must you enable at the User level to ensure External Users are able to view Knowledge?

- A. Assign the Knowledge One Permission Set
- B. Assign the Knowledge User Permission Set
- C. Check the Data Categories you want to be Visible
- D. Check Knowledge Use
- E. Check KnowledgeOne User

Answer: A (LEAVE A REPLY)

NEW QUESTION: 65

A company uses CMS (Content Management System) to store and manage public content. The VP of Advertising wants to run marketing and advertising campaigns in the Community using that content.

How should the Administrator render advertising content in the Community?

- A. Download and install the Community Content package from the AppExchange.
- B. Configure CMS Connect to pull content from the CMS.
- C. Use Process Builder to import content from the CMS on a periodic basis.
- D. Build a custom integration point between the CMS and the Community.

Answer: B (LEAVE A REPLY)

NEW QUESTION: 66

Universal Containers is launching a support Community with the following requirements:* The Community will be launched on the existing Salesforce org leveraged by the internal support team. The Napili template must be used.* The following support channels need to be provided on the Community: Live Chat, Click to Call, and Case Creation Form.* They have 50 Salesforce Live Agent Licenses provisioned in their org. Which two actions should the Salesforce Admin take to meet these requirements? Choose 2 answers

- A. Configure Live Agent in the Salesforce org
- B. Set up Live Agent in Community Management
- C. Add a custom Live Agent Lightning component
- D. Enable Live Agent in Community Settings

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 67

Which component can be embedded into an Experience Cloud site to start conversations with customers using the channels they prefer?

- A. Channel Menu
- B. Chat
- C. Service Console
- D. Service Your Way

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 68

Universal containers has the following requirements for its partner Community

- Three levels of role hierarchy for its partner users: Account executive, Account manager, and Account sales rep
- The partner account executive is able to see all of the lead records visible to their team
- The partner account sales rep is unable to see the lead records by other account sales reps, account managers, or account executives
- Partners want to give some Account sales reps access to Lead records owned by other Account sales reps for the same partner account.

Which two steps should the Salesforce administrator text to fulfil these requirements?

Choose 2 answers

Select one or more of the following:

- A. Enable super user access in Community Settings
- B. Enable super user access in Community Management
- C. Enable super user access to contacts for users assigned to the Account sales rep role
- D. Enable super user access to contacts for assigned users to the Account manager role

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 69

How can records owned by Customer Community users be shared with internal users?

- A.** Create a Sharing Set that includes a Customer Community profile and create a Share Group for the Sharing Set.
- B.** Create a Share Group for a Customer Community profile that is not associated with a Sharing Set.
- C.** Create an owner-based sharing rule to share records owned by a Customer Community role with all internal users.
- D.** Use the standard is Owned By External User checkbox on records to create a criteria-based sharing rule to share records owned by Customer Community users with all internal users.

Answer: B (LEAVE A REPLY)

NEW QUESTION: 70

A Salesforce Admin needs to add Reputation to the home page in the Customer Service Napili Community. Reputation points and levels have been created. What should the Salesforce Admin do in Community Builder to accomplish this task? Choose one answer

- A.** Drag and drop the Reputation Leaderboard component onto the home page
- B.** Enable Chatter for the Customer Service Napili Community
- C.** Add a generic component and name it Leaderboard
- D.** Create a custom Lightning component and add it to the home page

Answer: A (LEAVE A REPLY)

NEW QUESTION: 71

Universal Containers (UC) recently went live with its new Customer Community. UC has received cases stating that no customers have access to the Community. The customer users have the custom "UC Customer Community" profile assigned to them.

What is the final step the Administrator should take to ensure user membership to the Community?

- A.** Assign the "UC Customer Community" profile in Administration.
- B.** Publish the Community using the Community Builder.
- C.** Use a permission set to give users access to the Community.
- D.** Ensure the "Send Welcome Email" checkbox is selected.

Answer: C (LEAVE A REPLY)

NEW QUESTION: 72

Universal containers want to make sure their customers can get access to their (authenticated) customer community on demand. What are the steps required to set up Community Self Registration?

- A.** Enable Self Registration in the Community Builder and modify the Communities Self Registration APEX controller with the Community ID

- B.** Enable Self Registration in Settings and modify the profile lookup to associate the profile to the new user on creation
- C.** Enable Self Registration in Community Settings and modify the Communities Self Registration APEX controller with the Community ID
- D.** Enable Self Registration in the Community Manager and modify the Communities Self Registration APEX controller with the Account ID
- E.** Enable Self Registration in Community Settings and modify the Communities Self Registration APEX controller with the Account ID

Answer: D (LEAVE A REPLY)

NEW QUESTION: 73

Universal Containers builds a Partner Community for their dealers. They set up the partner account with two roles to represent sales employees and their managers.

After going live, the dealerships inform Universal Containers that they need a CEO type of access for specific users who need to access all of the data on the partner account.

How should the Salesforce Admin fulfill this requirement?

- A.** Assign Super User access to the CEO partner user on the Contact page.
- B.** Promote the CEO partner user to delegated admin on the partner account.
- C.** Make the CEO partner user the owner of the partner account.
- D.** Add a third role to the partner account hierarchy for the CEO partner user.

Answer: D (LEAVE A REPLY)

NEW QUESTION: 74

Unauthenticated users are unable to some articles on a Universal Containers Community.

