

Salesforce.Process-Automation.v2024-07-27.q49

Exam Code:	Process-Automation
Exam Name:	Salesforce Process Automation Accredited Professional
Certification Provider:	Salesforce
Free Question Number:	49
Version:	v2024-07-27
# of views:	760
# of Questions views:	490
https://www.freeqas.com/qa/Salesforce/Process-Automation/Salesforce.Process-Automation.v2024-07-27.q49.html	

NEW QUESTION: 1

Which two types of flows are supported by Salesforce Flow?

- A. Remote Flows
- B. Autolaunched Flows
- C. Screen Flows
- D. Managed Flows

Answer: (SHOW ANSWER)

Salesforce Flow supports various types of flows, among which "Autolaunched Flows" and "Screen Flows" are two key types. Autolaunched Flows run in the background without user interaction and can be triggered by various events. Screen Flows, on the other hand, are user-interactive and can present screens to users to collect or display information during the flow execution. These types of flows provide a versatile toolset for automating business processes in Salesforce. Reference: Salesforce Help Documentation on Flow Types.

NEW QUESTION: 2

What are three best practices a business analyst should keep in mind when creating a Flow?

- A. Create a draft version of the flow and delete it after the real version has been successfully run at least once.
- B. Plan out their flow before they start building.
- C. Identify the Salesforce IDs and hardcode them in a process so they can be easily referenced.
- D. Provide an error handler.
- E. Wait until the end of the flow to make changes to the database.

Answer: B,D,E (LEAVE A REPLY)

When creating a Flow, it's best practice to plan the flow before building, provide error handling to manage exceptions, and wait until the end of the flow to make bulk changes to the database to optimize performance and limit errors. These practices help ensure the flow is efficient, effective, and less prone to causing issues in the Salesforce environment. Reference: Salesforce Developer Blog - Best Practices for Building Flows

NEW QUESTION: 3

Which tools are included with the Lightning Flow product?

- A. Lightning Experience and Flow Builder
- B. Process Builder, Flow Builder, and Approvals
- C. Process Builder and Flow Builder
- D. Lightning App Builder and Process Builder

Answer: [\(SHOW ANSWER\)](#)

Lightning Flow encompasses several tools designed to automate business processes in Salesforce, including Process Builder, Flow Builder, and Approvals. Process Builder is ideal for creating automated processes based on record changes. Flow Builder provides a more comprehensive platform for building complex workflows with conditional logic and user interactions. Approvals are used to automate the approval process, allowing for record approval requests and tracking. Together, these tools provide a robust set of options for automating business processes within Salesforce. Reference: Salesforce Help - Lightning Flow

NEW QUESTION: 4

The Administrator At Universal Container (UC) needs to develop a flow to get the Sales reps' feedback on closed opportunities. The administrator wants to use the Opportunities object-specific action to launch it. Which standard feature can help UC accomplish this?

- A. Use Salesforce How with Object specific action on the Opportunity object.
- B. Use Salesforce Survey functionality to help capture feedback.
- C. Use Process Builder and Salesforce Survey functionality with Object specific action on the Opportunity object.
- D. Use Process Builder with custom apex to capture feedback.

Answer: [A \(LEAVE A REPLY\)](#)

NEW QUESTION: 5

The Administrator is creating a login flow for a new application which will be deployed on Salesforce. The create an automation logic to help validate the credentials and access. What is the right design for this?

- A. Leverage Screen Flow for displaying the input fields and custom apex triggers for the post login and process.
- B. Leverage Screen Flow for displaying the input fields and for handling the post login and process.

C. Leverage Process Builder with Workflow rules for displaying the input fields and for handling the post login and process.

D. Leverage Screen Flow for displaying the input fields and autolaunched flow for handling the post login and process

Answer: D (LEAVE A REPLY)

For creating a login flow, the best approach is to use a Screen Flow to display input fields for credentials and then use an Autolaunched Flow to handle the logic after login, such as validating credentials and determining access. This design separates the user interface from the backend logic, allowing for a more modular and maintainable setup. Reference: Salesforce Help - Screen Flows

NEW QUESTION: 6

Which three conditions need to be met in order for an Administrator to delete a flow version installed from a package without uninstalling the package?