Universal Containers have articles associated to the public knowledge base channel and topics associated to the correct data categories. How should the Salesforce admin troubleshoot this issue?

Select one or more of the following:

- A.** Check the article type permissions on the guest user profile
- B.** Create a new data category specifically for guest users to display articles
- C.** Create a featured topic in the Community builder to display articles
- D.** Enable public access for the Community in setup and the Guest user profile

Answer: A (LEAVE A REPLY)

NEW QUESTION: 75

Ursa Major Solar (UMS) has business and person accounts in its Salesforce org. UMS has partner portals created for its Silver partners, DreamHouse Realty (DR) and Cloud Kicks (CK). UMS's Experience team is creating users for its partners. DR and CK users do not require access to opportunities, leads, and campaigns.

What are the two considerations for creating partner users and granting access?

Choose 2 answers

- A. Assign Customer Community Plus license to partner users.
- B. Only person accounts can be created as partner users.
- C. Assign Partner Community license to partner users.
- D. Only business accounts can be created as partner users

Answer: (SHOW ANSWER)

NEW QUESTION: 76

Universal Containers builds a self-service Community. They need to delegate moderation activities (e.g. removing flags) as well as editing and deleting content to certain members. Which two things should the Salesforce Admin do to meet this requirement? Choose 2 answers.

- A. Assign the "Moderate Communities Feeds" permission to these members.
- B. Activate a moderation rule for certain members.
- C. Assign the "Moderate Communities Files" permission to these members.
- D. Activate "Allow Members to Flag" for certain members.

Answer: A,C (LEAVE A REPLY)

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NEW QUESTION: 77

Universal Containers needs their channel partners to collaborate on opportunities within their new partner Community based on the Napili template. What is the recommended way to accomplish this task?

- A. Add Opportunities as a Salesforce Object in the Navigation Menu
- B. Create a page layout for leads and assign it to those profiles that have access to the Community
- C. Create a Visualforce page for Opportunities and add the page as a Navigation Menu item
- D. Create a Detail page for invoices and add the page as a Navigation Menu item

Answer: (SHOW ANSWER)

NEW QUESTION: 78

What are three goals Ursa Major Solar can accomplish with experience Cloud moderation functionality?

Choose 3 answers

- A. Allow members to remove other member from the Experience site if desired.
- B. Give members Audience Targeting permissions within the Experience site.
- C. Track Flagging and moderation activity within the Experience site.
- D. Allow members to flag posts comments files, and messages that are inappropriate or spam.
- E. Designer specific users as moderators so that they can closely monitor the size.

Answer: C,D,E ([LEAVE A REPLY](#))

NEW QUESTION: 79

You have spent the last two weeks getting your community ready for the prime time and have recently deployed your configuration to production and now wish to make it publicly available. What steps do you take to do this?

- A. The community will automatically activate when you add users to it
- B. Go into the Community Manager >> Administration and Activate the community
- C. Go into the Community Builder >> Settings and Activate the community
- D. Go into the Community Manager >> Administration >> Settings and Activate the Community
- E. Deploying to production automatically enables the community

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 80

Universal Containers has recently launched a Lightning Community for customers and partners. Internal teams have created Knowledge articles about company products and partner onboarding. How should the Community Cloud consultant assign Topics so articles can be found easily on the Community.

Select one or more of the following:

- A. Assign Data categories to articles and map to Topics
- B. Assign Topic categories to articles
- C. Assign articles directly to Navigational Topics
- D. Assign Data categories to Chatter profiles and map to Topics

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 81

Universal Containers (UC) is a conglomerate with various lines of business operating worldwide. UC helps finance crop research, provides insurance services to coffee growers, and manufactures specialized coffee machines and other products. UC also has a franchise unit to help grow its franchise business worldwide. UC is planning to build multiple portals and sites to support its various lines of business.

What two points should UC keep in mind when selecting a template for these sites and portals?

Choose 2 answers

- A. Industry-specific Lightning Bolt solutions are available today but not templates. Pencil & Paper

B. Insurance Agent Portal template becomes available once Financial Services Cloud is correctly set up in an org.

C. Industry-specific templates as well as Lightning Bolt solutions are available today.

D. Industry-specific templates are available today but not Lightning Bolt solutions.

Answer: B,C ([LEAVE A REPLY](#))

NEW QUESTION: 82

Northern Trail Outfitters (NIO) is considering how to manage its accounts for the B2B portion of its business. NIO uses person accounts for its B2C business, and business accounts with related contacts for its B2B business. NIO has several B2B customer accounts that are very large. These accounts have child accounts that represent departments and opportunities at the department level that will need to be visible to users at the parent account level. NIO has Customer Community Plus licenses.

How should NIO manage its accounts in its Partner Community?

A. Extend the Standard Role Hierarchy setting departments as child accounts.

B. Enable the External Account Hierarchy setting departments as child accounts.

C. Use the Business Accounts and Contacts with Sharing Sets to grant additional record access as needed.

D. Since NIO has person accounts, it cannot use the External Account Hierarchy and will need to use groups and sharing rules to

Answer: D ([LEAVE A REPLY](#))

grant the required record access.

NEW QUESTION: 83

Northern Trail Outfitters is planning to launch a Community for their partners. Partner Sales Managers need to view Partner Sales Rep records. What is the most efficient way for the Salesforce Admin to fulfil this requirement?

A. Provide Super User Access to Partner Sales Reps

B. Enable the Partner Sales Manager as Super Admin

C. Create a criteria-based Sharing Rule

D. Set the number of partner roles to two

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 84

AW Computing wants to create a site that gives customers access to Knowledge articles and peer-to-peer conversations, with the aim of decreasing the number of calls to its support organization.

What should AW Computing do to accomplish this goal?

A. Open its Slack implementation to all customers

B. Create a site with the Marketing Microsite template

C. Create a site with the Customer Service template

D. Give access to its internal orgs using Chatter groups

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 85

Universal Containers recently rolled out a Community to its partners.

The internal sales team has the following requirements:

- * Ability to support the addition of 50 new partners every month.
- * Ability to pass leads to the partners.
- * Continue to have access to the leads after transfer to a partner.
- * Access to the Opportunity when the partner converts the lead.
- * Leads should be visible to only the partner who is working on the lead.

Which sharing option should the Salesforce Administrator choose to meet the requirement for internal users?

- A. Create Lead and Opportunity Sharing Rules that share those records to a public group of partner users.
- B. Set OWD (Organization-Wide Default) to Private, create a sharing rule for Leads and Opportunities, and implement the Lead Inbox component.
- C. Allow partner users to manually share the Leads and Opportunities with internal users.
- D. Use Sharing Sets to share Leads and Opportunities so internal users can automatically access those records.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 86

Universal Containers is building a Customer Community. What can the administrator add to the navigation menu?

Select one or more of the following:

- A. Salesforce objects, Global actions, Community pages, external URL
- B. Salesforce objects, Community pages, app launcher, external URL
- C. Salesforce objects, topics, Community pages, external URL, forecast
- D. Salesforce objects, topics, external URL, Lightning component, Community pages

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 87

Universal Containers is planning to build a Lightning Community for employees. Employees need to see department-specific content when they first log in to the Community.

How should the Community Cloud consultant meet this requirement?

- A. Target employees using audiences based on User object criteria.
- B. Assign separate Visualforce pages for each department.
- C. Develop a login flow with unique endpoints for each department.
- D. Create content using Content Management in Workspaces.

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 88

Which three actions should the Salesforce Admin take before the Community launches? A Salesforce Admin is launching a new Community in the Napili template for approximately one million members. The Community is built with native Community template features and is within published member limits.

- A. Test the Community for member activity, including cases and articles.
- B. Make sure customers are not members of other Salesforce Communities.
- C. Performance test the Community with a large number of members with increased activity.
- D. Formalize the member registration process, including automating the account assignment or person account creation.
- E. Prepare for cases logged by Community members and automation around auto response, case assignment, and escalation rules.

Answer: B,E ([LEAVE A REPLY](#))

NEW QUESTION: 89

Universal Containers (UC) is building a Community to drive channel sales. UC has 2,000 partner accounts. The high-level capabilities for UC Partners are:

- Partner users should only see Accounts and Cases that they have access to
 - A Partner user must be able to create Cases for all Accounts in their account hierarchy, regardless of whether they are a parent or child Account
 - Partner users must be able to collaborate within the private Groups of which they are members
- What are two ways the Salesforce Admin should fulfil these requirements? Choose 2 answers

Universal Containers (UC) is building a Community to drive channel sales. UC has 2,000 partner accounts. The high-level capabilities for UC Partners are:

- Partner users should only see Accounts and Cases that they have access to
 - A Partner user must be able to create Cases for all Accounts in their account hierarchy, regardless of whether they are a parent or child Account
 - Partner users must be able to collaborate within the private Groups of which they are members
- What are two ways the Salesforce Admin should fulfil these requirements? Choose 2 answers

- A. Create a Criteria-based Sharing Rule with read/write access on the Account and Case Object
- B. Use Apex managed sharing on the Account and Case Object
- C. Configure an Owner-based Sharing Rule on the Account and Case Object
- D. Set External User Organisation-wide Defaults to Private on the Account and Case Object

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 90

Northern Trail Outfitters uses Knowledge Articles to address customer questions in their Napili Community. They need to know if these Articles are helpful to customers when they search for

help in the Community. What is the most efficient way for a Salesforce Admin to get this information from customers?

- A. Enable the article voting property on the Article Content component in the article detail page in the Community Builder
- B. Create a customer survey using custom Lightning components and add it to the home page.
- C. Build a custom Community page that shows the Knowledge Article and have custom fields to capture customer comments.
- D. Redirect customers to a survey form in an external website that captures their comments on the Knowledge Article

Answer: B (LEAVE A REPLY)

NEW QUESTION: 91

Northern Trail Outfitters has recently launched a partner program to increase sales. The VP of Sales has the following goals:

- Drive more revenue from sales channels
- Allow channel partners to provide service to buyers
- Get deal visibility in real time

Which option should Northern Trail Outfitters consider to meet these requirements?

Select one or more of the following:

- A. Sales channels the Community Cloud
- B. Guided selling for Community Cloud
- C. CPQ for Community Cloud
- D. Direct pricing for Community Cloud

Answer: (SHOW ANSWER)

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NEW QUESTION: 92

Cloud Kicks (CK) is in the process of updating and retiring multiple Experience Cloud sites on its one org.