A. The flow version is deprecated in the org.

B. The flow version isn't the latest version of the flow installed in an org.

C. The flow version has no scheduled actions that are currently live or running.

D. The flow version is inactive.

E. The flow version doesn't have any associated paused flow interviews.

Answer: B,D,E (LEAVE A REPLY)

An Administrator can delete a flow version installed from a package without uninstalling the package if the following conditions are met: B) The flow version isn't the latest version installed in the org, D) The flow version is inactive, and E) The flow version doesn't have any associated paused flow interviews. These conditions ensure that deleting the flow version does not disrupt any ongoing processes or the functionality provided by the package. Reference: Salesforce Help Documentation on Managing Flows and Packages.

NEW QUESTION: 7

Which global variable contains the record's values immediately before the flow users run?

A. \$Flow

B. \$Record

C. \$RIORVALUE Formula Field

D. \$Record__Prior

Answer: (SHOW ANSWER)

In Salesforce Flows, the global variable that contains the record's values immediately before the flow runs is \$Record__Prior. This variable is particularly useful in record-triggered flows, where you may need to compare the current state of a record with its previous state to determine what action to take. Reference: Salesforce Help - Use PriorValue in Record-Triggered Flows

NEW QUESTION: 8

In which two ways does Salesforce Flow for Service help customer service agent?

- A. It uses flows and quick action to walk agents through customer engagement.
- B. It helps an experienced agent show a new agent what to do.
- C. It allows an agent to pen a record and seamlessly resume a customer conversation.
- D. It shows a checklist that agents can print.

Answer: A,C ([LEAVE A REPLY](#))

NEW QUESTION: 9

An administrator wants to add a confirmation screen to a Screen Flow. What type of Screen Component should the administrator?

- A. Text
- B. Lookup
- C. Display Text
- D. Long Text Area

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 10

An administrator wants to route an employee's time-off request to their manager for approval. Which tool should the administrator use?

- A. Process Builder
- B. Approvals
- C. Workflow Rules
- D. Flow Builder

Answer: B ([LEAVE A REPLY](#))

For routing an employee's time-off request to their manager for approval, the best tool to use is Approvals. Salesforce Approvals provide a framework for defining approval processes, including specifying approvers, setting up approval steps, and determining the actions to take at each stage of the process. This tool is specifically designed to handle use cases involving approval workflows, making it well-suited for managing time-off requests. Reference: Salesforce Help Documentation on Approval Processes.

NEW QUESTION: 11

What are three basic building blocks of Salesforce Flow?

- A. Element
- B. Resource
- C. Variables
- D. Constants
- E. Connector

Answer: A,B,E ([LEAVE A REPLY](#))

Flow has three major building blocks known as Element, Connector, and Resource. With the help of these blocks, you can easily develop Flows. Element represents an action that

Flow can use to display or collect information from the Flow user, create or update records, delete records, or loop logic.

NEW QUESTION: 12

Administrator has seen an increased number of tickets logged by end reporting Flow errors. To analyze flows in the org, where should the should Administrator to identify which Flows are causing are causing the most errors?

- A.** In Setup, go to Process Automation and select Automation Home.
- B.** In Setup, go to Flows and select the 'Recently Viewed' List View.
- C.** In Setup, type 'Queue' in the quick search menu and select 'Queues'.
- D.** In Setup, go to Process Automation and select Paused Flow Interviews.

Answer: A ([LEAVE A REPLY](#))

To analyze flows and identify which ones are causing the most errors, an Administrator should navigate to Automation Home in Setup. This section provides a centralized view of all automation tools, including Flows, and offers insights into the performance and errors associated with each flow, helping administrators to troubleshoot and optimize processes. Reference: Salesforce Help - Monitor and Troubleshoot Flows

NEW QUESTION: 13

What is a valid distribution method for Autolaunched flow with a schedule trigger?

- A.** Metadata and Tooling API
- B.** Custom Apex Classes
- C.** Scheduled time and frequency
- D.** REST API

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 14

Universal Containers (UC) is automatically its employee offboarding process. Payroll information is stored in an external system. What could UC use to make a automatic update to the payroll system when an employee is offboarded?