What should CK consider before taking action as it inactivates and brings on new sites?

- A. Each org can have up to 100 Experience Cloud sites; preview sites count toward that limit but inactive sites do not.

B. Each org can have up to 100 Experience Cloud sites; preview sites don't count toward that limit.

C. Each org can have up to 100 Experience Cloud sites; active, preview, and inactive sites all count toward that limit.

D. Each org can have up to 100 Experience Cloud sites as long as they are active.

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 93

DreamHouse Reality (DR) is switching to a franchise-based business model in order to grow its market share. Franchises as well as properly appraised at DR, will immediate access to a real estate opportunity in their area as soon, as it crosses a threshold.

What should the Experience Cloud consultant recommend for record sharing?

A. Sharing Set

B. Account Hierarchy

C. Apex sharing

D. Sharing Rule

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 94

The Capricorn Coffee Community contains a section focused on Coffee Bean Types. That section contains areas focused on Java, Arusha, and Pacamara. A Salesforce Admin needs to make sure that end users can easily discover the Java, Arusha, and Pacamara sections. When setting up the Community, which two steps should a Salesforce Admin take to meet the requirement? Choose 2 answers

A. Enable Feed Tracking for these topics

B. Assign relevant articles to a group

C. Add the More Topics link to the navigation menu

D. Make sure subtopics are enabled in the page headline

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 95

Select two ways you are able to integrate Google Analytics with a template based Community.
2Answers

A. Community Builder >> Settings >> Advanced >> Google Analytics Tracking

B. Community Builder >> Settings >> Analytics Setup

C. Community Builder >> Settings >> Advanced >> Edit Head Markup

D. Setup Menu >> Google Analytics >> Communities

E. Community Manager >> Settings >> Advanced >> Google Analytics Tracking

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 96

Universal Containers is planning to build a Lightning Community for employees. Employees need to see department-specific content when they first log in to the community. How should the Community Cloud consultant meet this requirement?

Select one or more of the following:

- A. Assign separate Visualforce pages for each department
- B. Develop a login flow with unique endpoints for each department
- C. Target employees using audiences based on user object criteria
- D. Create content using Content Management in Workspaces

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 97

Universal Containers is building a community to drive channel sales. They have 2000 partner accounts. The high level capabilities for their partners are as follows: * Partner users should NOT be able to access accounts and cases that they do NOT have access to. * A Partner User must be able to create cases for all accounts in their account hierarchy irrespective if they are parent or child account. * Partner users must be able to collaborate within the private groups they are members of. What are two ways the Salesforce Admin should fulfil these requirements? Choose 2 answers

- A. Set External User Organization Wide Defaults to Private on the Account and Case Object
- B. Configure an Owner -based Sharing Rule on the Account and Case Object
- C. Develop an Apex Managed Sharing Rule on the Account and Case Object
- D. Create a Criteria -based Sharing Rule with read/write access on the Account and Case Object

Answer: A,C ([LEAVE A REPLY](#))

NEW QUESTION: 98

In which two ways can Opportunities with a Community User be shared?

Choose 2 answers Calculator

- A. Create a criteria-based sharing rule with a Partner Community role.
- B. Create an owner-based sharing rule with a Customer Community User.
- C. Add a Partner Community profile to a Sharing Set and add Opportunities as an object in the Sharing Set.
- D. Add a Customer Community Plus profile to a Sharing Set and add Opportunities as an object in the Sharing Set.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 99

Universal Containers (UC) maintains multiple customer experiences, but only one profile for all customer users. No customer has access to more than one experience.

Which two steps should the UC admin take to grant access to each customer? Choose 2 answers

- A. Select a permission set for a given experience.
- B. Select the profile for a given experience.
- C. Edit the applicable user profile.
- D. Create a permission set.

Answer: A,D ([LEAVE A REPLY](#))

NEW QUESTION: 100

Universal Containers needs to have their branding represented accurately in their Partner Community. What three things should the Salesforce Admin do to use Community Builder to brand the Community?

- A. Specify font family, style, and weight
- B. Apply a colour scheme that is appropriate for the Universal Containers template with the colour palette
- C. Use custom CSS to apply Universal Containers styles
- D. Adjust the pixel width of the masthead
- E. Adjust kerning values in a variety of typefaces

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 101

Universal Containers wants its Community users to have the ability to log in using Facebook and Google.

Which set of features should the Administrator use to achieve this goal?

Select one or more of the following:

- A. Auth Provider and Registration Handler
- B. Single Sign-on and AppExchange
- C. Custom Lightning Component and Apex Class
- D. Auth Provider and Flow

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 102

Universal Containers wants to build a Community for all their employees. Currently, some of their employees are NOT Salesforce users. How should the Salesforce Admin enable access to the Community for the users who are currently NOT Salesforce users?

- A. Add the users to the Community as members.
- B. Create the users in Salesforce and add their profile to the Community.
- C. Allow the users to self-register to the Community.
- D. Create the users as contacts and enable them as Community users.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 103

Universal Containers needs to provide Super User Access to a few end users. Their end users are assigned several license types for these Communities: * Customer Community * Customer Community Plus * Employee Community * Partner Community. Which two license types allow a Salesforce Admin to provide Super User Access to the end users in this Community? Choose 2 answers

- A. Employee Community License
- B. Partner Community License
- C. Customer Community Plus License
- D. LI Customer Community License

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 104

Northern Trail Outfitters has a network of resellers who are Partner Community users. One of the resellers has requested that their parent company get View access to cases created by their child companies.

Which functionality will meet the requirement best?

- A. Create a Sharing Set for the Account.
- B. Manually share cases.
- C. Configure an External Account Hierarchy.
- D. Move users who need case access to a higher level in the Role Hierarchy.

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 105

A healthcare company wants to create a Community for its patients and providers. The Community needs to be optimized for healthcare use cases and follow industry best practices. What should the Community Cloud consultant consider first to meet the requirements?

- A. Lightning Bolt solutions
- B. Lightning Community templates
- C. Business Value Map and ROI
- D. Custom solutions

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 106

Ursa Major Solar is utilizing audience targeting for specific components in its portal.

Which two considerations regarding audience targeting are true? Calculator Choose 2 answers

- A. You can only have three audiences.
- B. You can't assign audiences to the components in the template header and footer sections.
- C. You can't assign record-based criteria to a component or branding set.
- D. Available domains are created in the Administration workspace and associated with a community through a custom URL.

Answer: B,C ([LEAVE A REPLY](#))

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NEW QUESTION: 107

Universal Containers recently built a Community for their customers. They would like to allow access Of files maintained in their Sharepoint Online with customers. Which Salesforce feature should the Salesforce Admin recommend?

- A. Files Connect
- B. Chatter and Files
- C. Files Sync
- D. Content Library

Answer: (SHOW ANSWER)

NEW QUESTION: 108

Get Cloud Consultant (GCC) is implementing a Salesforce- based solution for a global coffee brand. The coffee company works with agrp research and coffee growers from around the work. These researcher will submit their recommendation in the system which will go through an approval process before reaching coffee growers who will ultimately use those recommendation during cultivation.

The Design team estimates the need for at least 20 custom objects given that the coffee company plans to use Salesforce to also manage incentives. Compensations, distribution, and projections.

Which user license Should GCC recommend for the researchers?

- A. Partner Community Plus
- B. Customer Community Plus
- C. External Apps
- D. Customer Community

Answer: (SHOW ANSWER)

NEW QUESTION: 109

Dreamscape Flowers (DF) is a well-known global with a large network of partners in various regions DF currently has a number of manual process with varied complexity. Some of these processes involve lifecycle management that DF is looking to automate as part of a broad digital transformation initiative.

In what three ways can Salesforce Partnership Management (PRM) help DF?

Choose 3 answers

- A. Automating partner onboarding process
- B. Preventing channel conflict
- C. Providing reports and dashboards access to partners
- D. Helping partners manage their payments and file taxes

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 110

A coffee Company has created a Knowledge Base around its products and their usage. Prospective customers need to search for products and view community discussions. Current customers should be able to register and discuss the products they purchased. The coffee company will use the Asset object to track registered products.

How should the coffee company's administrator meet these requirements?

- A. Create a public community for the Knowledge Base, and let current customers register products
- B. Create a public community for the Knowledge Base, and let current customers register products in private community
- C. Create a public community for the Knowledge Base, and let current customers sign in to register products
- D. Create a private community for the Knowledge Base, and let all customers register themselves

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 111

Universal Containers Community Manager needs to set up Reputation. Which two tasks should the Community Manager perform to meet this requirement? Choose 2 answers

- A. Add the Reputation Leaderboard component to a page in the Community.
- B. Configure Reputation points and levels in the Community Management console.
- C. Enable Reputation in the Community.
- D. Create a custom Lightning component for Reputation and add it to the home page.
- E. Add a Visualforce Reputation Leaderboard component.

Answer: B,C ([LEAVE A REPLY](#))

NEW QUESTION: 112

Ursa Major Solar (UMS) is building a portal for its premium B2B customers, Customer will be able to access their account information, open cases, download NDAs, and create dashboards Which user license allows UMS to meet these requirements?

- A. Platform Portal
- B. Customer Community
- C. Commerce Portal

D. Channel Account

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 113

Which aspect of Reputation can an Administrator configure?

Select one or more of the following:

- A. Exclude contributions to records when counting points towards reputation levels
- B. Add new reputation levels automatically when specified point thresholds are reached
- C. Disable reputation for specific members in the community by user profile
- D. Select badges for each reputation level from a provided icon library

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 114

Universal Container's Community Manager wants to better measure the Community adoption and engagement. What is the recommended approach?

- A. Install the Wave dashboards for Communities
- B. Install the Salesforce Community Management AppExchange package
- C. Use Data Loader to download the user data to generate a pivot table in Excel
- D. Use Google Analytics to generate the adoption report

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 115

Universal Containers needs to provide public access to some Knowledge articles in the Community. Articles are associated to the Public Knowledge Base channel, but are NOT visible in the Community.

How should the Salesforce Admin troubleshoot this issue?

- A. Create a Featured Topic in the Community Builder to display articles.
- B. Check the Article type permissions on the Guest User profile.
- C. Create a new data category specifically for Guest Users to display articles.
- D. Enable public access for the Community in Setup and the Guest User profile.

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 116

Universal Containers has a Community for partners and another Community for their customers. They want to give their partners access to their Community for customers as well.