- A.** Salesforce Handler
- B.** API Connect
- C.** Outbound Message Action
- D.** JSON Auto Connector

Answer: C ([LEAVE A REPLY](#))

To automatically update the payroll system when an employee is offboarded, UC can use Outbound Message Actions in Salesforce. Outbound Messages allow Salesforce to send specific information to external systems in the form of SOAP messages. This feature is particularly useful for integrating Salesforce with external systems like a payroll system without writing any code. The outbound message will be triggered by a workflow or a

process when an offboarding event occurs, ensuring the payroll system is updated accordingly. Reference: Salesforce Help - Outbound Messaging

NEW QUESTION: 15

Which are the three Flow best practices?

- A. Never hard-code Salesforce IDs.
- B. Set up a flow optimizer.
- C. Configure inactive Flows in Production.
- D. Control when users can navigate backwards.
- E. Provide an error handler.

Answer: A,D,E (LEAVE A REPLY)

NEW QUESTION: 16

If an admin distributes a flow on an Account record page, how can the admin pass the account's ID into the flow?

- A. By checking 'Available for input' checkbox.
- B. By checking "Available for output" checkbox.
- C. By using 'Get Record',
- D. By selecting 'Allow multiple values'.

Answer: A (LEAVE A REPLY)

If an admin distributes a flow on an Account record page and needs to pass the account's ID into the flow, they can achieve this by checking the "Available for input" checkbox (A) for the variable that will hold the Account ID. This setting allows the flow to accept input values from the context in which it's running, such as a record page, enabling the flow to use the Account ID in its operations. Reference: Salesforce Help Documentation on Flow Variables and Record-Triggered Flows.

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NEW QUESTION: 17

The system needs to automatically mention the record owner in the record feed whenever an Opportunity record is Closed-Won. How can an Administrator accomplish this using Flow?

- A. By using the Assignment Element and setting the value to the record owner.
- B. By entering @[reference] in the input Message parameter, where reference is the ID for the record owner.
- C. By creating a temporary shadow record with system account as the owner and copying the lead item to original record.
- D. By creating two flow directives, one for the record and another one for the feed item.

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 18

Northern Trail Outfitters (NTO) has a drop-down legacy UX. NTO is now looking to replace it with a personalized UX so that the right recommend .. available to the right people at the right time. Which automation feature can help NTO accomplish this goal?

- A. Einstein Next Best Action
- B. Experience Builder
- C. Personalization Workbench
- D. interaction Designer

Answer: A ([LEAVE A REPLY](#))

To replace a drop-down legacy UX with a personalized UX that provides the right recommendations at the right time, Einstein Next Best Action (A) is a suitable feature. Einstein Next Best Action analyzes various factors to present users with contextually relevant actions or recommendations, enhancing decision-making and user experience. Reference: Salesforce Help Documentation on Einstein Next Best Action.

NEW QUESTION: 19

Which three conditions need to be met in order for an Administrator to delete a flow version installed from a package without uninstalling the package?

- A. The flow version is inactive.
- B. The flow version isn't the latest version of the flow installed in an org.
- C. The flow version doesn't have any associated paused flow interviews.
- D. The flow version has no scheduled actions that are currently live or running.
- E. The flow version is deprecated in the org.

Answer: A,B,C ([LEAVE A REPLY](#))

NEW QUESTION: 20

Which of the following is the only resources that can change during a Flow?

- A. Stage
- B. Text Template
- C. Variable
- D. Formula

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 21

Which tools are included with the Lightning Flow product?

- A. Process Builder, Flow Builder, and Approvals
- B. Process Builder and Flow Builder
- C. Lightning App Builder and Process Builder
- D. Lightning Experience and Flow Builder

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 22

What does a flow connector do?

- A. Tells the flow which resource to create next.
- B. Tells the flow which external database to connect to.
- C. Tells the flow which element to execute next.
- D. Tells Salesforce which flow to start next.

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 23

What should you avoid inside a loop?

- A. Assigning new values to variables.
- B. Displaying data to the user.
- C. Executing actions, such as creating or updating records.
- D. Nesting another loop.

Answer: (SHOW ANSWER)

Inside a loop in a Salesforce flow, it's recommended to avoid executing actions such as creating or updating records directly. This can lead to hitting governor limits due to the potentially high number of operations being performed in a single transaction. Instead, it's better to collect the changes in a collection variable and perform bulk DML operations outside the loop. Reference: Salesforce Developer Blog - Best Practices for Designing Efficient Flows

NEW QUESTION: 24

Which Process Builder component determines when a process runs?