How should the Salesforce Admin do this?

- A. Include the partner profile as a member of the Community for customers.
- B. Create Partner users as members in the Customer Community and send login details to the users
- C. Select the Enable Customer Community user option in the Partner contact in Salesforce
- D. Add the Customer community to the Partner Community user profile

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 117

Northern Trail Outfitters is launching a Community using the Customer Service (Napili) Template. They need to add gamification to their website. The following requirements must be met:

- Use the Standard Component on the home page.
- Logged-in users should be able to see their rank.
- Show the top five Community users in the leaderboard.

Which three steps should a Salesforce Admin take to fulfill these requirements?

Choose 3 answers.

- A.** Select the Show User Rank checkbox for the component in the property editor.
- B.** Set the number of users to 5 in the property editor for the component.
- C.** Drag the Reputation Leaderboard Component to the Community page in Site.com.
- D.** Drag the Reputation Leaderboard Component to the Community page in Community Management.
- E.** Enable setup and display of the Reputation Levels option and configure Reputation in Community Management.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 118

Cloud Kicks (CK) wants to use its existing single sign-on (SSO) Identity Provider with its new Experience Cloud site.

CK wants to use the Just-in-Time Provisioning feature for Experience Cloud.

Which value is required in the user type?

- A.** Standard
- B.** Entity ID
- C.** Username
- D.** Federation ID

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 119

Ursa Major Solar (UMS) has a discussion thread on its Experience Cloud site for customers to provide feedback on the company's latest product release. To help ensure new members understand what the discussion thread is meant for and to monitor their first posts, UMS would like to approve the first post of any new member who has joined within 7 days or less.

What is needed to configure this?

- A.** Create a Community moderator with Approval permissions.
- B.** Create a Community moderator with Delete permissions.
- C.** Create a moderation rule with the appropriate member criteria.
- D.** Create a moderation rule with the appropriate content criteria.

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 120

What permission(s) would you assign a community manager?

- A. Create and Setup Communities
- B. Setup and Create Portals
- C. Manage Portals
- D. Communities Administrator
- E. Manage Community Settings

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 121

Company X has created a community and wishes to change the branding to match their website. Which 3 actions could they take.

- A. Use custom CSS
- B. Import the company logo and a custom color palette will be generated
- C. Link to an external website and the CSS will be automatically generated
- D. Use HEX values within the color swatch

Answer: ([SHOW ANSWER](#))

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NEW QUESTION: 122

How should a Salesforce Admin fulfil this requirement? Universal Containers needs to enable public access to Community content.

- A. Update the setting to Public Visibility to all Community pages in Setup.
- B. Update preferences to allow access without login in Community Management.
- C. Update the setting to allow access without login in Community Settings.
- D. Update all pages to allow Public Visibility in Site.com Studio.

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 123

Get Cloudy Consulting is implementing an equity management solution for one of its financial clients. The solution will enable the external independent financial researchers to collaborate with internal portfolio control staff in a private Chatter group.

What should the Experience Cloud consultant recommend to meet the requirements for both personas?

- A. Give external researchers and internal staff access to the main org.
- B. Create a portal for external researchers and give internal staff access to the main org.
- C. Create a portal for external researchers and create an app for internal staff.
- D. Create a portal for external researchers and give internal staff access to the portal.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 124

Universal Containers needs to set up a custom domain to create a branded community experience with increased domain security. Which three steps should a Salesforce admin take to meet these requirements? Choose 3 answers Select one or more of the following:

- A. Create a new certificate using certificate and key management
- B. In setup, select domains and click add a domain
- C. Select the option to allow Advanced Security in Community Management
- D. Configure profile/permissions for a public user
- E. Add the certificate that supports the specified domain

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 125

A consultant is in the process of designing the sharing and visibility model for Cloud (CK) new hiking site built on Experience Cloud. The consultant knows that CK plans to use the Customer Community License type.

What limitations should the consultant consider related to sharing and visibility for this license type?

- A. All site users that require access to certain records for certain objects have the proper Sharing set.
- B. All site users that require access to all records across all objects have the proper Sharing Set.
- C. Any site users that require access to specific records have the proper Sharing Rule.
- D. All site users have the appropriate role assigned.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 126

Universal Containers built a Customer Community on the Customer Service (Napili) Template. They want the global search box to return 10 results instead of 5.

Where should the Salesforce Admin set the number of search results to 10?

- A. In the Community Management preferences page.

- B. In the Community Management search page.
- C. In the Community Builder site global settings page.
- D. In the Community Builder global search component properties.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 127

The headphones alliance wish to engage with their customers in a whole new way and at Dreamforce they saw Communities in action. They have identified that they have a lot of great content but what to make sure that articles and discussions are grouped logically so that it is easy to find, post questions and navigate the site. What Communities feature would you recommend to use?

- A. Article Groups
- B. Topics
- C. Knowledge Groups
- D. Chatter Groups
- E. Data Categories

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 128

Universal Containers wants to allow customers in the Community to create and edit reports. Which license type should the Salesforce Admin use for these users?

- A. Community Manager Plus.
- B. Customer Community Member.
- C. Customer Community Login.
- D. Customer Community Plus.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 129

Universal Containers is rapidly expanding its Partner network across Latin America and Europe and has received feedback that Partner engagement has been hampered by the lack of resources in the Partners' native languages.

Which three individual steps should a Community Cloud consultant take to provide a better experience for these international Partners? (Choose three.)

- A. Use the Language Selector Component to let users select their preferred language.
- B. Enable multiple languages in the Knowledge language settings.
- C. Embed a link to Google Translate in all pages.
- D. Set up Translation Workbench and ensure translators are assigned.
- E. Set up custom URLs to route users from country domains to the correct Community pages.

Answer: A,B,D ([LEAVE A REPLY](#))

NEW QUESTION: 130

What are two ways a question can be escalated to a case?

Choose 2 answers

- A. Automatically via Case Assignment Rules
- B. Automatically via process Builder by meeting specified criteria
- C. Manually by users commenting "Escalate"
- D. Manually by a moderator selecting "Escalate to Case" in the Feed

Answer: B,D (LEAVE A REPLY)

NEW QUESTION: 131

Get Cloudy Consulting wants to leverage Metadata API for migrating changes between environments.

What are the three key features of Metadata API?

Metadata API might require manual migration for changes that involve unsupported settings and features.

- A. Metadata API is ideal when multiple work streams are involved.
- B. Metadata API is ideal for when the changes are complex.
- C. Metadata API supports migrating all Communicates settings and features.
- D. Metadata API can be used programmatically as well as declaratively.

Answer: A,C,D (LEAVE A REPLY)

NEW QUESTION: 132

Universal Containers wants the Community login page to display its company logo. How can the Salesforce Administrator accomplish this in the Community Workspace?

Select one or more of the following:

- A. Specify a new Community login page that uses the logo
- B. Use a login Flow component to display a logo splash screen
- C. Reference the logo design token in the CSS editor page
- D. Upload a logo image file in Login and Registration

Answer: D (LEAVE A REPLY)

NEW QUESTION: 133

You wish to edit the Community Head Markup, where do you go to do this?

- A. Community Manager >> Administration >> Settings
- B. Community Builder >> Settings >> Advanced
- C. Developer Console
- D. Upload a HTML static resource named 'Head Markup'
- E. Modify the hidden Community Lightning Component which is displayed when editing the community

Answer: B (LEAVE A REPLY)

NEW QUESTION: 134

What does a system administrator need to do when creating Experience Cloud users?

- A. Click the "Log In to Site as User" button.
- B. Assign Partner Community Plus license to the user.
- C. Add user to an account as a contact record.
- D. Add user to an account as a user record.

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 135

Ursa Major Solar (UMS) is using the Customer Account Portal template and would like to differentiate the options available on the navigation menu based on the profile of the authenticated user visiting their customer portal.

Which Experience Cloud functionality should UMS use to accomplish this?

- A. Sharing Rules
- B. Audience Targeting
- C. Permission Sets
- D. CSS Overrides

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 136

You are planning to launch a Customer community and many of your customers are active on Facebook and Twitter. What are the steps to enable Social Sign on in Salesforce Communities?

- A. Select Facebook and Twitter from the pre-built connectors under Auth Providers within the setup menu and then go into Community Manager to enable them
- B. Select Facebook and Twitter from the pre-built connectors under Auth Providers within the setup menu and then go into Community Builder to enable them
- C. Go into the Community Manager >> Settings >> Login and select which social networks you wish to allow for authentication.
- D. Select OpenID Connect from the Auth Provider Options in the Setup Menu and then go into Community Builder to enable them
- E. Download the Social Signon Lightning Component for each social network and then configure them in the Community Builder

Answer: A ([LEAVE A REPLY](#))

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NEW QUESTION: 137

What do you recommend? Universal Containers have launched their Customer Community on the Koa template. Community members have asked your advice for accessing the community on iOS devices.

- A. Navigate to the community URL in the browser and a mobile experience will be automatically rendered.
- B. All users should access a Koa Community via a Desktop browser only.
- C. IOS users should download the OneCommunity app where they can use their regular community login credentials to access the Community.
- D. IOS users should download the Salesforce1 app and access the community through the Salesforce1 switcher.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 138

Universal Containers build a Community on the Customer Service (Napili) Template. The Salesforce Admin customised a few pages by adding custom-built Lightning components. The Salesforce Admin upgraded the template to the latest version.

What is the status of the custom Lightning components on the page after the upgrade?

- A. The Lightning components are on the page and load as expected.
- B. The Lightning components are NOT on the page, but are available in the Community Builder
- C. The Lightning components are neither on the page nor in the Community Builder
- D. The Lightning components are on the page, but will NOT load until the Community is published.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 139

Ursa Major Solar wants to give customers the ability to add authorized users to view usage, billing, and payment history.

Which permission should be granted to customers to add authorized users?

- A. View and Manage Users
- B. Modify All for Usage, Billing, and Payment History
- C. View Content in Portals
- D. Delegated External User Administrator

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 140

You are creating a community whereby your customers will be able to upload photos of themselves with your products to a contest chatter group. You want to make sure only photo

file extensions are allowed e.g. (.jpg, .png, .gif) and only up to 500mb. What steps would you take to enable this?