- A. Criteria
- B. Trigger
- C. Action
- D. Screen

Answer: (SHOW ANSWER)

In Process Builder, the component that determines when a process runs is the "Criteria". Criteria are defined conditions that must be met for the process to execute its associated actions. When a record change or event occurs that matches the defined criteria, the process triggers its actions. This allows for precise control over when and how automated

processes are executed in Salesforce. Reference: Salesforce Help Documentation on Process Builder.

NEW QUESTION: 25

Which three building blocks are used to create a Flow?

- A.** Resources
- B.** Screens
- C.** Connectors
- D.** Elements
- E.** Process

Answer: A,C,D ([LEAVE A REPLY](#))

There are 3 main "building blocks" of any Flow:

1. Elements are the individual building blocks of the Flow. These perform logical actions such as assignments, decisions, or loops. There are also data elements that will query the database or commit record changes.
2. Connectors determine which element leads to which. Winter '21 enables Auto-Layout, and connects the Elements together automatically.
3. Resources are the individual variables of data that are to be used in a Flow - these can be strings of text, numbers, records, formulae, or collections.

NEW QUESTION: 26

Which three building blocks are used to create a Flow?

- A.** Elements
- B.** Process
- C.** Resources
- D.** Screens
- E.** Connectors

Answer: A,C,E ([LEAVE A REPLY](#))

NEW QUESTION: 27

Which of the following are true regarding the Lead Conversion process? Choose two

- A.** An Account is created if one with the same name is not found
- B.** A Contact is created if one with the same name is not found
- C.** An Opportunity is always created
- D.** Custom Lead fields can be inserted into standard or custom Account, Contact or Opportunity fields.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 28

In which two ways does Salesforce Flow for Service help customer service agent?

- A.** It shows a checklist that agents can print.

- B.** It allows an agent to open a record and seamlessly resume a customer conversation.
- C.** It uses flows and quick action to walk agents through customer engagement.
- D.** It helps an experienced agent show a new agent what to do.

Answer: B,C (LEAVE A REPLY)

Salesforce Flow for Service enhances customer service agents' efficiency by providing guided visual workflows (Flows) and quick actions that walk agents through standardized customer engagement processes. This ensures consistency and quality in customer interactions. Additionally, it allows agents to open customer records and seamlessly resume conversations, ensuring a personalized and context-aware service experience. Reference: Salesforce Blog - Salesforce Flow for Service

NEW QUESTION: 29

What can an Administrator do from within the flow error email?

- A.** View the full name of the run-as user in the email.
- B.** View all errors across all active flows.
- C.** Launch a debugger in Flow Builder.
- D.** Schedule an inspect Query in the originating org.

Answer: B (LEAVE A REPLY)

NEW QUESTION: 30

Universal Containers (UC) is automating its employee offboarding process. Payroll information is stored in an external system. What could UC use to make an automatic update to the payroll system when an employee is offboarded?

- A.** Outbound Message Action
- B.** Salesforce Handler
- C.** JSON Auto Connector
- D.** API Connect

Answer: A (LEAVE A REPLY)

NEW QUESTION: 31

A new VP of sales joined TrueGlobal Inc. TrueGlobal uses Salesforce for managing their global sales operations. The VP of sales wants to receive an email alert if a deal stage is changed to Closed Lost and the amount was greater than \$1,000,000. What evaluation criteria should the administrator choose while creating this workflow rule?

- A.** When a record is created and every time it is edited
- B.** When a record is created and any time it's edited to subsequently meet criteria
- C.** When a record is edited, and any time it's edited to subsequently meet criteria
- D.** When a record is created

Answer: B (LEAVE A REPLY)

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NEW QUESTION: 32

Which three actions can a business analyst take with a process action?

- A.** Submit the record for approval.
- B.** Send email and/or Post to Chatter.
- C.** Import field values from another record and merge them with the record that started the process
- D.** Create and update the records that started the process or any related record.
- E.** Export up to 3 resources that are currently being used in the flow* or process.

Answer: A,B,D (LEAVE A REPLY)

A business analyst can take the following actions with a process action: A) Submit the record for approval, B) Send email and/or post to Chatter, and D) Create and update the records that started the process or any related record. These actions enable automating business processes such as approvals, communications, and data management directly within the Salesforce platform. Reference: Salesforce Help Documentation on Process Builder Actions.