- A. Download a 3rd party photo upload component from the AppExchange
- B. Define the file size limit in the Community Manager but it's not possible to limit the file type
- C. Define the file types in the Community Builder but it's not possible to restrict the file size
- D. Write an apex trigger on the Feed Object
- E. Define the file types and size limit in the Community Manager under Administration

Answer: E ([LEAVE A REPLY](#))

NEW QUESTION: 141

Bloomington Caregivers (BC) has created a customer Experience site using Experience Cloud that gives customers the ability to pay this, manage appointments, and open cases with support. BC also has a partner Experience site on Experience Cloud. The company's leadership has now decided to extend access to the customer Experience site to its partners and internal Salesforce users so they can collaborate more effectively.

What is the recommended way to add partners and internal users to the customer Experience site?

- A. Enable the partner accounts and the internal accounts as customers; the users under these accounts will then automatically gain access to the customer site.
- B. Configure SSO between the partner site and customer site so partners get access. Also configure SSO between internal org and the customer site so internal users get access to the customer site.
- C. Create business accounts for partners and internal users, enable the accounts as customers, and then create users under these accounts by creating contacts.
- D. Add the existing partner profiles and internal user profiles to the customer Experience site; this will automatically give users access to the customer site.

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 142

Universal Containers (UC) wants to build a product registration site to allow guest users to register a product. The functionality will involve a multi-step flow.

How should UC enable the guest user to run the flow?

- A. Convert multi-step flow into individual flows and give the guest user access to each flow separately.
- B. Set the "Enable Lightning Flows for Guest User" toggle option to ON in Setup.
- C. Assign a single screen to multi-step flow and give the guest user access via page layout.
- D. Save the flow with the "System Context Without Sharing-Access All Data" option.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 143

What are three ways you can maximize engagement within your Salesforce Community?

- A. Establish Etiquette Rules
- B. Frequent Promotions
- C. Reputation Points & Levels
- D. Measure Community Success
- E. Company Branding and a Custom Domain

Answer: A,C,D ([LEAVE A REPLY](#))

NEW QUESTION: 144

One of the features of Salesforce Communities is being able to nest Topics (i.e. Level 1 (parent), Level 2, Level 3) what is the maximum number of topics you are able to create for each level?

- A. Level 1 = 20, Level 2 = 20, Level 3 = 20
- B. Level 1 = 25, Level 2 = 10, Level 3 = 10
- C. Level 1 = 35, Level 2 = 10, Level 3 = 15
- D. Level 1 = 10, Level 2 = 15, Level 3 = 20
- E. Level 1 = 25, Level 2 = 15, Level 3 = 10

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 145

Universal Containers uses Community to grant business customers secure access to accounts, orders, and invoices. All customers are on a Customer Community License. Universal Containers plans to launch a project management module with the following requirements: * Leverage Chatter for collaboration. * Private project collaboration between the customer and Universal Containers. * Leverage documents, tasks, and events in the project space. * Customers can only see and access their projects. What is the most efficient way for the Salesforce Admin to fulfil these requirements?

- A. Add private groups and add project records to the group
- B. Build a custom Visualforce project space and control access through sharing
- C. Create unlisted groups and add project records to the group
- D. Use custom objects, record feeds, and control access through sharing

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 146

Northern Trail Outfitters launches a Partner Community using Salesforce tabs and Visualforce. Opportunities needs to be the selected tab for the Community user. What should Salesforce Admin do to fulfill this request?

- A. Set the Opportunity object page as the landing page in the Community Builder.
- B. Configure Opportunity as the default landing page in Community Settings in Setup.
- C. Enable the Opportunity page as the landing page on the Community user guide.
- D. Set the Opportunity tab as the first tab in the selected tabs in Community Management.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 147

You have heard that one way to maximize your Community Engagement level is to leverage Community Reputation. After having a coffee and a biscuit you think this is a brilliant idea for your community and want to enable it right away, where do you navigate to?

- A. Setup >> All Communities > Builder > Administration > Preferences > Enable Setup and Display of Reputation Levels
- B. Setup >> All Communities > Builder > Reputation > Enable Setup and Display of Reputation Levels
- C. Setup >> Community Settings > Enable Setup and Display of Reputation Levels
- D. Setup >> All Communities > Manage > Administration > Preferences > Enable Setup and Display of Reputation Levels

Answer: [\(SHOW ANSWER\)](#)

NEW QUESTION: 148

Ursa Major Solar (UMS) would like to display a collection of news articles it has added to a workspace in Salesforce via a CMS Collection in its customer portal.

Where should UMS create the CMS collection before configuring the CMS Collection component in Experience Builder?

- A. Content Management in Workspaces
- B. Branding Sets
- C. Administrator in Workspaces
- D. Community Setting

Answer: [A \(LEAVE A REPLY\)](#)

NEW QUESTION: 149

Universal Containers (UC) is launching a Partner Community for its resellers who have access to leads, opportunities, and dashboards. UC has the following requirements to support their partners during the sales cycle:

- UC can engage with partners during the sales cycle
- UC can have internal only discussions
- The channel manager can bring any UC employee to the discussion
- UC employees might have access to the partner community

How should a Salesforce administrator fulfil these requirements?

Select one or more of the following:

- A. Leverage unlisted groups and record sharing for access control
- B. Leverage the opportunity feed and manual shares for access control
- C. Leverage private groups and record sharing the access control
- D. Leverage the opportunity feed and group record layout access control

Answer: [B \(LEAVE A REPLY\)](#)

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