NEW QUESTION: 33

Universal Containers (UC) has two business groups that have unique stages in the spelling process. What should UC use to implement?

- A.** Use Lightning Flow
- B.** Page Layout
- C.** Use Opportunity Stages.
- D.** Use Record Type

Answer: (SHOW ANSWER)

NEW QUESTION: 34

What key feature was introduced in Spring 21 release which helps with identifying performance...?

- A.** Optimizer plug-in for Flows and Processes
- B.** Black run-as access for Processes
- C.** Stagger and Throttle plug-ins for Flows
- D.** Accurate measure of the CPU time consumption of Flows and Processes

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 35

Which three of the following are the key component to build a process in Process Builder?

- A. Criteria Node
- B. Trigger
- C. Timer
- D. Action
- E. Scheduler

Answer: A,B,D ([LEAVE A REPLY](#))

NEW QUESTION: 36

Northern Trail Outfitters (NTO) is looking to build an app for its logistics team where users will be able to submit inventory refill requests. The current manual process involves filling out a long form containing many fields. NTO is planning to replace the current process with Flows. Users frequently change field values as they are filling out the form. What should NTO keep in mind about letting users go backward in the Flow to make updates to field values?

- A. Allow Navigation' needs to be set to TRUE on the Flow.
- B. Only users with "Navigate Flows" permission can navigate to previous screens.
- C. Letting users navigate from the later screen to the previous screen could result in duplicates.
- D. Once the user navigates to previous screen, all field values on the current screen will be lost and will need to be repopulated.

Answer: A ([LEAVE A REPLY](#))

To enable users to navigate backward in a Flow and update field values, the 'Allow Navigation' setting must be enabled in the Flow's configuration. This allows users to move between screens without losing the information they've entered, improving the user experience when filling out forms or completing processes that require multiple steps. Reference: Salesforce Help - Configure Screen Flow Navigation

NEW QUESTION: 37

The Administrator is developing a flow which integration with an external system and needs to be invoked in async fashion. What type of flow the Administrator should choose when designing this process?

- A. Platform Event Process
- B. Contact Request Flow
- C. Checkout Flow
- D. Screen Flow

Answer: ([SHOW ANSWER](#))

For a process that integrates with an external system and needs to be invoked asynchronously, a Platform Event Process is suitable. Platform events enable the creation of event-driven workflows in Salesforce, where an event message is published and can trigger processes or flows. This mechanism is ideal for integrating with external systems in an asynchronous fashion. Reference: Salesforce Help - Platform Events Overview

NEW QUESTION: 38

Which three main categories can Flow elements be broken down into?

- A.** Screen, logic, and actions.
- B.** Logic, actions, and connectors.
- C.** Guided visual processes, behind the scenes automation, and approval automations.
- D.** Variables, choices, and stages.

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 39

How is a flow interview described?

- A.** It is a reflective instance of a flow.
- B.** It is a special connector between two elements.
- C.** It is a running instance of a flow.
- D.** It is a debug instruction.

Answer: C ([LEAVE A REPLY](#))

A flow interview in Salesforce is essentially a running instance of a flow, initiated when a user or an automated process starts the flow. Each time a flow is executed, a new flow interview is created, representing the execution context of that particular instance. This includes the tracking of variable values, decisions made within the flow, and the progress of the user or process through the flow's elements. Flow interviews are crucial for understanding how individual runs of a flow operate, including debugging and monitoring the flow's execution. Salesforce documentation on "Flow Interviews" provides a comprehensive overview of how flow interviews work, their role in the execution of flows, and how they can be monitored and managed within the Salesforce environment.

NEW QUESTION: 40

How can an Administrator monitor pending scheduled actions?

- A.** By executing Monitor Script.
- B.** By periodically checking the Inbox.
- C.** By going to Setup.
- D.** By creating keep-alive events for scheduled actions.

Answer: C ([LEAVE A REPLY](#))

Administrators can monitor pending scheduled actions by navigating to Setup in Salesforce. Within Setup, there are tools and settings specifically designed for monitoring and managing pending actions, such as the Flows section where you can view scheduled

and paused flow interviews. Reference: Salesforce Help - Monitor Pending Scheduled Actions

NEW QUESTION: 41

How many active versions of a flow can you have at a given time?

- A. Unlimited
- B. 5
- C. 1
- D. 10

Answer: ([SHOW ANSWER](#))

At any given time, you can have only one active (activated) version of a flow in Salesforce. While you can create and save multiple versions of a flow, only one version can be active and triggerable by users or automated processes at a time. This ensures that there is no confusion or conflict between different versions of the same flow. Reference: Salesforce Help - Activate or Deactivate a Flow

NEW QUESTION: 42

What should you avoid inside a loop?

- A. Executing actions, such as creating or updating records.
- B. Assigning new values to variables.
- C. Nesting another loop.
- D. Displaying data to the user.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 43

Universal Containers (UC) wants to prevent their customer's assist records from being visible to the sales users of another business groups in Can UC accomplish this?

- A. Use Apex Trigger
- B. Use Lightning Flow
- C. Use Process builder
- D. Use Dynamic Form

Answer: ([SHOW ANSWER](#))

To prevent a business group's sales users from viewing another group's asset records, Universal Containers can use Dynamic Forms (D). Dynamic Forms allow for the granular control of field visibility based on user profiles, permissions, and other criteria, enabling the customization of user experiences and ensuring data visibility aligns with business requirements. Reference: Salesforce Help Documentation on Dynamic Forms.

NEW QUESTION: 44

Which Process Builder component determines when a process runs?

- A. Trigger

- B. Criteria
- C. Action
- D. Screen

Answer: (SHOW ANSWER)

NEW QUESTION: 45

How many active versions of a flow can you have at a given time?

- A. Unlimited
- B. 1
- C. 10
- D. 5

Answer: D (LEAVE A REPLY)

NEW QUESTION: 46

What are two valid trigger invocation conditions when creating a trigger that invokes a record-based process?

- A. When a record is deleted.
- B. When a new record is created.
- C. When a record is shared.
- D. When a record is updated.

Answer: B,D (LEAVE A REPLY)

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NEW QUESTION: 47

Cloud Kicks (CK) is evaluating outbound message actions to send pricing updates to

- A. If the endpoint is unavailable, outbound messages are lost after 3 unsuccessful retries.
- B. Outbound messages could potentially be delivered out of order.
- C. Audit trail is not available for outbound messages.
- D. Admin can configure up to 5 outbound message types for guaranteed delivery.

Answer: B (LEAVE A REPLY)

One of the limitations of using outbound message actions in Salesforce is that messages could potentially be delivered out of order. This is important to consider when the

sequence of updates is critical to the receiving system. Salesforce does not guarantee the order of delivery for outbound messages, which could impact systems relying on sequential updates. Reference: Salesforce Developer Documentation - Outbound Messaging

NEW QUESTION: 48

Which of the following are true regarding the Lead Conversion process? Choose two

- A. An Account is created if one with the same name is not found
- B. A Contact is created if one with the same name is not found
- C. An Opportunity is always created
- D. Custom Lead fields can be inserted into standard or custom Account, Contact or Opportunity fields.

Answer: A,D (LEAVE A REPLY)

During the Lead Conversion process in Salesforce, an Account is created if an existing one with the same name isn't found. Additionally, Salesforce allows for the mapping of custom Lead fields to standard or custom fields on Account, Contact, or Opportunity objects, ensuring that important information from the Lead is preserved and transferred during conversion. Reference: Salesforce Help - Customize How Leads Get Converted

NEW QUESTION: 49

Ursa Major (UMS) is evaluating Salesforce for automating its mutual business processes. What should UMS keep in mind?

- A. Salesforce automation tools are not supported in Salesforce Lightning.
- B. Salesforce automation tools are currently not supported in Microsoft internet Explorer.
- C. Salesforce automation tools are not available in Salesforce Developer edition
- D. Salesforce automation tools can not update records for which OWD is Public.

Answer: (SHOW ANSWER)

Salesforce has officially announced the end of support for Microsoft Internet Explorer in Salesforce Lightning Experience and Salesforce Classic. Users should be aware that Salesforce automation tools and other features may not function as expected in Internet Explorer, and it is recommended to use supported browsers like Google Chrome, Mozilla Firefox, Safari, or Microsoft Edge for optimal performance and compatibility. Reference: Salesforce Help - Supported Browsers for Salesforce

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